V9 Release Parts Manual

Table of Contents

Parts Invoice Insurance Company Claim Details

Overview

Insurance company claim details can now be entered during parts invoice entry. If entered, these details will be printed on both invoices and credit notes and can be used for reporting purposes for insurance company claim reconciliation.

Important to Note

When creating credit notes, if insurance company claim details exist on the original invoice being credited, then the multi credit mode will not be allowed.

Voiding of invoices with insurance company claim details is prevented.

Why

This change was made at the request of the manufacturer.

Screens

2111 – Customer Order Maintenance
2112 – Customer Order Inquiry
2525 – Counter Sales
2529 – Invoice Inquiry
2575 – Counter Sales Setup

Minimum Requirements

ERA2v8

The Setup

To setup insurance company codes, select *2575 – Counter Sales Setup* and the following screen will be displayed:
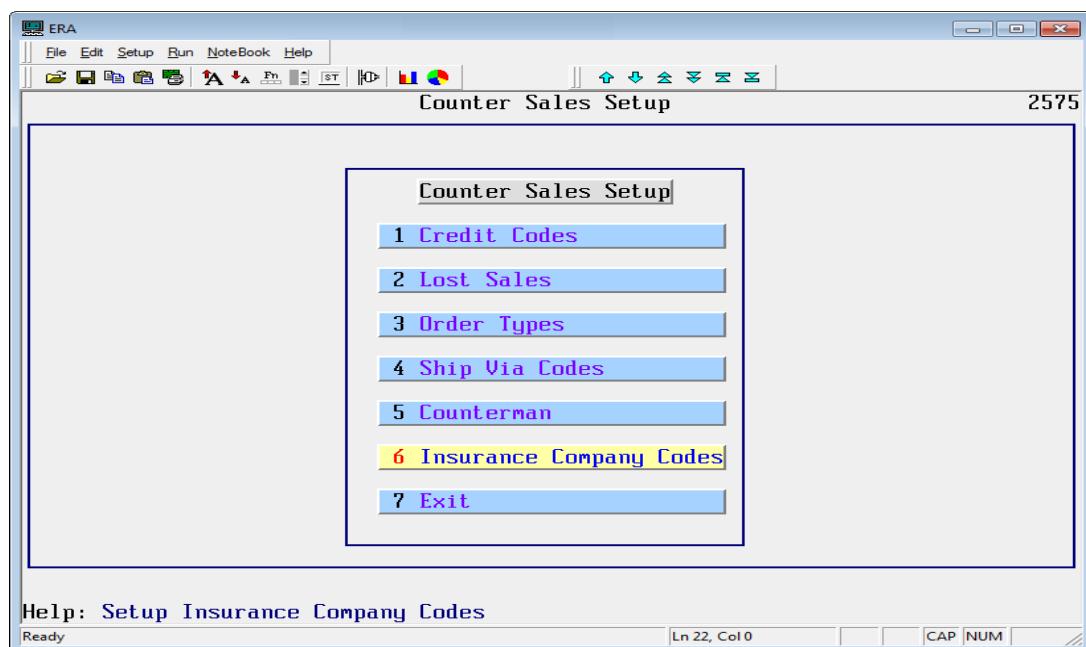
Select *6 – Insurance Company Codes*. If codes have not previously been set up and the country code for the store is Australia, the following message will be displayed:
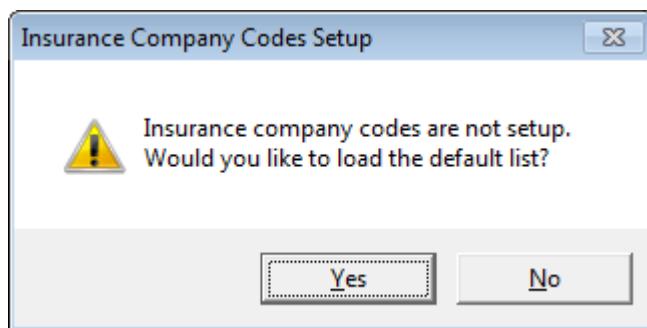
If **Yes** is selected, the following standard set of codes will be entered into the setup screen:
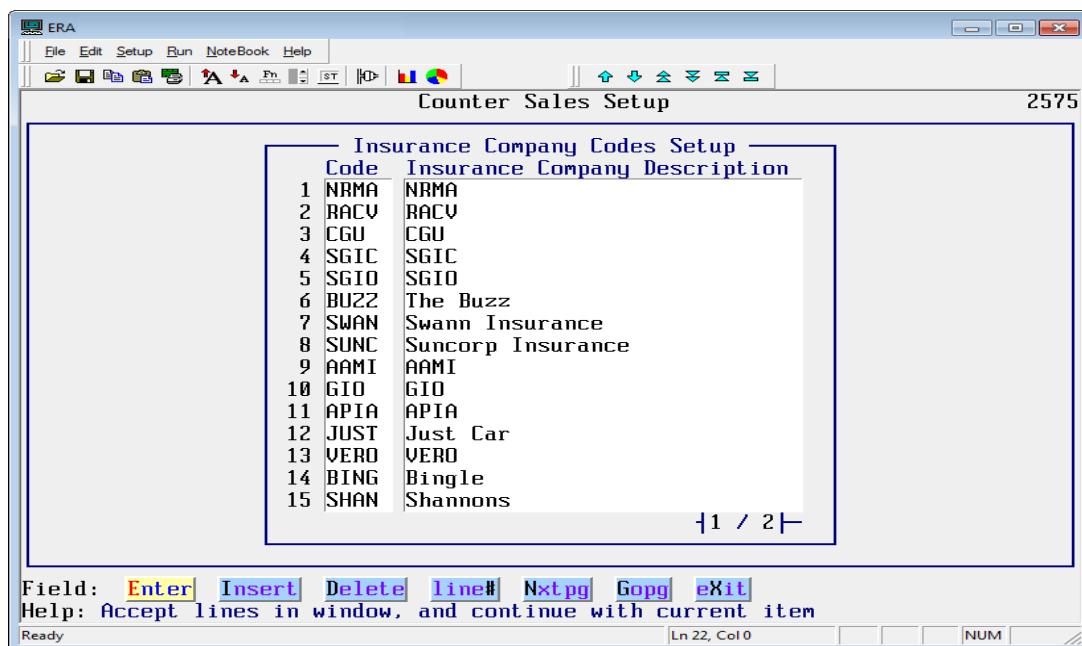
Insurance company codes and descriptions can then be added or deleted as required by using the **Insert** and **Delete** options.

If **No** is selected, the following screen will be displayed:
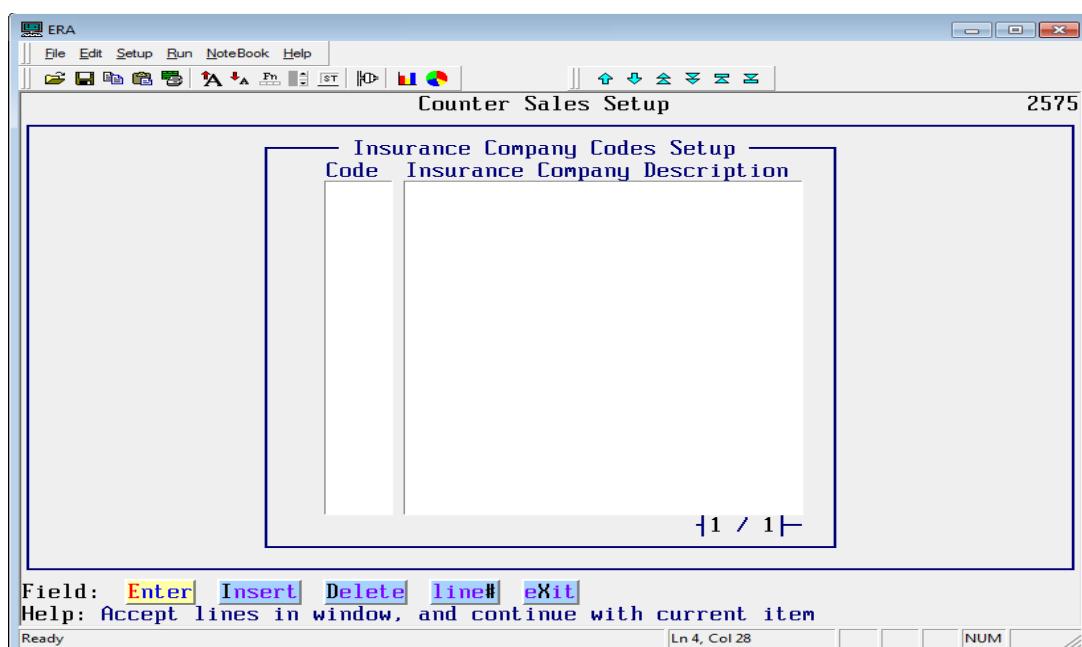
Insurance company codes and descriptions can then be added or deleted manually as required.

Select **Enter** from the command line to save the changes.

Note: If the manufacturer insurance company integration software is being used to download parts invoice details for insurance claims, then the codes that are used must be those of the defined industry standards to ensure the claim matching process can occur correctly.

The Process

Invoicing

Select **2525 – Counter Sales** and enter the customer and parts details as per existing functionality as shown in the following screen:

Select **E=Ent** to display the shipping and totals details as shown in the following screen:

To enter insurance company claim details, select **IN=Ins** and the following screen will be displayed:

	Enter the *insurance company code*, or select a valid insurance company
Insurance Co	code from the lookup.
	Note: The code must exist as a valid insurance code in the setup table.
Claim Number	Enter the *insurance claim number* (up to 15 characters are allowed).

Note: You must enter information in both fields.

Once the insurance details have been entered, select **Enter** to save them. **Yes** will then be displayed beside the **Insurance Details** prompt to indicate insurance details have been entered for this invoice as shown in the following screen:
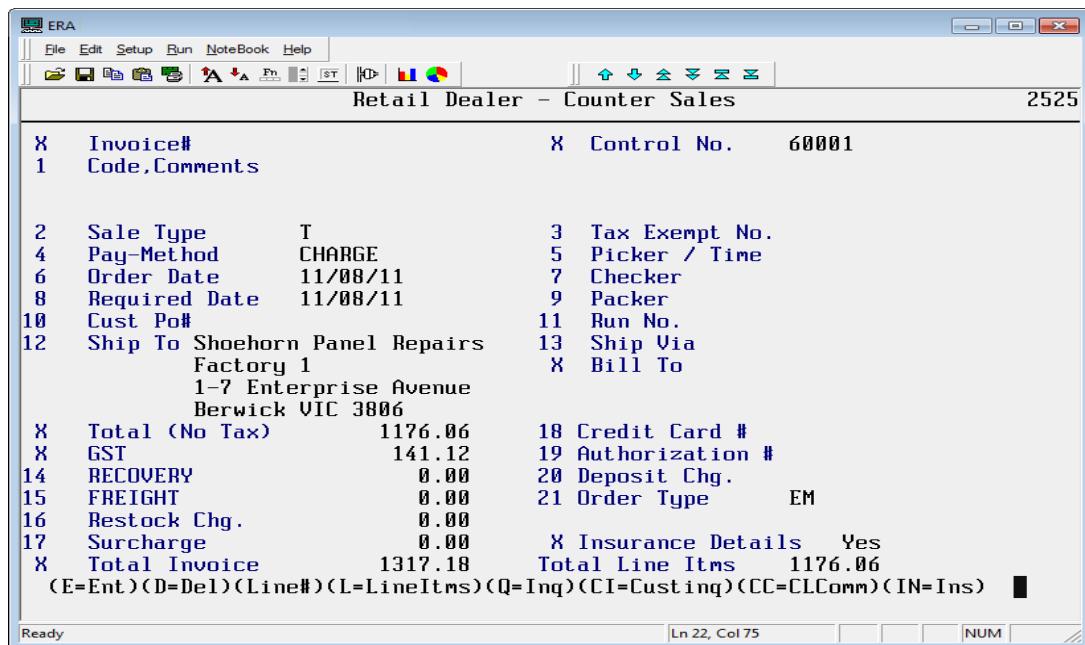
A picking slip or invoice can then be produced as per existing functionality.

Quotes

If insurance company claim details are known at the time of creating a parts quote, they can be entered using the same procedure as described for the invoicing process. These details will then be transferred from the quote when it is either partially or fully converted to an invoice.

Credit Notes

When credit notes are performed for invoices which have insurance company claim details entered, these details automatically transfer to the credit note. These claim details cannot be modified or removed during the crediting process.

Multi crediting mode is not allowed for invoices with insurance company claim details entered. If the user attempts to perform a multi credit for one of these invoices, the following message will be displayed after the invoice number has been entered:
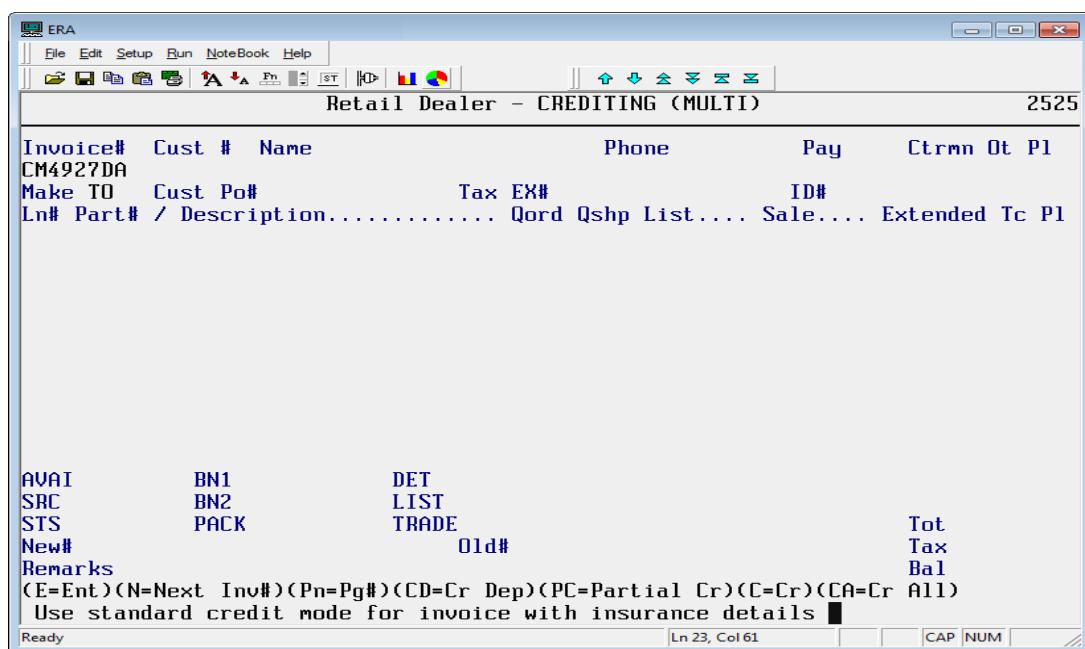
ERAnet V9

Invoice and Credit Note Printing

Following is an example of a landscape printed invoice, showing the insurance company details on the first line of the parts details section of the document:

Following is an example of the A4 portrait invoice format showing the insurance company details in the totals section of the document:

Note: The insurance company details will also be printed on credit notes where applicable.

Invoice Inquiry

To view insurance company claim details for a closed invoice, select *2529 – Invoice Inquiry*, enter the invoice or credit note number, and the following screen will be displayed:

Note: The *Void* option is not available for invoices where insurance company claim details have been entered.

Select the *tOtals* option from the command line and the following screen will be displayed:

If insurance company claim details have been entered, the *insuranCe* option will be displayed on the command line. Select the *insuranCe* option from the command line and the insurance company claim details will be displayed as shown in the following screen:
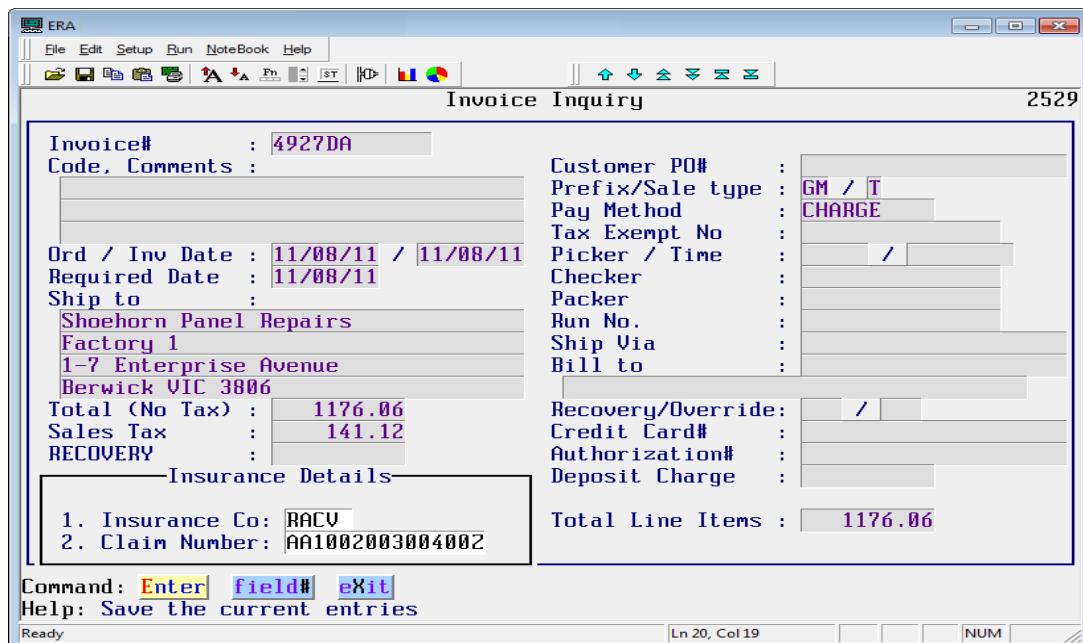
Customer Backorder Management

To review insurance company claim details for customer backorders, select *2112 – Customer Order Inquiry*. Use the relevant selection option to find the required customer backorder, and then select the line to display the full details. If insurance company claim details were entered on the original invoice, the *insuranCe* option will be displayed on the command line as shown in the following screen:

Select *insuranCe* and the following will be displayed:
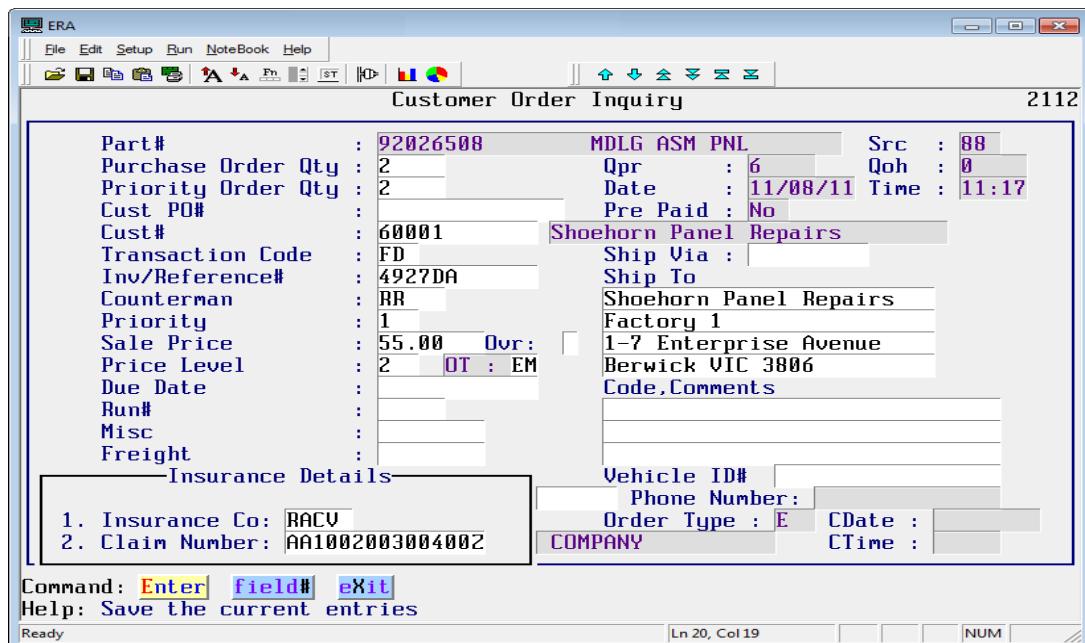
This is a view only screen and the insurance details cannot be changed. To maintain insurance company claim details, select **2111 – Customer Order Maintenance** and follow the same procedure as described for the inquiry method. The **insuranCe** option will then be available in maintenance mode and details can be changed if required.

When the backordered parts arrive and are allocated to the customer, the insurance company claim details will be carried through to any new invoices created as shown in the following example:

Benefits

Parts departments who are required to enter insurance company claim details on invoices to certain customers can now do so.

Holden Australia
Insurance Company Claim Details Transfer

Optional Software

Overview

Insurance company claim details can now be entered during parts invoice entry. If entered, these details will be printed on both invoices and credit notes and can be used for reporting purposes for insurance company claim reconciliation. This information can now also be transferred to Holden for any GM make sold parts for insurance claim parts reconciliation reporting.

Why

This change was made at the request of the manufacturer.

Screens

2075 – Insurance Part Sales Download
2322 – Makes
6210 – Maintain User Security
6363 – Data Transfer Logging

Minimum Requirements

ERA2v8
ERAEmail

The Setup

Ship-to Dealer Code

To be able to submit an insurance company parts sales file to Holden, a ship-to dealer code must be setup for the GM make.

Select **2322 – Makes**, enter **GM** at the **Make** prompt, and the following screen will be displayed:

Update field *15 – Ship-To* with the ship-to dealer code applicable for the parts store.

Select *Enter* from the command line to save the changes.

Note: The ship-to dealer code should be six characters in length and be filled with leading zeros to make up that length. A ship-to dealer code cannot be shared across more than one parts store within this program.

Email Setup

The user that is going to perform the transfer of the data to Holden via email must have a sending email address setup for their user id. The system administrator can check this. Select *6210 – Maintain User Security*, enter the user id, and the following screen will be displayed:

Select *22 – Email* and the following screen will be displayed:

ERAnet V9
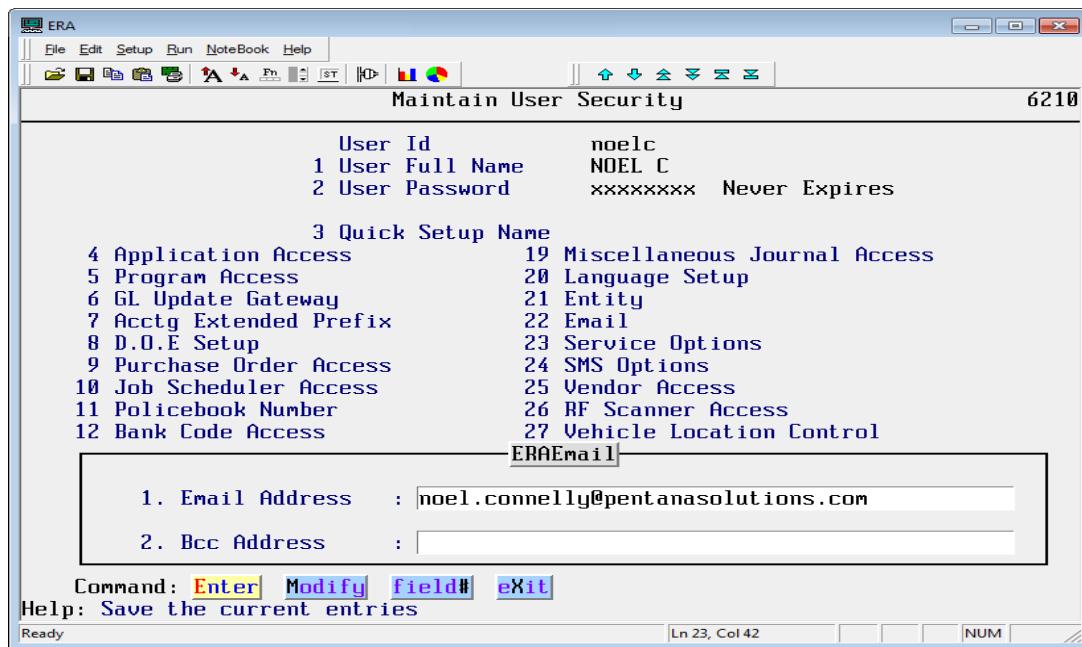
Field **1 – Email Address** should be setup with a sender email address as required for the user id.

Select **Enter** from the command line to save the changes, and then **S=Save** to save the changes.

The Process

Select **2075 – Insurance Part Sales Download**, enter GM for Holden, and the following screen will be displayed:
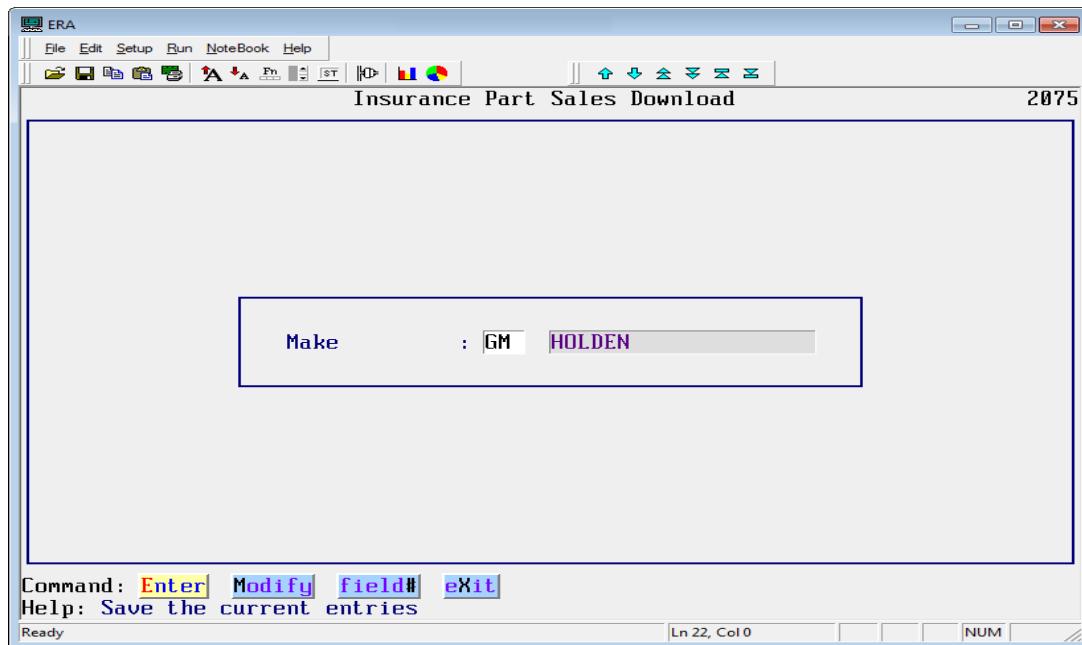
Select **Enter** from the command lineand If the user does not have an email address setup against their user security record, the following message will be displayed:

GM Insurance Parts Sales Download

Please set up a user email address in 6210 User Security.

OK
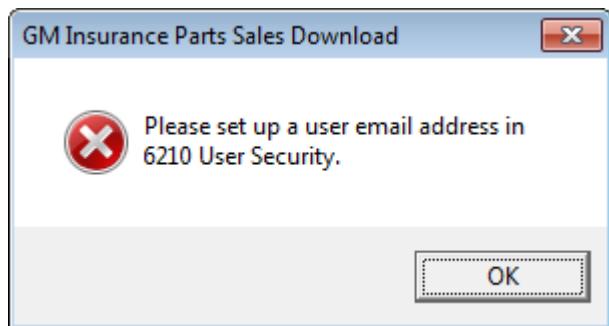
Select **Ok** to exit and return to the menu.

If the user does have an email address setup against their user security record, the following screen will be displayed:

```
ERA
File  Edit  Setup  Run  NoteBook  Help

                    Insurance Part Sales Download                    2075


                    ┌─── HOLDEN Insurance Part Sales ───┐
                    │                                   │
        Ship-to Dealer        000123                    │
        │                                               │
        1. Start Date         : 01 AUG 2011             │
        │                                               │
        2. End Date           : 31 AUG 2011             │
        │                                               │
        3. Email Address      : holden.collisionparts@gm.com        │
        │                                               │
        4. CC Email Address   : noel.connelly@pentanasolutions.com  │
        └───────────────────────────────────────────────┘


Command: Enter  Modify  field#  eXit
Help: Save the current entries
Ready                                        Ln 16, Col 72      CAP NUM
```
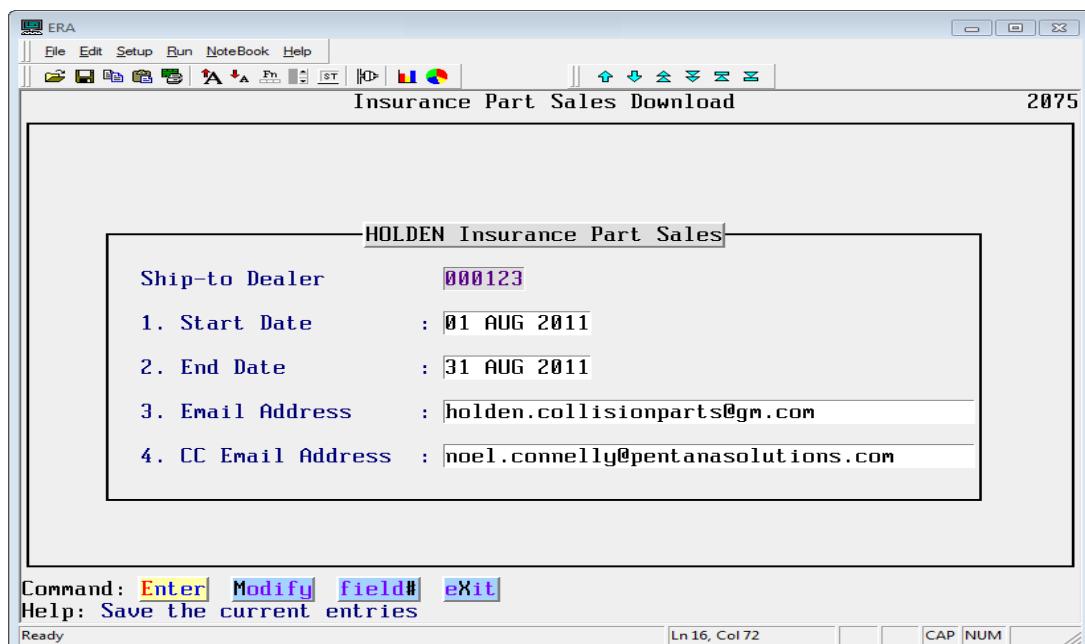
Ship-to Dealer	The **ship-to dealer code** to be used for the download will be displayed in this field.
Start Date	Enter the **start date** for the report selection. **Note:** This is the close date for the invoice or credit note.
End Date	Enter the **end date** for the report selection. **Note:** This is the close date for the invoice or credit note.
Email Address	The **recipient email address** will be automatically pre-filled with address holden.collisionparts@gm.com
CC Email Address	The **CC email address** will be automatically pre-filled with the address for the user performing the download, as setup in **6210 – Maintain User Security**. **Note**: Multiple cc email addresses can be entered by separating them with a ";".

Select **Enter** from the command line to proceed with the extract and transfer process, and the following pop-up message will be displayed:
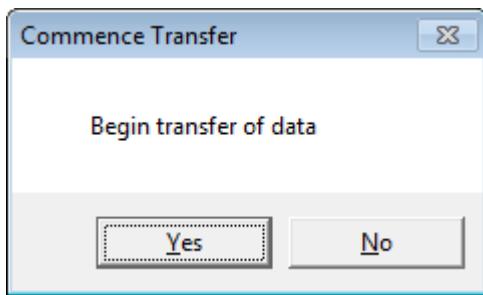
Select **Yes** to commence the email transfer, or **No** to cancel the email transfer.

Once the email transfer has completed, the user will return to the selection menu.

The user should then receive the email as the CC recipient as shown in the following example:
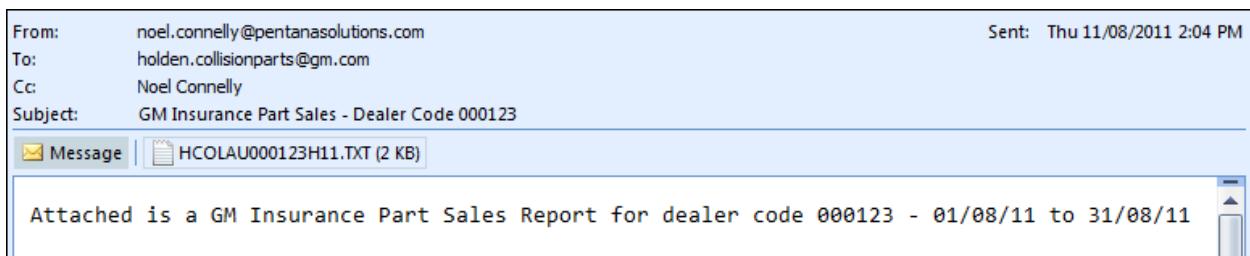
This submission email should be kept and archived for a sufficient period to support any auditing requirements for the program.

A record of the transfer will also be kept on the ERA server for a short period of time as defined in **6363 – Data Transfer Logging** within option **3 – Purge By Days**. The record of the transfer can be reviewed by selecting **6363 – Data Transfer Logging**, and the following screen will be displayed:
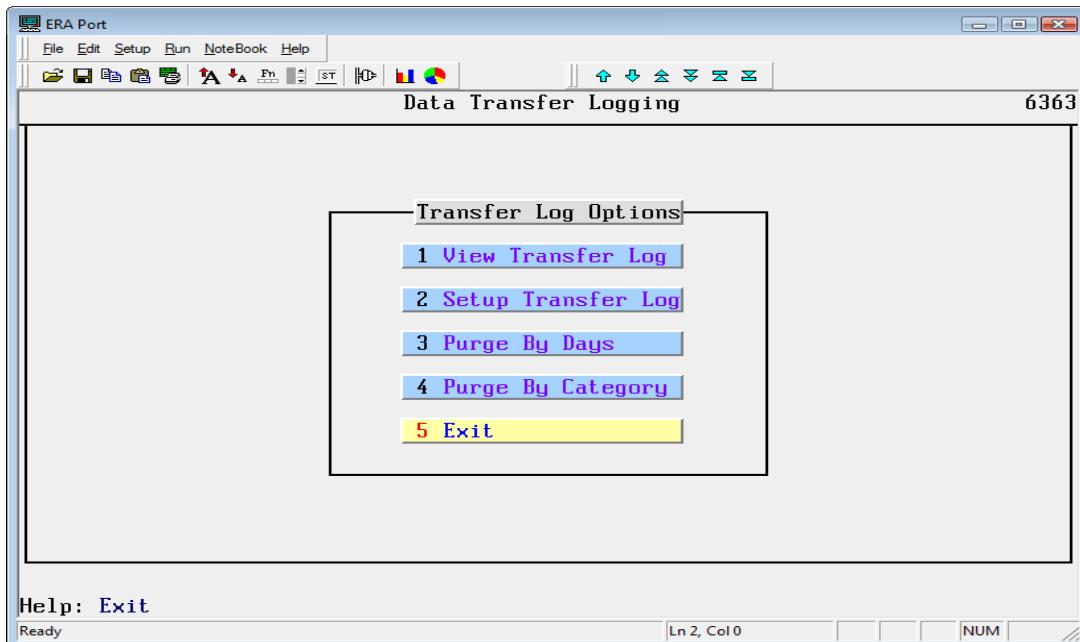
Select option **1 – View Transfer Log** and the following screen will be displayed:
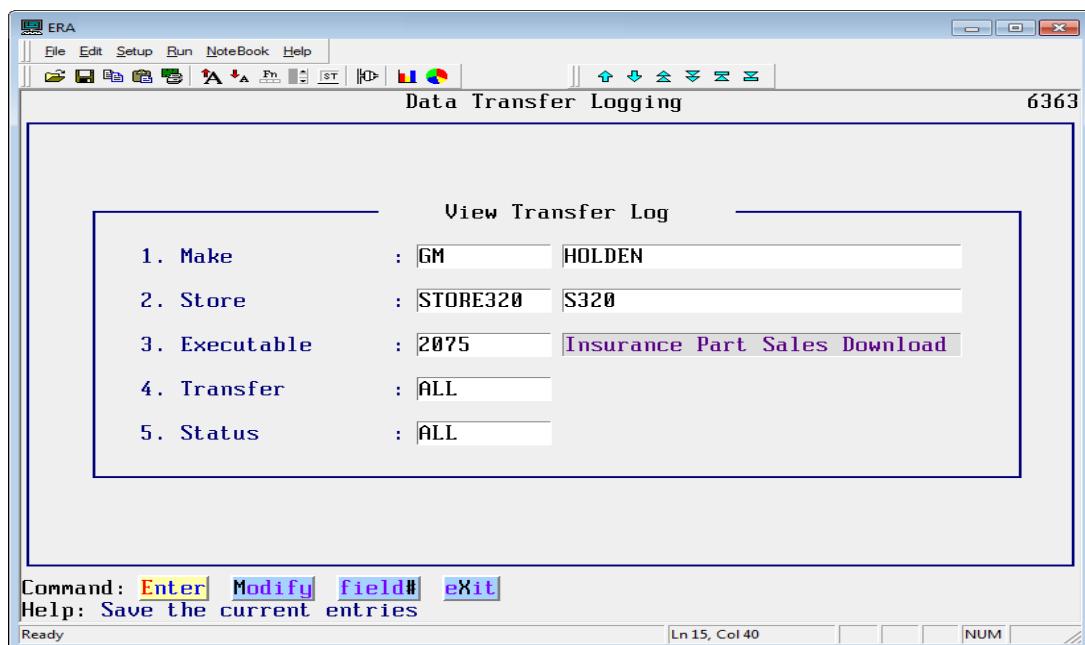
Make	Enter the make code *GM*.
Store	Enter the *store number* to report the transfers from.
Executable	Enter executable *2075 – Insurance Part Sales Download*.
Transfer	Enter transfer type *D-Download* or return for *ALL*.
Status	Enter status *ALL*.

Select *Enter* from the command line and the following screen will be displayed:
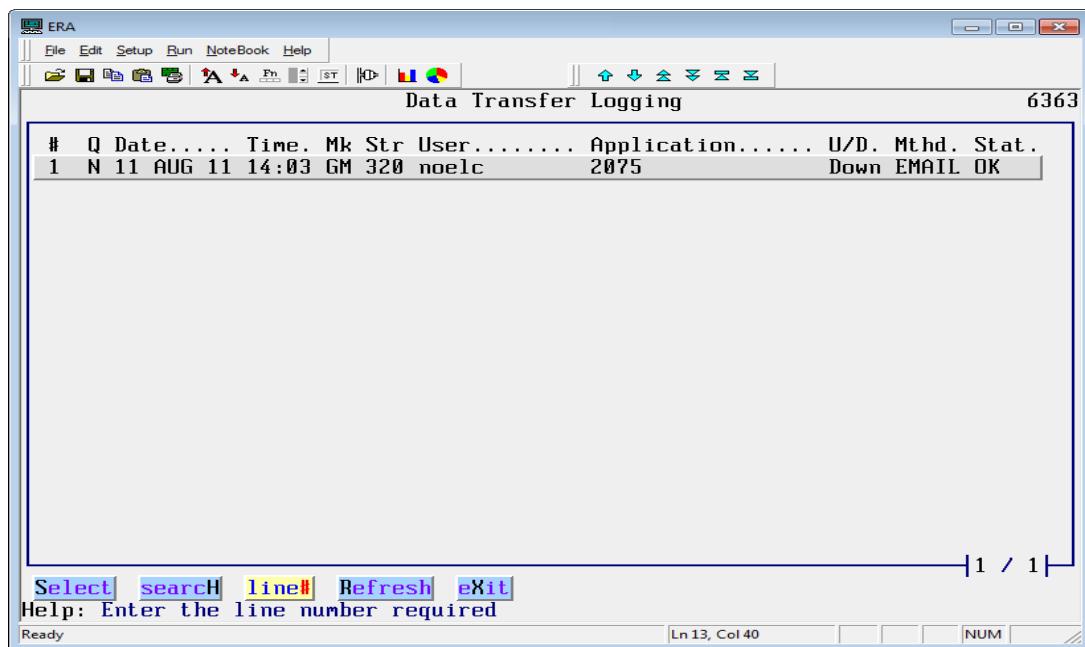
Data transfer details can then be reviewed as per existing functionality.

Automated Monthly Report Scheduling

The *2075 – Insurance Part Sales Download* report can be automated to run every month by queuing the job to run at the start of each month. This is done by selecting executable *Q2075* from the menu. When queuing the job to run, the following parameters should be entered:

Start Date	Enter a value of **BOPM** (beginning of prior month). When run each month, this will then select the date which is the first day of the month prior to that which you are in.
End Date	Enter a value of **EOPM** (end of prior month). When run each month, this will then select the date which is the last day of the month prior to that which you are in.
Email Address	The recipient email address will be automatically pre-filled with address holden.collisionparts@gm.com
CC Email Address	The CC email address will be automatically pre-filled with the address for the user performing the download, as setup in 6210 – Maintain User Security. Note: Multiple cc email addresses can be entered by separating them with a ";".

Once the **2075 – Insurance Part Sales Download** screen has been completed, select **Enter** from the command line and the following **Job Scheduler Update** screen will be displayed:

1 – Execution Date	Enter the day of the month that this report should always be run on. This would typically be the first of the month.
2 – Execution Time	Enter the time of day that this report should always be run on each month.
3 – Frequency	Enter a frequency of Monthly.

Printer Details	Enter default printer details as required. These will not get used for this report as it is an email transfer report not a printed report.

The following details are transferred in the file which is emailed to Holden:

Field	Description	Mandatory
Invoice Number	This field will display the ***invoice or credit note number***.	Yes
Invoice Date	This field will display the ***close date*** of the invoice or credit note.	Yes
Customer Number	This field will display the ***customer number***.	Yes
Member Number	This field will display the ***GM Trade Club member number***.	No
Customer Name	This field will display the ***customer name***.	Yes
Ship-to Dealer Code	This field will display the ***GM ship-to dealer code***.	Yes
Part Number	This field will display the ***part number***.	Yes
Qty	This field will display the ***invoiced quantity***.	Yes
Unit Sale Price	This field will display the ***invoiced unit sale price***.	Yes
ABN	This field will display the customer ***ABN***.	No
Insurance Company Code	The field will display the ***insurance company code***.	Yes
Insurance Claim Number	This field will display the ***insurance company claim number***.	Yes
Customer Order Number	This field will display the ***customer order number***.	No
Vehicle Id Number	This field will display the ***vehicle identification number*** from the invoice.	No

Select the ***eXit*** option from the command line to exit the screen and return to a menu.

Benefits

GM dealers can now transfer invoice and credit note details directly to Holden for transactions which have had insurance company claim details entered.

Activation Key

PARTS-INSURANCE-GM

Get genuine Rewards Program

Optional Software

Overview

Dealers who subscribe to the Get Genuine rewards program for the participating manufacturers are now able to extract and download sales detail for Get Genuine customers in accordance with the program requirements.

Important to Note

Dealers who run open item accounts receivable schedules should not close accounting months using *0710 - Auto. Month End Procedures* until the Get Genuine reporting extract and transfer for the month is completed. Schedule details for invoices posted and paid for in the period will not be available if the month end schedule detail purge process has been run.

Dealers who perform Multi-Credits, which are when a single credit note is raised for parts originating from numerous different invoice numbers, should be aware that in an open item accounts receivable schedule environment, that these documents do not offset the original invoice numbers from a payment perspective. They are treated as new documents in the period in which they are raised and therefore from a Get Genuine program viewpoint, they will only reduce the sales total in that crediting month.

The sales data that is transferred to Get Genuine each month cannot be edited or modified in any way. The software extracts information and determines eligibility based on the strict requirements of the program.

Why

This change was made at the request of the manufacturers participating in the program.

Screens

0710 – Auto. Month End Procedures
2120 – Entity Master
2291 – Get Genuine Reporting
2525 – Counter Sales
2564 – Passwords
6913 – Reportwriter

Minimum Requirements

ERA2v8
DealerLink

The Setup

Communications Setup – Monthly Sales Download

To configure the FTP destination details for the monthly sales download, select *6969 – Maintain Factory FTP Details* and the following screen will be displayed:

```
ERA
File  Edit  Setup  Run  NoteBook  Help

                        Maintain Factory FTP Details                      6969

 Manufacturer : G1 Get Genuine
 Store#       : STORE01                        Application : GET.GENUINE.SALES

  1.FTP Address...........: 49.50.243.30         2.Port.....:
  3.Direct Link Address...: 49.50.243.30         4.Port.....:
  5.User Name.............: ggdealerid           6.TERM type: vt100
  7.Password..............: **********           8.No. Users: 5
  9.Directory on Host.....: /uploads
 10.SFTP enabled..........: No
 11.SFTP Private Key......:
 12.SFTP Key Passphrase...:                     13.SFTP Timeout :
 14.FTP append option.....: No                  15.Passive      : No
 16.Host Machine Type.....: OTHER               17.File Exists   : No
 18.Stores with access....: Name.... Description...........................
                            STORE01  (01)
    Filed by :
    RR
    on 23/05/11
    at 08:11
                                                                   1 / 1

 Command: Enter  Modify  Delete  field#  Copy to  cOnnect  eXit
 Help: Save the current entries
 Ready                                Ln 3, Col 78          CAP NUM
```

Note: This setup will be performed by Pentana Solutions staff.

Manufacturer	Enter *manufacturer code G1*
Store#	Enter the **store number**
Application	Enter the *application* of **GET.GENUINE.SALES**
1. FTP Address	Enter the *FTP address* of the ftp.getgenuine.com.au server **49.50.243.30**
3. Direct Link Address	Enter the *FTP address* of the ftp.getgenuine.com.au server **49.50.243.30**
5. User Name	Enter the *User Name* for the ftp.getgenuine.com.au server
7. Password	Enter the *current password* for the ftp.getgenuine.com.au server
9. Directory on Host	Enter the *path* of **/uploads**

Select **Enter** to save the changes.

ERAnet V9

Communications Setup – Member File Import

To configure the FTP destination details for the member file import, select **6969 – Maintain Factory FTP Details** and the following screen will be displayed:

Note: This setup will be performed by Pentana Solutions staff.

Manufacturer	Enter *manufacturer code* **G1**
Store#	Enter the *store number*
Application	Enter the *application* of **GET.GENUINE.MEMBERS**
1. FTP Address	Enter the *FTP address* of the ftp.getgenuine.com.au server **49.50.243.30**
3. Direct Link Address	Enter the *FTP address* of the ftp.getgenuine.com.au server **49.50.243.30**
5. User Name	Enter the *User Name* for the ftp.getgenuine.com.au server
7. Password	Enter the *current password* for the ftp.getgenuine.com.au server
9. Directory on Host	Enter the *path* of **/downloads**

Select **Enter** to save the changes.

Purge Password

To allow the extracts of Get Genuine sales data to be purged, a password must be setup. To setup this password, select **2564 – Passwords** and the following screen will be displayed:
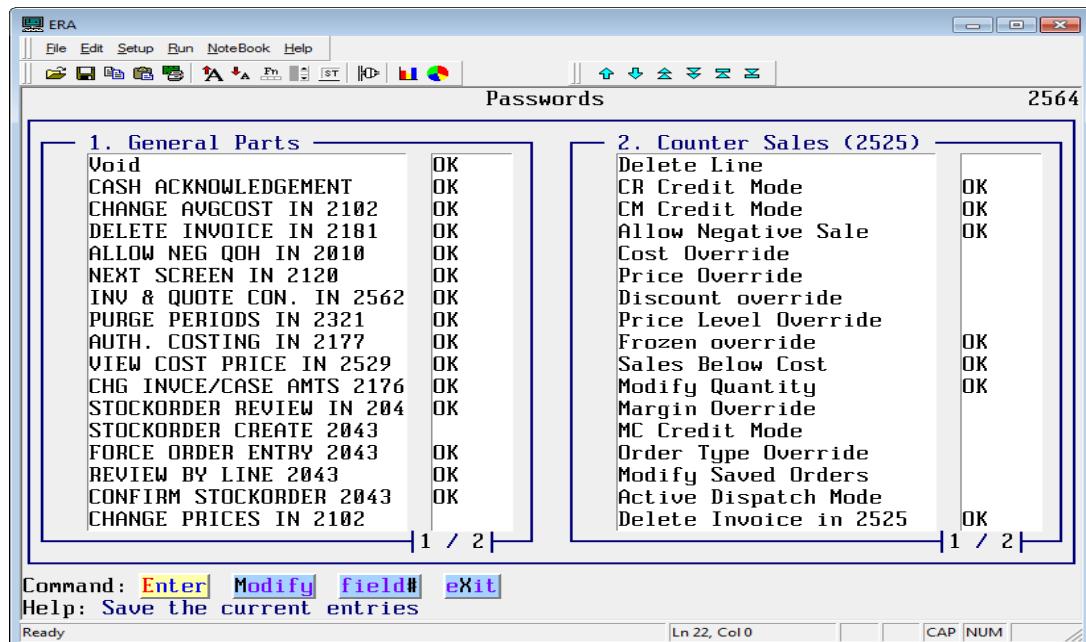
Select section **1 – General Parts**, go to page 2, and update password number **26 – Purge Get Genuine Files** with an appropriate password as shown in the following screen:

Select **Enter** to save the changes.

Dealer Setup

To set up the dealer specifications for the Get Genuine program, select **2291 – Get Genuine Reporting** and the following screen will be displayed:
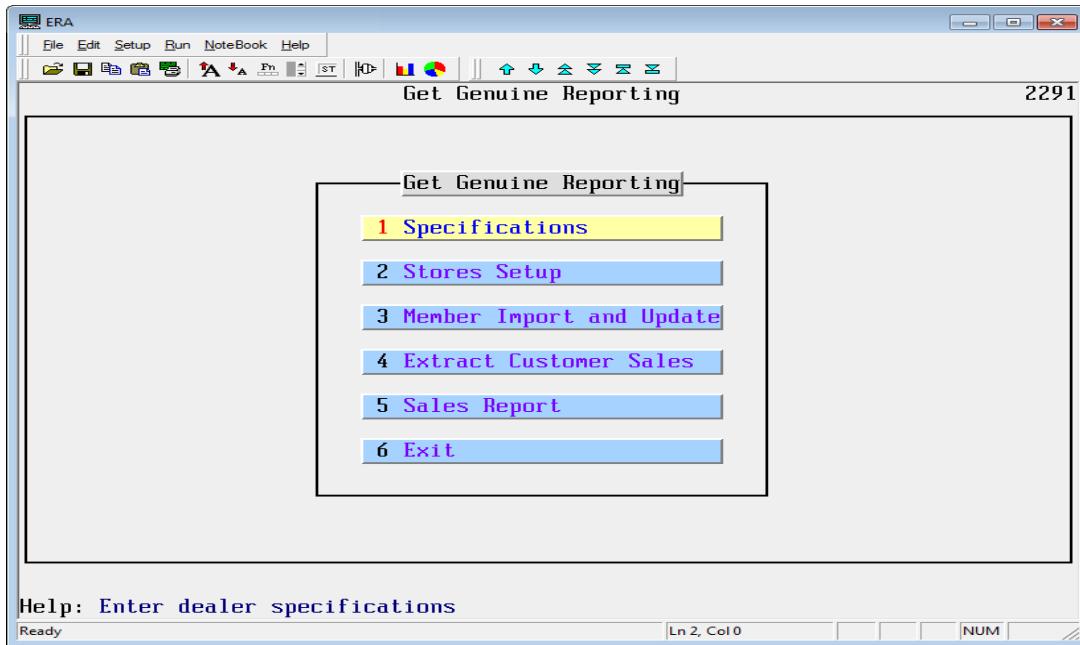
Select option **1 – Specifications** and the following screen will be displayed:
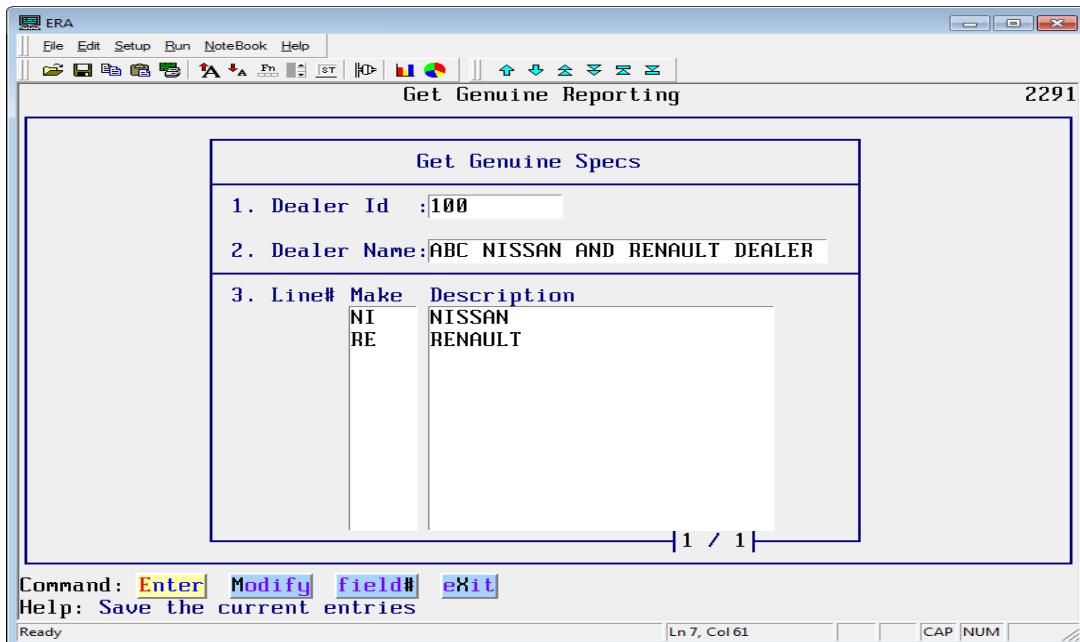
Dealer Details

1. Dealer Id	Enter the **Get Genuine Dealer Id** for the parts store. **Note**: The dealer id will be supplied by Get Genuine.
2. Dealer Name	Enter the **Get Genuine Dealer Name** for the parts store. **Note**: The dealer name gets sent in the monthly sales extract file.

3. Make Details

Make	Enter the **parts make code/s** to be included in the monthly sales extract process. **Note**: Each make must be a valid factory master make in the store.
Description	This field will display the **parts make code description**.

Select **Enter** to save the changes.

Note: Only one monthly sales extract is performed and submitted per Get Genuine dealer id, incorporating all applicable makes.

Select option **2 – Stores Setup** and the following screen will be displayed:

```
ERA
File  Edit  Setup  Run  NoteBook  Help

                        Get Genuine Reporting                          2291

                          GetGenuine Stores Setup

              Line#  Store#......  Description.................
                 1   STORE01       (01)
                 2   STORE02       (02)














                                                      |1 / 1|

Field:    Enter    Insert    Delete    line#    eXit
Help: Accept lines in window, and continue with current item
Ready                                           Ln 22, Col 0              NUM
```
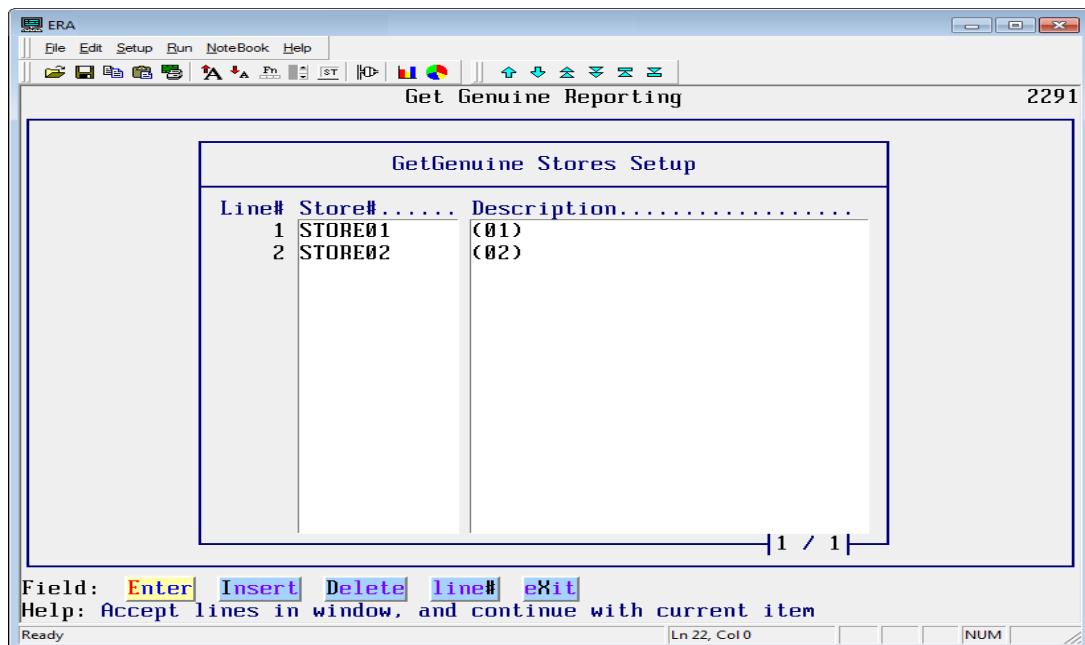
Store#	Enter the **store/s** to be included in the monthly sales extract process, or select the valid store/s from the lookup. **Note**: Only parts stores sharing the same **CUSTOMER** file will be available for selection.
Description	This field will display the **store description**.

Select **Enter** to save the changes.

Reportwriter Dictionaries
The following dictionaries have been created for use with **6913 – Reportwriter**:

Filename	Dictionary ID	Attribute	Short Description
CUSTOMER	GET.GENUINE.NO	254	GetGenuine#
CUSTOMER	GET.GENUINE.DATE	255	GetGenuine Date
ENTITY.DETAIL	GET.GENUINE.NO	553	GetGenuine#
ENTITY.DETAIL	GET.GENUINE.DATE	554	GetGenuine Date
INVOICE	GET.GENUINE.NO	TRANS	GetGenuine#
INVOICE	GET.GENUINE.DATE	TRANS	GetGenuine Date
PROD.HIST	GET.GENUINE.NO	TRANS	GetGenuine#
PROD.HIST	GET.GENUINE.DATE	TRANS	GetGenuine Date

Member Details

Customers need to be individually flagged to participate in the Get Genuine program. For a customer to be included in the monthly sales extract process, they must have a Get Genuine member number attached to them along with a join date. While the join date can be entered as any day within a month, the business rule that applies to the date is that regardless of which day within a month the member joins, all sales in that month and forward from that are available for the reporting extract. For example, if the join date for a member is entered as 05/04/11, then all sales greater than 01/04/11 are selected for processing.

To update member details for a customer, select **2120 – Entity Master**, and enter the required **Entity ID** or search for the customer using the standard search functionality. Select the **Customer** option from the command line, followed by the **Parts Details** option and the following screen will be displayed:
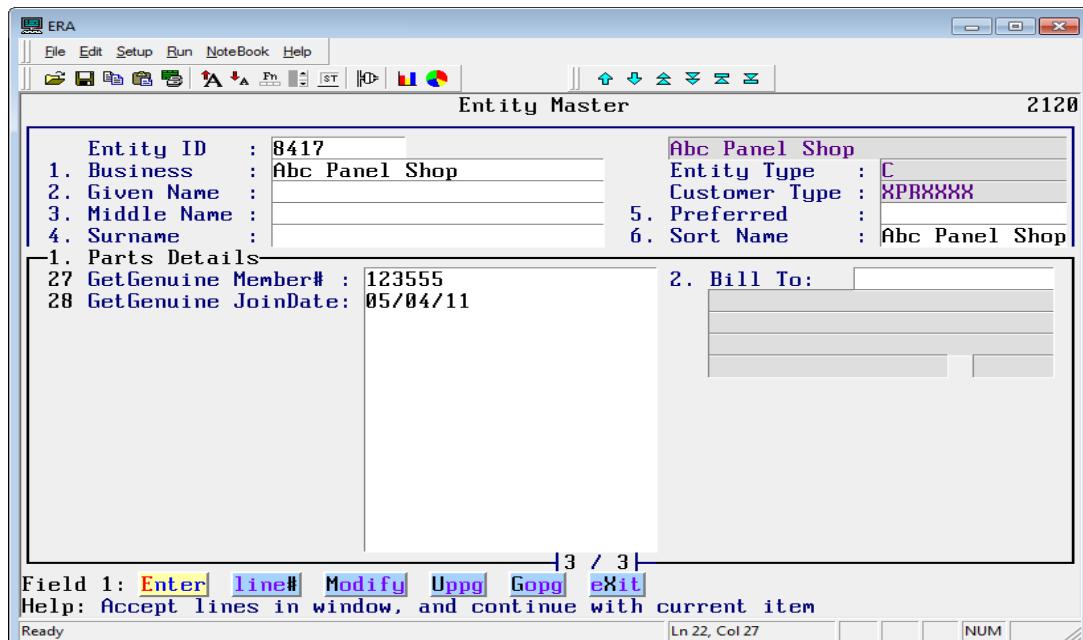
27 – Get Genuine Member#	Enter the **Get Genuine Member Number** in this field.
28 – Get Genuine Join Date	Enter the **Get Genuine Join Date** in this field.

Select **Enter** from the command line to return to the previous screen, and then select **Ent** from the command line to save the changes for the customer.

If a member number has been entered without a join date being entered, then the following error message box will be displayed:
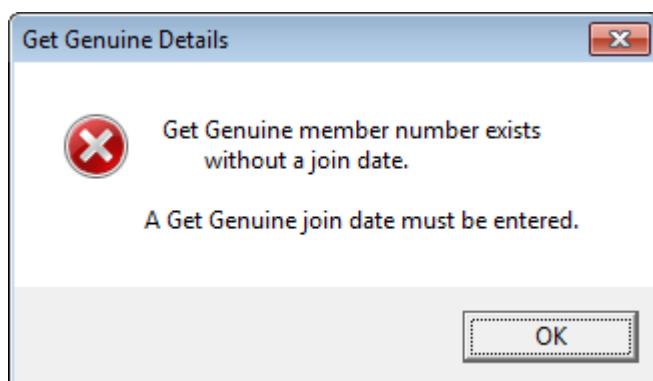
Select **Ok** to acknowledge the message and either remove the member number or add the join date as required to allow the customer to be updated.

Member Import

Get Genuine member details are provided in a file that is available for electronic import from the Get Genuine ftp site. This member file is Get Genuine dealer id specific, and contains details of members that have become active, and also those that have become inactive. The dealer's customer number is provided in each member update line, as well as the Get Genuine member number and associated join date.

To import and process the member file, select *2291 – Get Genuine Reporting*, and then select option *3 – Member Import and Update* and the following message will be displayed:
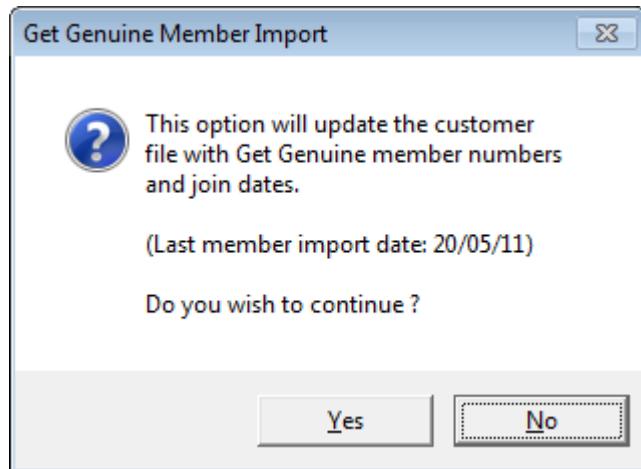
Select **No** to cancel the import process and return to the reporting options or **Yes** to continue.

If **Yes** is selected, the following screen will be displayed during the import and update process:
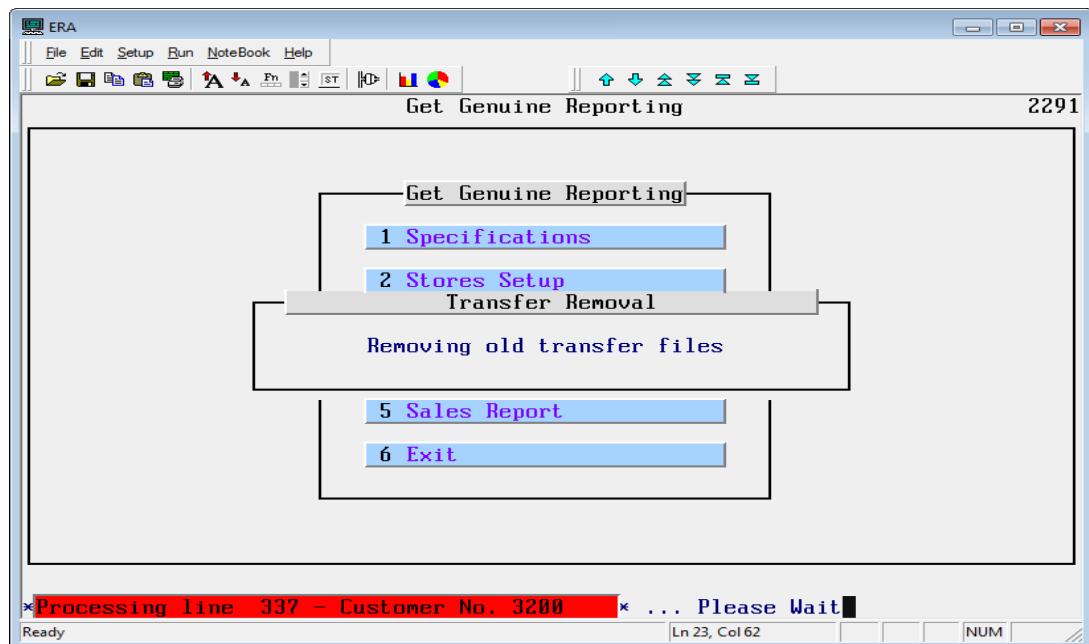
Once the process is complete, a message box will display a results summary for the update:

```
Import Results - Dealer 100                    [x]

 (i)   Invalid customer numbers = 1

       Customers updated successfully = 2

       Customers set to INACTIVE status = 1

       Refer to the printed report for
       detailed results.


                                    [   OK   ]
```
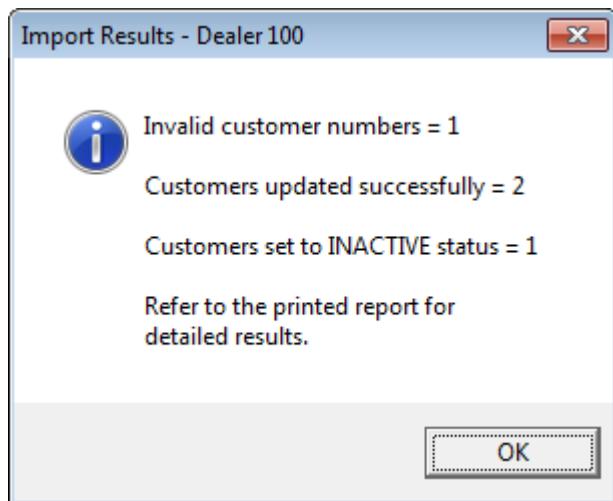
Select **OK** to acknowledge the message and follow the prompts to print the report. Following is an example of the printed report:

```
                                Main Development                                     2291
                         Get Genuine Member Import - Dealer 100                 Page   1
                                             ---Member Number---  ----Join Date----
Line#  Customer#  Customer Name            Get Genuine Name        Old       New      Old       New   Update Sts
-----  ---------  -----------------------  -----------------------  ---------  ---------  --------  --------  ----------
   2       1553   Pentana Solutions Pty Ltd  Pentana Panel                      10                 15/04/11  ACTIVE
   3       1064   Executive Smash Repairs    Executive Repair Shop              12                 19/04/11  ACTIVE
   4      60000   *** Invalid Customer  ***  Butcher Smash Repairs              29                 23/04/11  ACTIVE
   5      60001   Shoehorn Mechanical Repai  Shoe Horn Mechanical Repa  5001              23/04/11           INACTIVE

Invalid customer numbers = 1
Customers updated successfully = 2
Customers set to INACTIVE status = 1
```

Line#	This will display the **line number** from the member import file that was used to perform the update.
Customer#	This will display the **customer number**.
Customer Name	This will display the **ERA Customer Name** for the customer number processed.
Get Genuine Name	This will display the **Get Genuine Customer Name** for the customer number processed.
Member Number – Old	This will display the **Get Genuine member number** from the ERA customer file prior to the update.
Member Number – New	This will display the **updated Get Genuine member number**.
Join Date – Old	This will display the **Get Genuine member join date** from the ERA customer file prior to the update.
Join Date – New	This will display the **updated Get Genuine join date**.
Update Sts	This will display the **update status** from the Get Genuine member file. **Note**: This will be either ACTIVE or INACTIVE.

Note: A review of the two customer name fields should be done after an update to ensure there is no discrepancy between the ERA customer name and corresponding Get Genuine customer name. If there is a discrepancy, it might indicate that there is an inconsistency between the Get Genuine data base of the dealer's customer numbers that will require rectification. This issue would need to be resolved between Get Genuine and the dealer.

The summary of the results of the update is printed at the end of the report:

Invalid customer numbers	This counter shows the number of customer numbers provided in the Get Genuine update file that do not exist in ERA and could therefore not be updated. **Note**: The *Customer Name* field will display ****** Invalid Customer ****** for these lines.
Customers updated successfully	This counter shows the number of customers where either the Get Genuine member number or join date have been updated as displayed in the report.
Customers set to INACTIVE status	This counter shows the number of customers that have had their Get Genuine member number and join date removed from ERA as displayed in the report. **Note**: The *Update Sts* field will display ***INACTIVE*** for these lines.

If no records were updated, the following message box will be displayed:
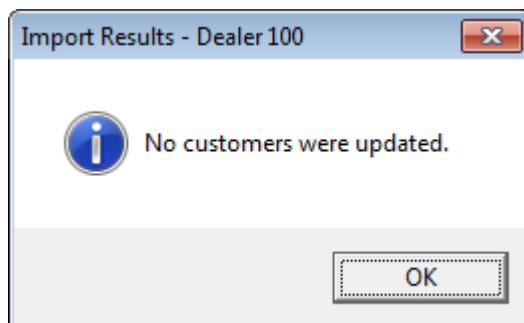
Select **OK** to acknowledge the message and return to the Get Genuine reporting options selection.

A member import must be run within 3 days prior to the sales extract being performed. This business process is enforced to ensure that at the time of the sales extract being run, that the Get Genuine member status is accurately reflected in the ERA customer file.

Note: When the import is run, only those lines in the file provided from Get Genuine with an update date greater than or equal to that of the last member import performed will be processed.

The Process

Counter Sales

When raising parts invoices in *2525 – Counter Sales*, if a Get Genuine member number exists for the customer, it will be displayed prefaced with *GG#* in the line above the parts details section as shown in the following example:

```
ERA                                                               [-][□][X]
 File  Edit  Setup  Run  NoteBook  Help

 [toolbar icons]                        ⇧ ⇩ ⟰ ⟱ ⟱ ⟰
                    Retail Dealer - Counter Sales                    2525

Invoice#  Cust #  Name                   Phone         Pay     Ctrmn Ot Pl
          1064    Executive Smash Repairs 540-2266      PENDING RR    EM 2
Make TO   Cust Po# 500A          Tax EX#               ID#
Ln# Part# / Description............ Qord Qshp List.... Sale.... Extended Tc Pl
  1 █




 × GG#  :12
AVAI         BN1         DET                          ~GP$       0.00
SRC          BN2         LIST                         ~GP%        0.0
STS          PACK        TRADE                        Tot        0.00
New#                     Old#                         Tax        0.00
Remarks                                               Bal        0.00
(A=Add)(D=Delete)(E=Enter)(M=Modify)(Pn=Page#)(O=Close)(R=Reprice)(Q=Inq)

Ready                                    Ln 6, Col 4          CAP NUM
```

This member number is not recorded against the invoice transaction, and is purely there for information purposes for the user. If a customer becomes a Get Genuine member at any time during the month, then all transactions for the month are considered for the program, irrespective of whether they were invoiced before or after that join date.

Accounts Receivable Schedule Formats

For a customer to be eligible for Get Genuine rewards points, invoices for purchases must be paid by the end of the month following the sales transaction. So invoices for April 2011 must be paid for by the end of May 2011 for them to be reported in the sales extract file generated at the start of June 2011. Payments made with a June 2011 accounting transaction date for these invoices are not considered, irrespective of how early in the month they are processed. There are 2 main methods of controlling accounts receivable schedules in ERA. These are:

Balance Forward	In a balance forward schedule, payments received from customers are not allocated against the invoices they are paying, rather the payments are just processed against an outstanding balance in an aging period eg) 30, 60 days etc. In this mode, it is impossible to determine which invoices are being paid and which ones aren't. All that can be determined is whether the customer has a balance owing, and if so, how much it is by each aging period.
Detail Forward	In a detail forward environment, payments received from customers are allocated to the invoices they are paying. This may or may not be for an entire aging period. In this mode, it is known which invoices are paid and which ones are outstanding, assuming the payment is not '*unapplied*', ie. when the payment was processed against the customer, the user elected not to allocate to invoices but rather to an aging period with a view to correctly offsetting the relevant invoices at a later time. Statements in this mode can be presented in either balance forward or detail forward format, subject to the *Statement Format* option selected for the customer. It is also possible for credits to be aged back to the invoice period or to the period in which they are made, subject to the *Age C/Notes-Current* option selected for the customer.

Get Genuine Reporting Procedure – Step 1 – Extracting Customer Sales

To extract the sales information for the Get Genuine members for a month period, select *2291 – Get Genuine Reporting* and the following screen will be displayed:
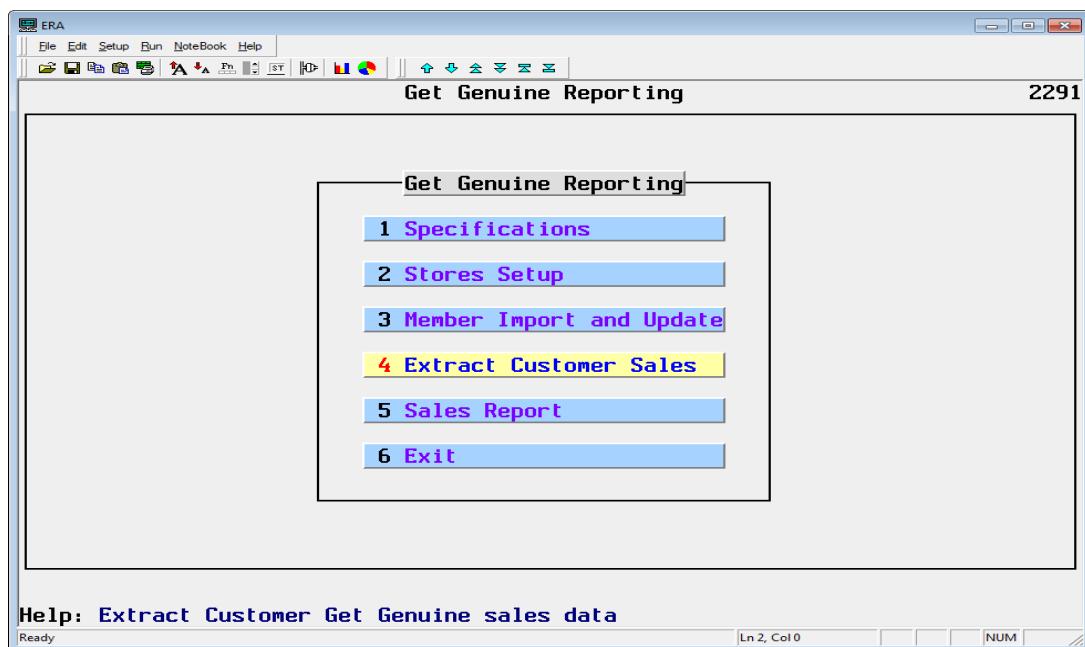
Select option **4 – Extract Customer Sales**. If a member import has not been performed in the last 3 days, the following error message will be displayed:
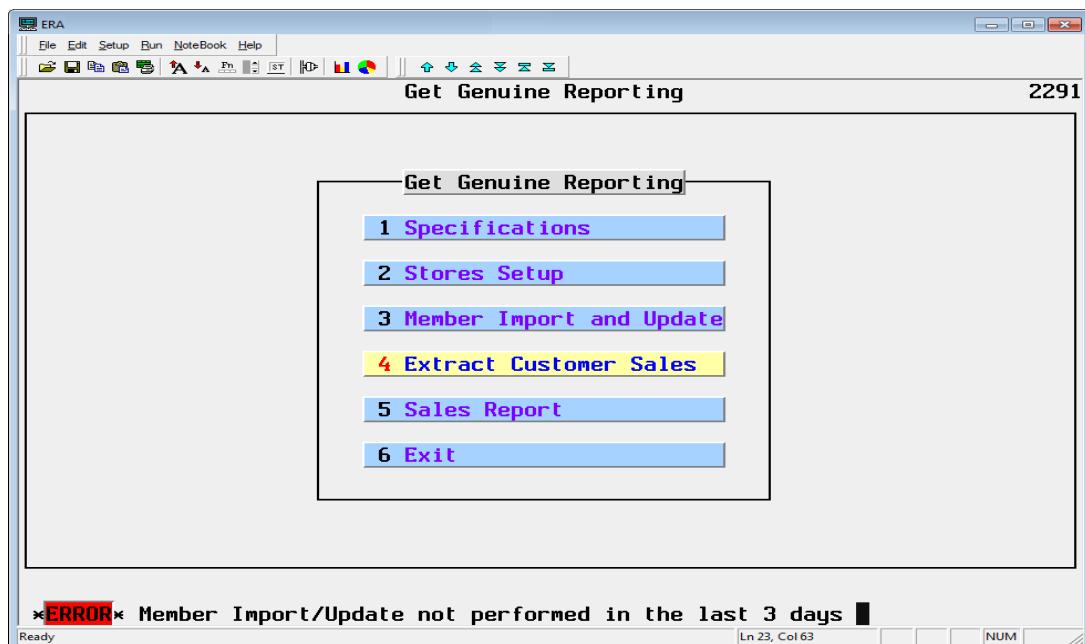
Enter to return to the reporting options, and select option **3 – Member Import and Update** to perform the member update as described earlier under the heading **Member Import** in **The Setup** section of this document.

When the member file update has been performed, the following will be displayed:
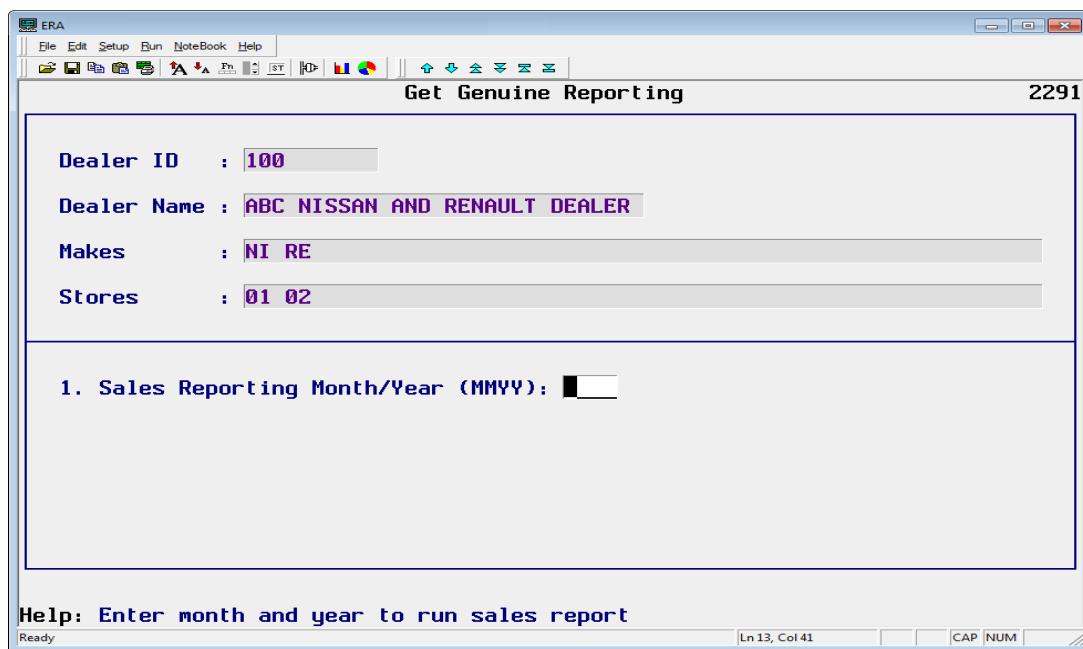
Enter the **month and year in MMYY format** for which the sales are to be extracted for. The month period to be input is the month in which the sales occurred, which will normally be two months prior to the current month. For example, in June 2011, the sales reporting month would be entered as April 2011 in the MMYY format 0411.

Note: Be very careful about the sequence in which you run the monthly extracts, as they must be run in month order to ensure the appropriate handling of credit notes. This is enforced in the program when you enter the reporting period.

Once the month period has been entered, a check is performed to determine if data has already been extracted for this period.

If a previous extract has been run for the month period but not downloaded to the Get Genuine server for final rewards allocation, the following error message will be displayed:
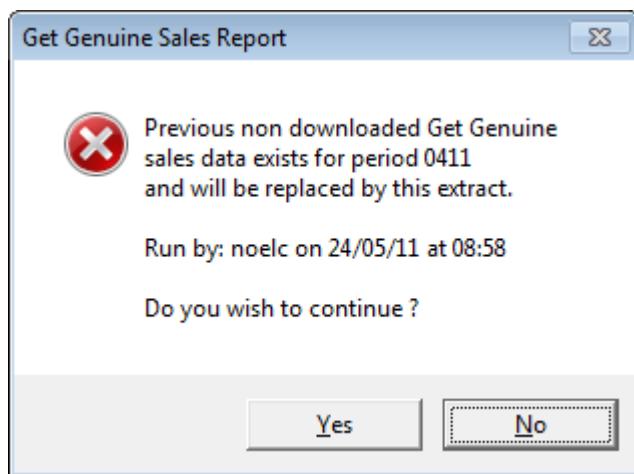
Select **No** to return to the report options, or **Yes** to purge the previously extracted data and re-extract for this report period.

There are other checks that occur after a month period has been entered, and if found to be true will prevent the sales extract from being performed.

If the month period entered has previously been extracted and transferred to Get Genuine, then the following error message will be displayed:
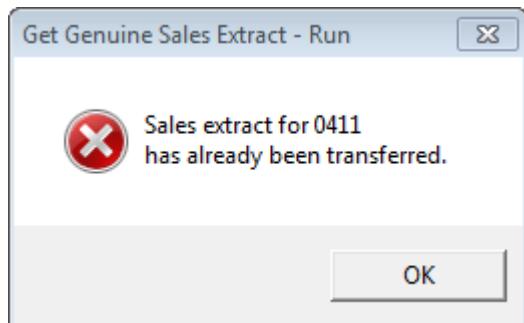
If the month period entered is not the month immediately following the last extract performed, then the following error message will be displayed:
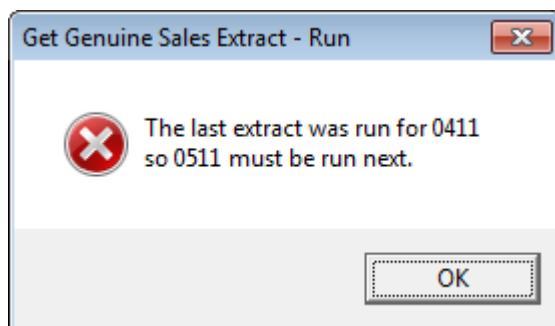
If the month period entered is prior to months that have already been extracted, then the following error message will be displayed:
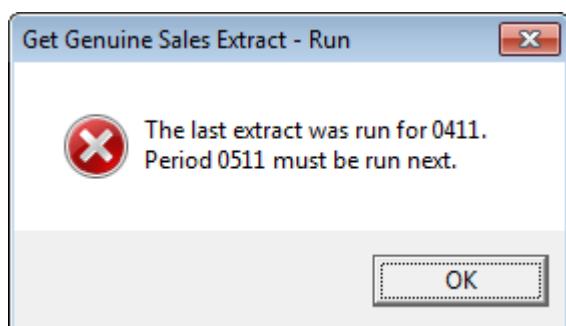
If one of these messages is displayed, select **OK** to acknowledge the message and the extract will not be performed.

Once a valid month and year has been entered and accepted, the following screen will be displayed:

ERAnet V9
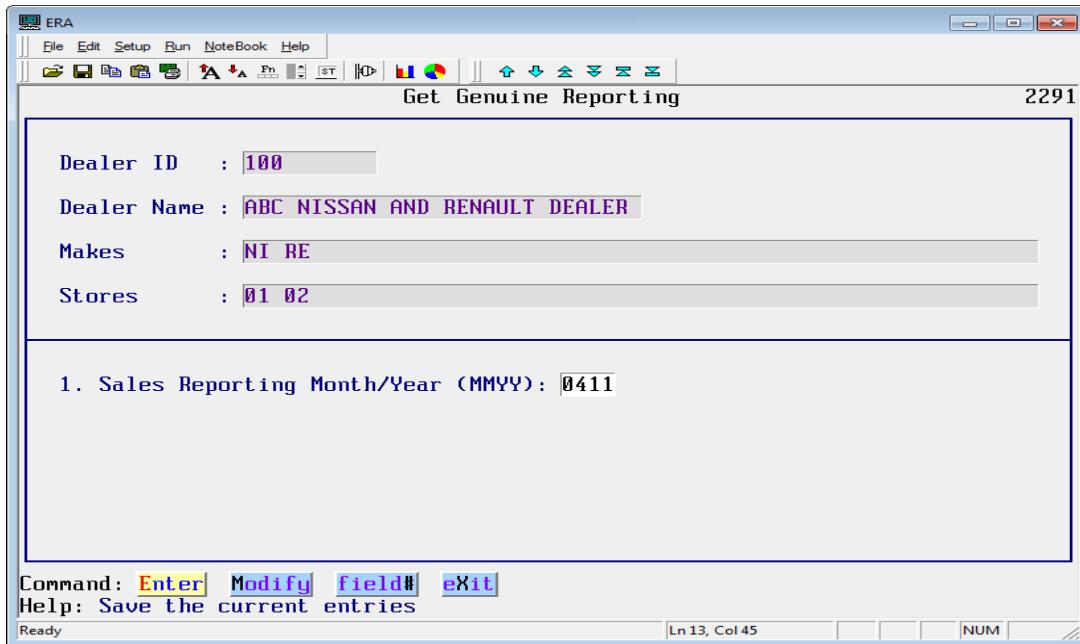
Select **Enter** to proceed with the extract and the following screen will be displayed:
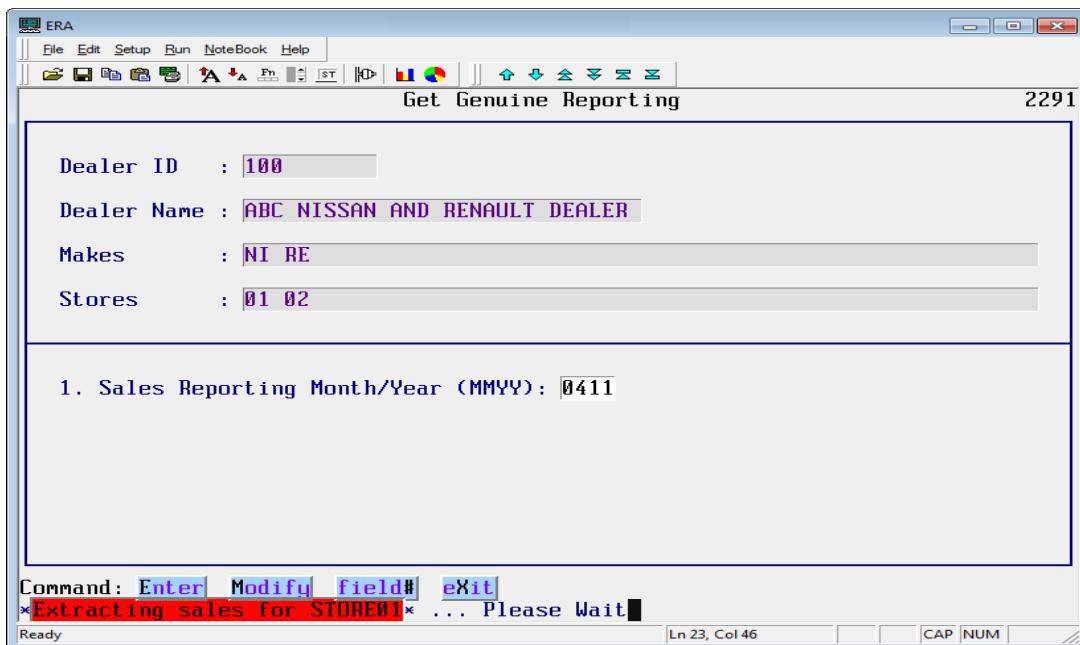
There are 5 phases performed during the extract process.

Phase 1 – Extracting Sales

The accounting posted parts invoices and credit notes from the nominated stores for the report period are selected for Get Genuine members. Each document is then checked for the existence of parts having been sold under the make/s setup for the program, with each applicable part then checked against the current on-board manufacturer master file to confirm the genuine status of the part number. A GST exclusive value of genuine parts by make is then accumulated for each invoice and is categorised based on the payment method of the document.

When the Get Genuine sales extract process is performed for each invoice or credit note, it categorises the document by make, into any one of four different categories as follows:

Invoice Type	Invoice Type Determination
Caplink	If the Caplink on-line authorisation software is active in the invoice store, the invoice was processed to a bill-to customer, and the invoice was interactively authorised through the Caplink integration software, then the invoice is categorised as *Caplink*.
Charge	If the invoice has been processed as a charge document, without a bill-to customer to be charged, and the charge general ledger account is scheduled as an aged account (type 2 schedule), then the invoice is categorised as *Charge*.
Bill-To	If the invoice has been processed as a charge document, with a bill-to customer to be charged, and the charge general ledger account is scheduled as an aged account (type 2 schedule), then the invoice is categorised as *Bill-To*.
Non Charge	Any invoice not categorised in any of the above three categories will be categorised as *Non Charge*.

Phase 2 – Extracting Forward Month Credits

During the first phase of the processing, a list of invoice numbers processed is accumulated. This second phase then selects any CM prefixed documents (credit notes) produced in the month following the reporting period, and if any of them match invoices selected during the first phase they are incorporated into the reporting extract. The list of forward month credits which have been included are then excluded from processing in the month in which they are dated.

For example, invoice 5000T is posted in April 2011 and credit note CM5000T is posted in May 2011. When the extract for 0411 is run, both 5000T and CM5000T will be included in the reporting values. However when 0511 is run, CM5000T will be excluded from the processing as it has already been included in the 0411 extract.

All other credit notes are processed on face value in the reporting period in which they are posted.

Phase 3 – Calculating Aged Balances Per Customer

During phases 1 and 2 for each document that is categorised as either charge or bill-to for a customer, details of the general ledger account number and associated schedule number that the charge amount has been posted into are recorded. For the bill-to invoices, the bill-to customer number is also recorded. If a customer has charge invoices in the reporting period, then an aged balance check is performed. The balance of the 30 day and greater age period is then summed and accumulated across as many schedules that the customer had invoices posted into for the reporting period. This value is then set as the *Overdue Amount – Charge.*

This same process occurs if the customer has bill-to invoices in the reporting period. Where the aged balance is accumulated for the bill-to customer this value is then set as the *Overdue Amount – Bill-To* for the customer. These values are calculated for the customer as a total and are used later in the eligibility determination phase.

Note: The aging date for the balance due checks for charge and bill-to categorised invoices is the last day of the month following the reporting period. For example when reporting on April 2011 sales, the aging date will be as at 31 May 2011.

Phase 4 – Determining Eligibility Status Per Customer

All invoices for a customer for each make must be established as being 'paid' in order for any rewards points to be applicable for that customer for each make. It is possible for a customer to be eligible in sales made under one make, but ineligible under another make.

Invoice Type	Payment Determination
Caplink	All invoices categorised as **Caplink** are considered '*paid*', irrespective of the status of the Capricorn bill-to customer account/s in the accounts receivable schedule.
Charge	If there are invoices categorised as **Charge**, then the first check is for whether the 30 day and greater balance for the customer is zero or less. If it is zero or less, all charge sales for that customer are considered '*paid*'. If the 30 day and greater balance is greater than zero, then depending on the schedule type for the charge invoices, the following will be performed: **Balance Forward** – no other checks can be performed. All charge sales for the customer will be deemed to be 'not paid' and therefore ineligible for rewards points. **Detail Forward** – each charge invoice for a make is checked for payment status. If every invoice for the make is paid in full, including credit note offset payments, then even though there is a balance due in the period for the customer, each make that has had its invoices paid in full will be eligible for rewards points.
Bill-To	If there are invoices categorised as **Bill-To**, then the first check is for whether the 30 day and greater balance for the bill-to customer is zero or less. If it is zero or less, all bill-to sales for that customer are considered '*paid*'. If the 30 day and greater balance is greater than zero, then depending on the schedule type for the bill-to invoices, the following will be performed: **Balance Forward** – no other checks can be performed. All bill-to sales for the customer will be deemed to be 'not paid' and therefore ineligible for rewards points. **Detail Forward** – each bill-to invoice for a make is checked for payment status. If every invoice for the make is paid in full, including credit note offset payments, then even though there is a balance due in the period for the bill-to customer, each make that has had its invoices paid in full will be eligible for rewards points.
Non Charge	All invoices categorised as **Non Charge** are considered '*paid*'.

If the make sales total for the customer for the reporting period is negative, then this value is automatically set as reportable, irrespective of the account paid status. This is to ensure credit balances are always included to offset future sales in following months.

If the make sales total for the customer is deemed to be 'not paid' and therefore not within the terms of the program, then the reportable total for the period is set to zero for the make.

To determine the final reportable value for the customer for a make, the previous month reportable value for that make is checked. If it is less than zero, then this amount is deducted off the current reportable value to ensure previous credit balances correctly offset future sales totals.

Phase 5 – Removing Makes Without Sales Per Customer
The final phase of the reporting extract removes entries for customers who have a net spend of zero for a make to ensure the reporting lines all include a value in any of the reportable categories.

Note: This extract process does not transfer the data to the Get Genuine server. The transfer is a separate step instigated by the dealer once they have reviewed the reporting content.

Get Genuine Reporting Procedure – Step 2 – Report Review
Once the sales extract process has been completed the results can be reviewed. To review the results of the extract, select option **5 – Sales Report** and the following prompt will be displayed:
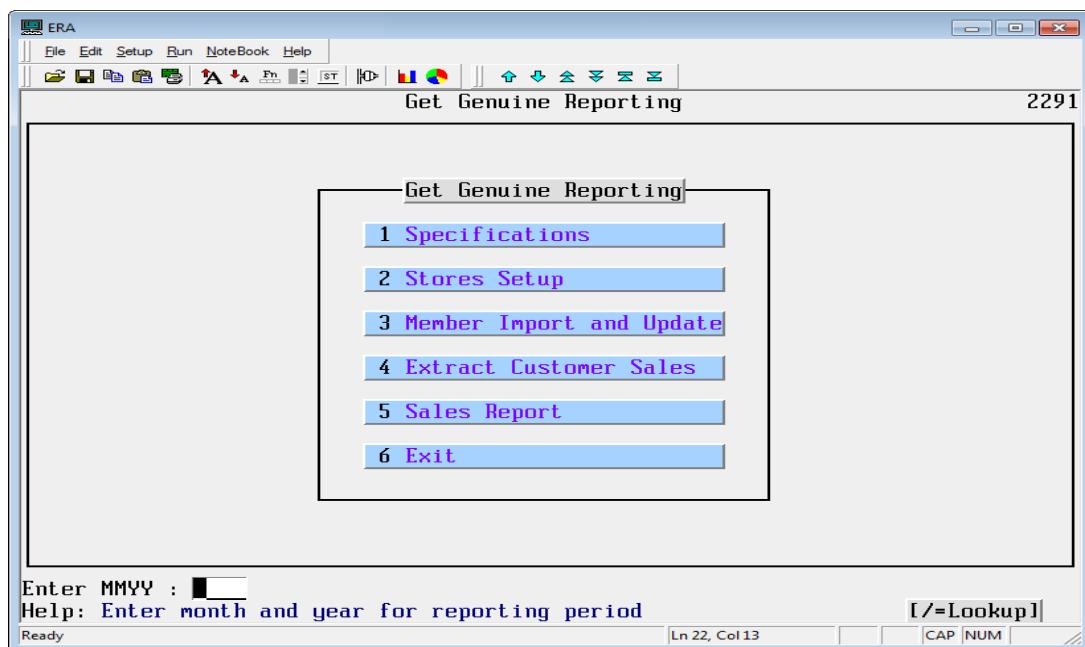
Enter the month and year for the report to be displayed for, or select a valid month and year from the lookup. Once the report period has been selected, the following lookup will be displayed:
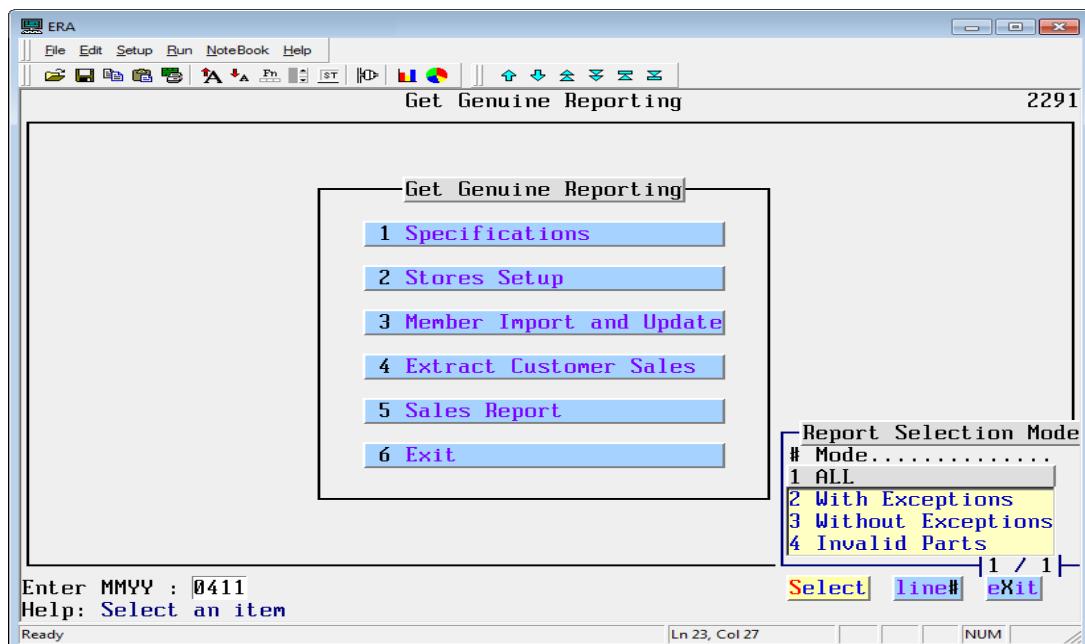
Four report modes are available for selection.

1-ALL	This mode will display all customers found with transactions or balances in the reporting period.
2-With Exceptions	This mode will display only those customers which have an exception in one or more makes to their reportable sales value for the reporting period. **Note**: Invalid parts do not constitute an exception for this reporting mode. *Mode 4 – Invalid Parts* must be used for that reporting requirement.
3-Without Exceptions	This mode will display only those customers which have no exceptions in any of the makes for the reporting period.
4-Invalid Parts	This mode will display only those customers which have purchased a part under a reportable make which is found to be invalid due to it not existing on the current on-board manufacturer master file.

ERAnet V9

Following is an example of the sales report detail screen:

Line#	This will display the line number for the customer sales details.
Cust #	This will display the customer number.
Customer Name	This will display the customer name.
GG Member#	This will display the Get Genuine member number for the customer.
Mk	This will display the parts make code for the customer sales details. **Note**: If the customer has transactions in more than make, then a line will be displayed for each make.

Reporting Period Net Sales by Type

NonCharge	This will display the sales amount for the make categorised as Non Charge.
Charge	This will display the sales amount for the make categorised as Charge.
Bill-To	This will display the sales amount for the make categorised as Bill-To.
Caplink	This will display the sales amount for the make categorised as Caplink.

Prev. Mth Reported	This will display the previous month reported value for the make.

Overdue Amounts

Charge	This will display the total overdue amount for the charge customer.
Bill-To	This will display the total overdue amount for the bill-to customer.

Reporting Sales Amt	This will display the sales amount to be reported to Get Genuine for the make. **Note**: An asterisk "*****" next to this value denotes the amount being reported is different to the sales amount due to an exception.

Note: Using the reporting mode *2 – With Exceptions* will be useful in highlighting only those customers who will not receive their full rewards point allocation based on purchases.

Customer Transaction Detail Report
To display the full detail for the reporting period for a customer, select the *line number*, and then select either *Output to screen* or *Output to printer* from the lookup. Following is an example of the screen output:

```
ERA
 File  Edit  Setup  Run  NoteBook  Help

24 MAY 2011 P15                    Get Genuine Reporting                STORE01  2291
               ┌─Get Genuine Customer Sales Report Audit - 0411─┐
               Customer: 23821 / Customer name 23821    Member#: 23821
                        Inv.      ------ Net Sales By Payment Type ------   Prev. Mth  Reporting Reporting
Document Reference  Store  Jrnl Date Paid  Mk  NonCharge  Charge  Bill-To  Caplink   Reported   Exception Sales Amt
------------------  -----  --------- ----  --  --------- --------- --------- --------- --------- --------- ---------
NIT389768           01     01/04/11  No    NI             49.71                                  n/a       n/a       n/a
NIT390323           01     12/04/11  No    NI             77.00                                  n/a       n/a       n/a
NIT390423           01     13/04/11  No    RE            991.87                                  n/a       n/a       n/a
NIT390438           01     13/04/11  No    NI             38.02                                  n/a       n/a       n/a
NIT390979           01     27/04/11  No    NI             19.92                                  n/a       n/a       n/a
                                           RE             28.89                                  n/a       n/a       n/a
NIT391073           01     28/04/11  No    RE             79.08                                  n/a       n/a       n/a
------------------  -----  --------- ----  --  --------- --------- --------- --------- --------- --------- ---------
Totals for Make.........................  NI            184.65                                             I         0.00
Totals for Make.........................  RE           1099.84                                             I         0.00
------------------  -----  --------- ----  --  --------- --------- --------- --------- --------- --------- ---------
Charge Details... Overdue Balance: 1429.44  <G/L Acc:220  Sched:40  Cus:23821>
Bill-To Details.. None

Reporting Exception Codes: C=Charge Overdue, B=Bill-to Overdue, P=Previous Month Credit Balance, I-Invoice Not Paid
                                                                                          ┤1 / 1├
Command: Enter  eXit
Help: Exit from this window
Ready                                                     Ln 23, Col 27            CAP NUM
```

Document Reference	This will display the accounting document reference for the invoice or credit note.
Store	This will display the store number that the document was created in.
Jrnl Date	This will display the accounting journal date for the document.
Inv. Paid	This will display the payment status for the invoice. **B/F** – balance forward schedule posting so payment status is not applicable. **No** – detail forward schedule posting that has an unpaid balance. **Yes** – detail forward schedule posting that does not have an unpaid balance. **Note**: A value will only be displayed for a charge or bill-to invoice.
Mk	This will display the parts make code. Multiple make codes will be shown if more than one reporting make is used on the same document.

Net Sales By Payment Type

Non Charge	This will display the sales amount for the make categorised as Non Charge.
Charge	This will display the sales amount for the make categorised as Charge.
Bill-To	This will display the sales amount for the make categorised as Bill-To.
Caplink	This will display the sales amount for the make categorised as Caplink.

Prev. Mth Reported	This will display the previous month reported value for the make. **Note**: This will only be displayed in the totals summary section.
Reporting Exception	This will display any reporting exception code/s for the make. A legend is displayed at the end of the report to explain their meaning. **Note**: This will only be displayed in the totals summary section.
Reporting Sales Amt	This will display the sales amount to be reported to Get Genuine for the make. **Note**: This will only be displayed in the totals summary section.

Charge Details and *Bill-To Details* will be shown below the make totals section and will detail the total overdue balance, as well as the general ledger and schedule details used to derive these totals.

Reviewing Invalid Part Numbers

To review transactions which had part/s issued in the reportable make/s that are not classified as genuine parts, select **Sales Report** mode **4 – Invalid Parts**, and the following report will be displayed:

To display the full detail for the reporting period for a customer, select the **line number**, and then select either **Output to screen** or **Output to printer** from the lookup. Following is an example of the screen output:

Invalid parts will be displayed below the document reference they relate to. This report may assist in isolating the cause of a mismatch between the customer sales values for the month versus the Get Genuine reportable value for the month.

Audit Details

To display the audit details for the reporting period, select the **Audit** option from the command line and the following screen will be displayed:
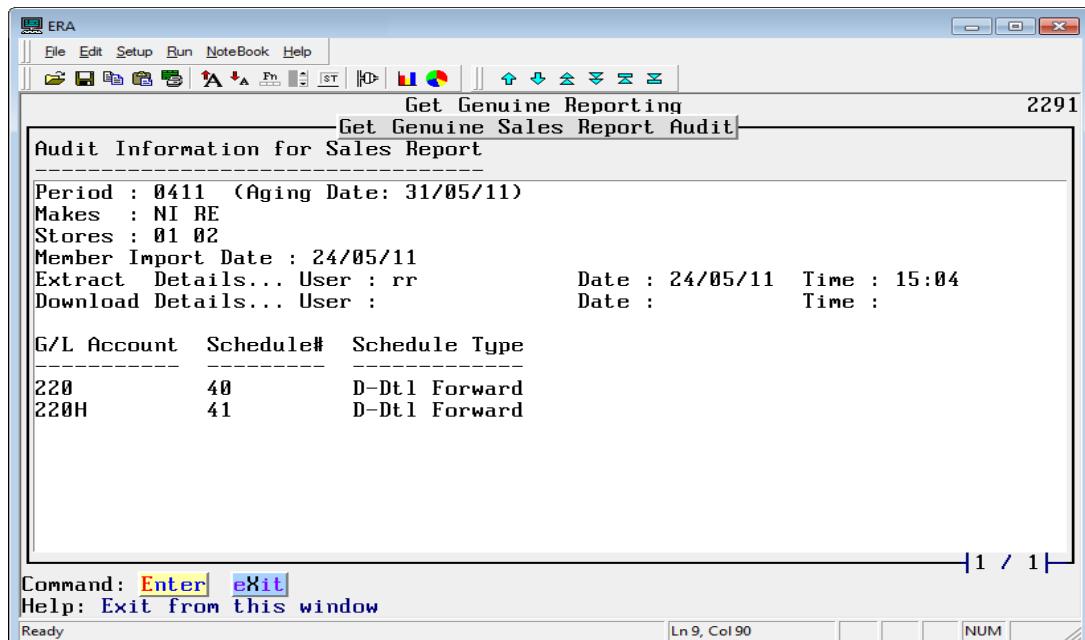
Period	This will display the reporting period and the aging date used for the overdue balance checking.
Makes	This will display the parts make/s selected for this reporting extract.
Stores	This will display the store/s selected for this reporting extract.
Member Import Date	This will display the date the last member import was processed.
Extract Details	This will display the user who performed the sales extract for the reporting period, and also the date and time that it was performed.
Download Details	This will display the user who performed the download to Get Genuine for the reporting period, and also the date and time that it was performed.

Accounts Receivable Details – Aged Balances

G/L Account	This will display the general ledger account/s.
Schedule#	This will display the schedule number/s.
Schedule Type	This will display the schedule type/s, either D-Dtl Forward or B-Bal Forward.

ERAnet V9

Printing Report Detail

To print all the customer summary details for a selected report mode, select the **Print** option from the command line. Prompts to print the report will be displayed to the user. Following is an example of the printed report:

```
                                                                                              2291
                    Get Genuine Customer Sales Report - Period 0411 - Rpt Mode: ALL              Page   1
                                    |--Reporting Period Net Sales by Type-- |Prev. Mth|--Overdue Amounts--|Reporting
Cust #  Customer Name        GG Member# Mk|NonCharge   Charge    Bill-To   Caplink |Reported |  Charge    Bill-To |Sales Amt
------- -------------------- ---------- --|--------- --------- --------- ---------|---------|--------- ---------|---------
    234 Customer name 234     234       NI|            175.71                      |         |  193.28           |    0.00*
------- -------------------- ---------- --|--------- --------- --------- ---------|---------|--------- ---------|---------
    471 Customer name 471     471       NI|              9.00                      |         |    9.90           |    0.00*
------- -------------------- ---------- --|--------- --------- --------- ---------|---------|--------- ---------|---------
    672 Customer name 672     672       NI|            679.44                      |         |  747.38           |    0.00*
------- -------------------- ---------- --|--------- --------- --------- ---------|---------|--------- ---------|---------
    737 Customer name 737     737       NI|             60.52                      |         |  322.42           |    0.00*
                                        RE|            -64.91                      |         | as above          |  -64.91
------- -------------------- ---------- --|--------- --------- --------- ---------|---------|--------- ---------|---------
    777 Customer name 777     777       NI|            585.27                      |         | 2309.47           |    0.00*
                                        RE|            323.25                      |         | as above          |    0.00*
------- -------------------- ---------- --|--------- --------- --------- ---------|---------|--------- ---------|---------
    890 Customer name 890     890       NI|           1008.95                      |         | 2299.35           |    0.00*
------- -------------------- ---------- --|--------- --------- --------- ---------|---------|--------- ---------|---------
   1027 Customer name 1027    1027      NI|           -158.65                      |         |    0.00           | -158.65
------- -------------------- ---------- --|--------- --------- --------- ---------|---------|--------- ---------|---------
   1030 Customer name 1030    1030      NI| 21041.98                               |         |                   | 21041.98
                                        RE|  5460.02                               |         |                   |  5460.02
------- -------------------- ---------- --|--------- --------- --------- ---------|---------|--------- ---------|---------
   1031 Customer name 1031    1031      NI|  1403.30                               |         |                   |  1403.30
                                        RE|   462.06                               |         |                   |   462.06
------- -------------------- ---------- --|--------- --------- --------- ---------|---------|--------- ---------|---------
```

The format of the printed report is the same as the on-screen version and can be used for audit purposes.

Get Genuine Reporting Procedure – Step 3 – Transferring to Get Genuine

Once the review process is complete, to transfer the sales data to Get Genuine, select report mode **1 – ALL** for the **Sales Report** option and the following screen will be displayed:


Select the **downLoad** option from the command line and the following message box will be displayed:
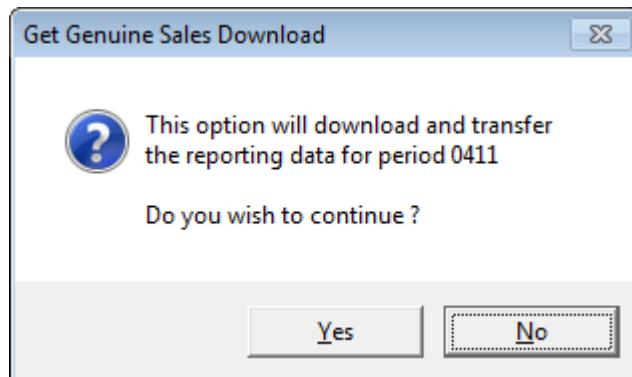
Select **Yes** to proceed with the download, or **No** to cancel the download and return to the command line. If **Yes** is selected, the following message box will be displayed:
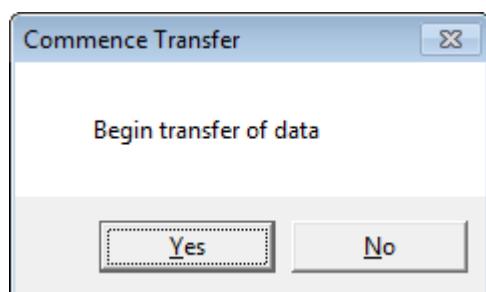
Select **Yes** to begin the transfer, or **No** to cancel the transfer.

Once the transfer has been successfully completed, the following message box will be displayed:
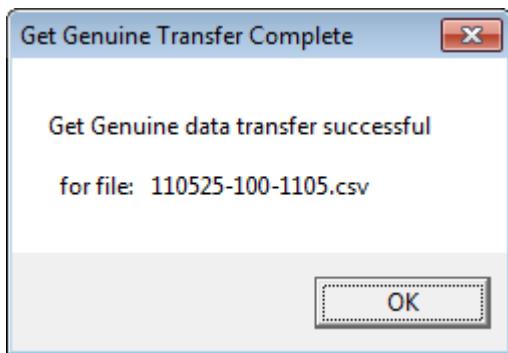
The file name is in the format of: *DateSent* (YYMMDD) –*DealerId–ReportPeriod* (YYMM).csv

Select **OK** to acknowledge the message.

If the period has been previously transferred, a warning message will be displayed as shown in the following example:
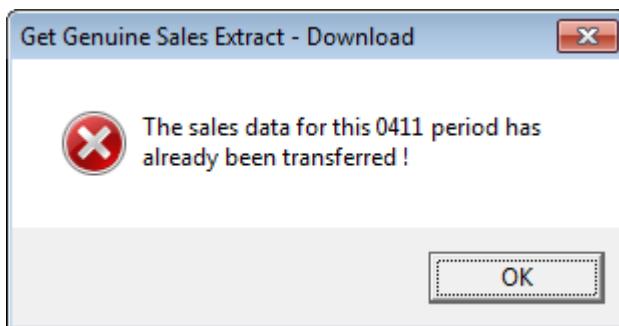
Select **OK** to acknowledge the message and the following message box will then be displayed:
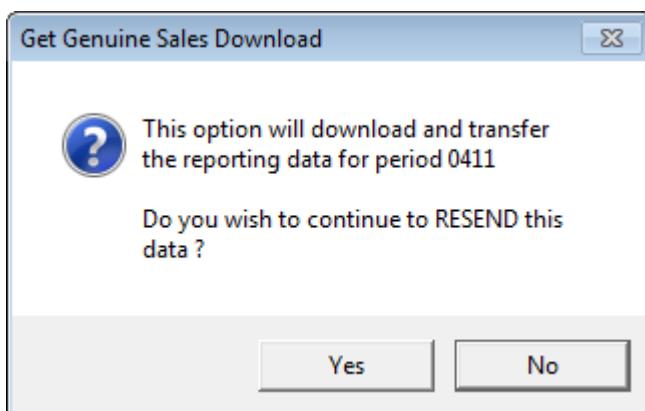
Select **Yes** to resend the data, or **No** to cancel the transfer process.

Get Genuine Reporting Procedure – Step 4 – Purging Old Extract Files

The sales extract files are retained until purged by the dealer. The business rules enforced around the purge process are as follows:

- The purge function is password protected and a password must be set up in order for the purge to be allowed.
- The oldest extracted month must always be the month that is purged first.
- A full 6 months since the downloaded extract period must have passed before the purge will be allowed to ensure a minimum audit period is retained.

To purge old extract files, select **2291 – Get Genuine Reporting**, option **5 – Sales Report**. Enter the month period to be purged, then select mode **1 – ALL**, and the following screen will be displayed:

Select the **puRge** option from the command line and checks will then be performed as to whether the purge will be allowed for this period. A message box will be displayed if the purge is not allowed.

The following message box will be displayed if the period entered is within the minimum 6 month retention requirement:
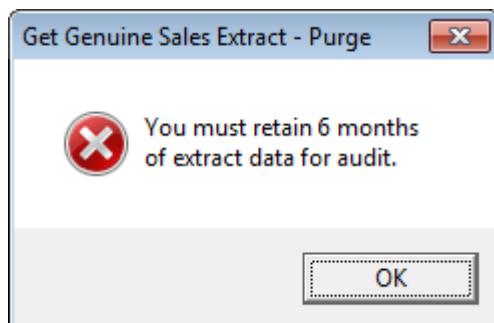
The following message box will be displayed if the period entered has a following month extract that has been done which has not yet been transferred:
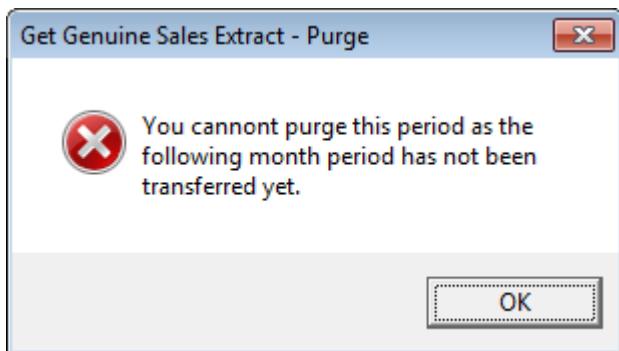
The following message box will be displayed if the period entered is not the oldest extracted month:
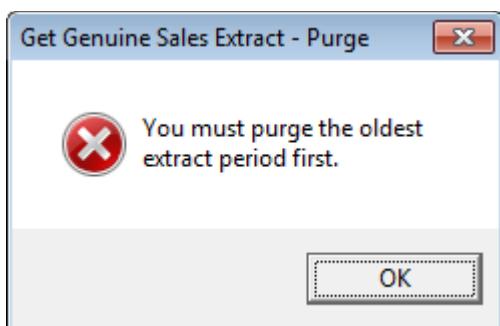
Select **OK** to any of the above messages to return to the command line.

If the period entered can be purged, enter the password as defined in **2564 – Passwords**, and the following message box will be displayed:
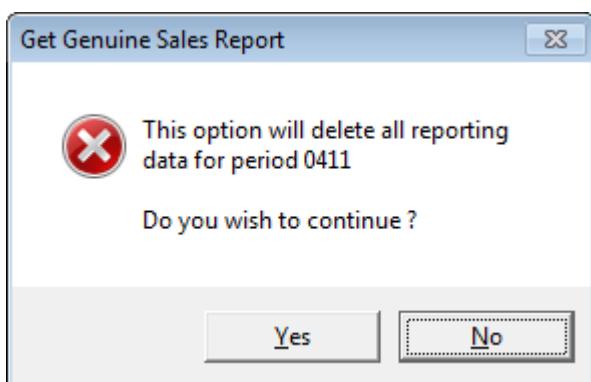
Select **Yes** to purge the extract data, or **No** to cancel the purge process.

Benefits

Dealers can participate in the Get Genuine rewards program by being able to quickly and easily extract and transfer the relevant sales data for the participating franchises, with a number of reporting and auditing options available.

Activation Key

PARTS-GET-GENUINE

Parts Stocktake Extended Variance Sorting

Overview

When printing the parts stocktake variance report sorted by the extended variance, the sort is performed on the absolute value of the variance to ensure positive and negative values are reported together. The sign for the variance is still preserved and presented on the report, but the sort is performed assuming there is no sign.

Why

This change was made at the request of the Customer Development Committee (CDC) to enhance existing functionality.

Screens

2309 – Variance Report

Minimum Requirements

ERA2v8

The Changes

When running the **2309 – Variance Report**, to produce a report sorted by the extended variance, select the required **Sort Criteria** as shown in the following screen:
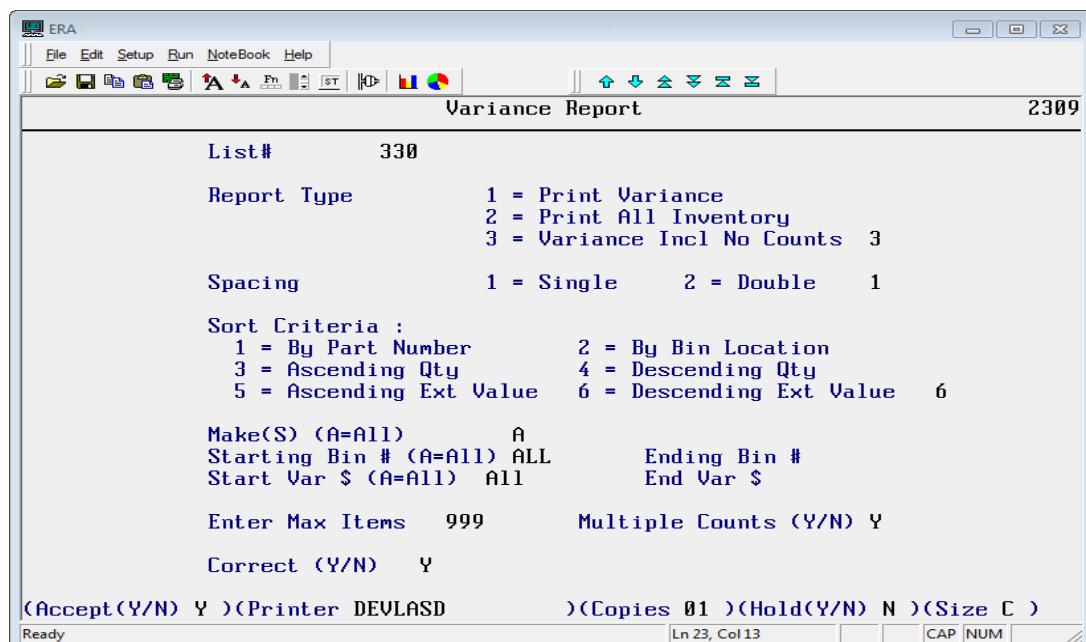
5 = Ascending Ext Value	This option will sort the report by the ascending unsigned value of the extended variance.
6 = Descending Ext Value	This option will sort the report by the descending unsigned value of the extended variance.

Following is an example of a variance report sorted by **Sort Criteria 5 – Ascending Ext Value**:

```
                        Variance Report - S320 - (v9) Main Development              2309
                              List# 330 Report Type 3                           Page   1


Bin      Part# / Description          Src Count Old QOH Variance Cost      Ext  Var Page Line Cnt Loc  Cnt Qty
-------- ----------------------------- --- ----- ------- -------- ------- --------- ---- ------------- -------

123652   92041961      LABEL ENDGATE   88    4      5      -1    5.30      -5.30    1   20 123652          4
123652   92043714      SHIELD FRT BRK  88   10      8       2    5.40      10.80    1   21 123652         10
123652   92059487      GRILLE-FRONT FA 88   10      8       2   38.75      77.50    1   22 123652         10
123652   92036716      MLDG ASM QTR LT 88  320    302      18   12.50     225.00    1   19 123652        320
123652   92036715      MLDG ASM QTR RT 88  280    302     -22   12.50    -275.00    1   19 123652        280
123652   92028143TX    VISOR & PIVOT   88   20     30     -10   31.49    -314.90    1   16 123652         20
```

Following is an example of a variance report sorted by **Sort Criteria 6 – Descending Ext Value**:

```
                        Variance Report - S320 - (v9) Main Development              2309
                              List# 330 Report Type 3                           Page   1


Bin      Part# / Description          Src Count Old QOH Variance Cost      Ext  Var Page Line Cnt Loc  Cnt Qty
-------- ----------------------------- --- ----- ------- -------- ------- --------- ---- ------------- -------

123652   92028143TX    VISOR & PIVOT   88   20     30     -10   31.49    -314.90    1   16 123652         20
123652   92036715      MLDG ASM QTR RT 88  280    302     -22   12.50    -275.00    1   18 123652        280
123652   92036716      MLDG ASM QTR LT 88  320    302      18   12.50     225.00    1   19 123652        320
123652   92059487      GRILLE-FRONT FA 88   10      8       2   38.75      77.50    1   22 123652         10
123652   92043714      SHIELD FRT BRK  88   10      8       2    5.40      10.80    1   21 123652         10
123652   92041961      LABEL ENDGATE   88    4      5      -1    5.30      -5.30    1   20 123652          4
```

Benefits

When reviewing the parts stocktake variance report, it is now easier to compare plus and minus variances of similar extended values to help highlight incorrect counting errors.

2355 - Parts Order Management
Transaction Code Report

Overview

A new report has been created to review the details of the parts order management transaction codes that have been setup for a make. This report will allow the code setup details to be reviewed in a report format.

Why

This was a request from the Customer Development Committee (CDC) to enhance existing functionality.

Screens

2352 – CLERA/Int CLERA Stock Setup
2355 – Order Management Setup

Minimum Requirements

ERA2v8

The Process

To review the parts order management transaction code report, select **2355 – Order Management Setup**, enter the **Make** and the following screen will be displayed:
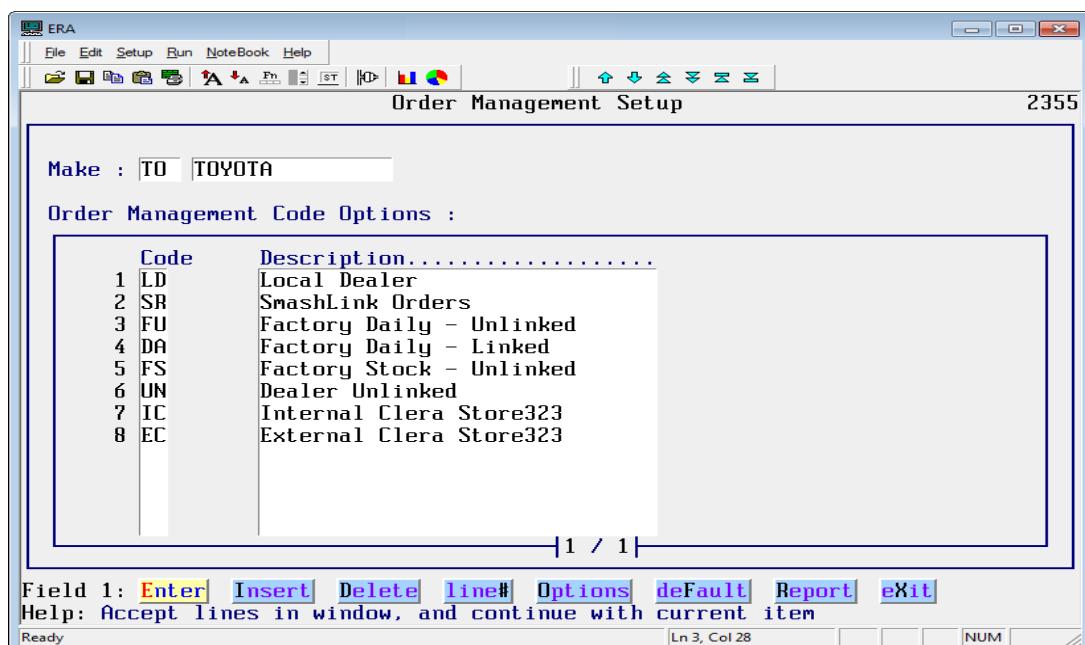
Select the **Report** option from the command line, and select **Output to screen** or **Output to printer** from the lookup as required.

ERAnet V9

The first page of output will display the details for each transaction code for the selected make, sorted by transaction code type of P-Priority Orders, I-Internal CLERA, and C-CLERA. Following is an example of the first page of report output to screen:
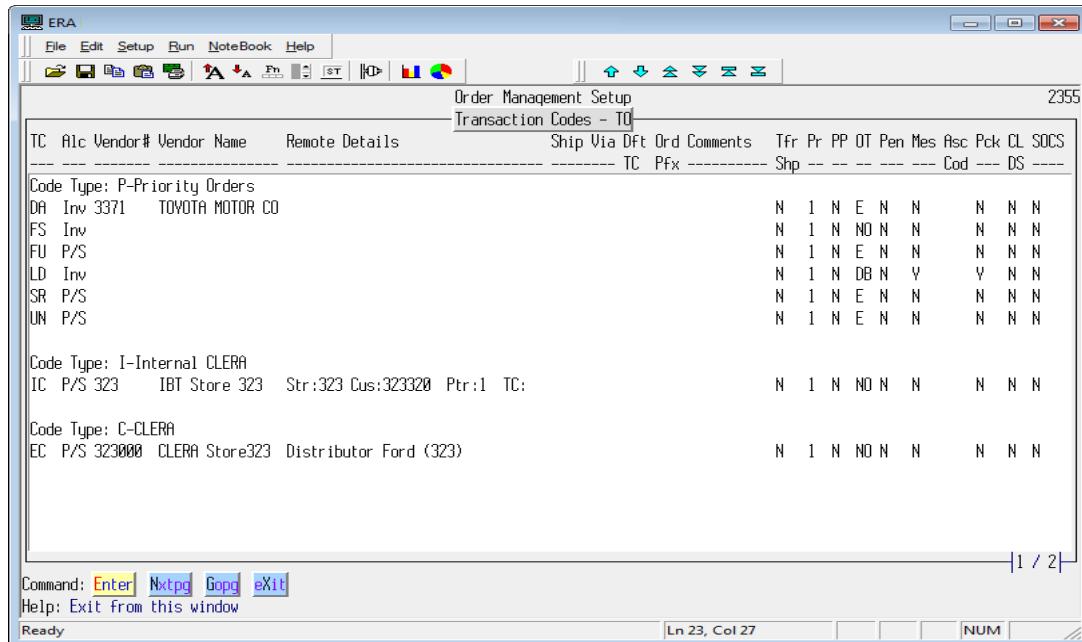
Field	Description	Code Type
TC	This field will display the **transaction code**. **Note**: The transaction codes are sorted in alphabetic sequence within each code type.	P,I,C
Alc	This field will display the **allocation type** – Inv (I-Invoice), P/S (P-Picking Slip), Ver (V-User Verify).	P,I,C
Vendor#	This field will display the **vendor number**.	P,I,C
Vendor Name	This field will display the **vendor name**.	P,I,C
Remote Details	I type code – this field will display the **vendor transfer details** from 2352 – CLERA/Int CLERA Stock Setup. C type code – this field will display the **CLERA Remote ID**.	I,C
Ship Via	This field will display the **ship via** details (first 8 characters only).	I,C
Dft TC	This field will display the **default transaction code** for remote store onward ordering.	I
Ord Pfx	This field will display the **order number prefix**.	P,I,C
Comments	This field will display the **allocation comments** (first 10 characters only).	P,I,C
Tfr Shp	This field will display the **transfer ship-to** flag.	I,C
Pr	This field will display the **priority number**.	P,I,C
PP	This field will display the **pre paid** flag.	P,I,C
OT	The field will display the **receipting order type**.	P,I,C
Pen	This field will display the **penalty parts pricing** flag.	P,I,C
Mes	This field will display the **unlinked priority order message** flag.	P,I,C
Asc Cod	This field will display the **linked associate transaction code**.	P
Pck	This field will display the **pack warning** flag.	P,I,C
CL DS	This field will display the **CLERA direct ship** flag.	C
SOCS	This field will display the **Internal CLERA SOCS** flag.	I

The last page of the report will display the order management options for the selected make. Following is an example of the last page of report output to screen:

```
ERA                                                                    [_][□][×]
 File  Edit  Setup  Run  NoteBook  Help
 [toolbar icons]                         [toolbar icons]

                              Order Management Setup                        2355
                             ┤Transaction Codes - TC├
 TC  Alc Vendor# Vendor Name      Remote Details            Ship Via Dft Ord Comments   Tfr Pr PP OT Pen Mes Asc Pck CL SOCS
 --- --- ------- --------------- ------------------------- ------- TC  Pfx ---------- Shp -- -- -- --- --- Cod --- DS ----
 Order Management Code Options
 -----------------------------
 Allocation printer for Picking Slips        :OT (Order Type Controlled)
 Allocation printer size for Picking Slips   :
 Allocation printer for Labels               :OT (Order Type Controlled)
 Allocation printer size for Labels          :
 Allocation Label format                     :
 Allocation printer for Invoices             :OT (Order Type Controlled)
 Allocation printer size for Invoices        :

 Unlinked customer order message port#/workstation# :13
 Default unlinked code                       :LD
 Stockorder code                             :FS FU
 Back order code to use when creating RO     :SR

                                                                          ┤2 / 2├
 Command: Enter  Uppg  Gopg  eXit
 Help: Exit from this window
 Ready                                            Ln 23, Col 27          NUM
```

Allocation printer for Picking Slips	This field will display the *allocation picking slip printer name* or OT for Order Type Controlled.
Allocation printer size for Picking Slips	This field will display the *allocation picking slip printer size*, or blank if order type controlled.
Allocation printer for Labels	This field will display the *allocation label printer name* or OT for Order Type Controlled.
Allocation printer size for Labels	This field will display the *allocation label printer size*, or blank if order type controlled.
Allocation Label format	This field will display the *allocation label format*, or blank if order type controlled.
Allocation printer for Invoices	This field will display the *allocation invoice printer name* or OT for Order Type Controlled.
Allocation printer size for Invoices	This field will display the *allocation invoice printer size*, or blank if order type controlled.
Unlinked customer order message port#/workstation#	This field will display the *workstation number* to be notified with unlinked order messages.
Default unlinked code	This field will display the *default unlinked transaction code*.
Stockorder code	This field will display the *transaction code/s* to be used during the suggested stock order creation process for unlinked orders.
Back order code to use when creating RO	This field will display the *transaction code* to be used for backorders created from automatic RO generation.

Benefits

Parts departments can now easily review all of the parts order management code setup details in an efficient manner.

Multiple Transaction Codes for Suggested Stock Orders

Overview

When running suggested stock orders with Parts Order Management installed, a specification setup allows for customer backorders which are yet to be ordered to be included in the suggested order. Previously, only one transaction code per make could be defined for this function. This change allows for multiple codes to be specified for inclusion in the suggested stock order.

Important to Note

When running a suggested stock order, the only unlinked customer backorders that will be selected to be included are those for which the part numbers have been selected in the list of parts to be processed. This includes make and source values and movement code if that mode is active.

Why

This was a request from the Customer Development Committee (CDC) to enhance existing functionality.

Screens

2043 – Stock Order Processing
2111 – Customer Order Maintenance
2112 – Customer Order Inquiry
2116 – Customer Order Reports
2335 – Stockorder Headings
2355 – Order Management Setup

Minimum Requirements

ERA2v8

The Setup

To review the parts order management specification for transaction codes to be included in the suggested stock order process, select **2355 – Order Management Setup**, enter the **Make** and the following screen will be displayed:
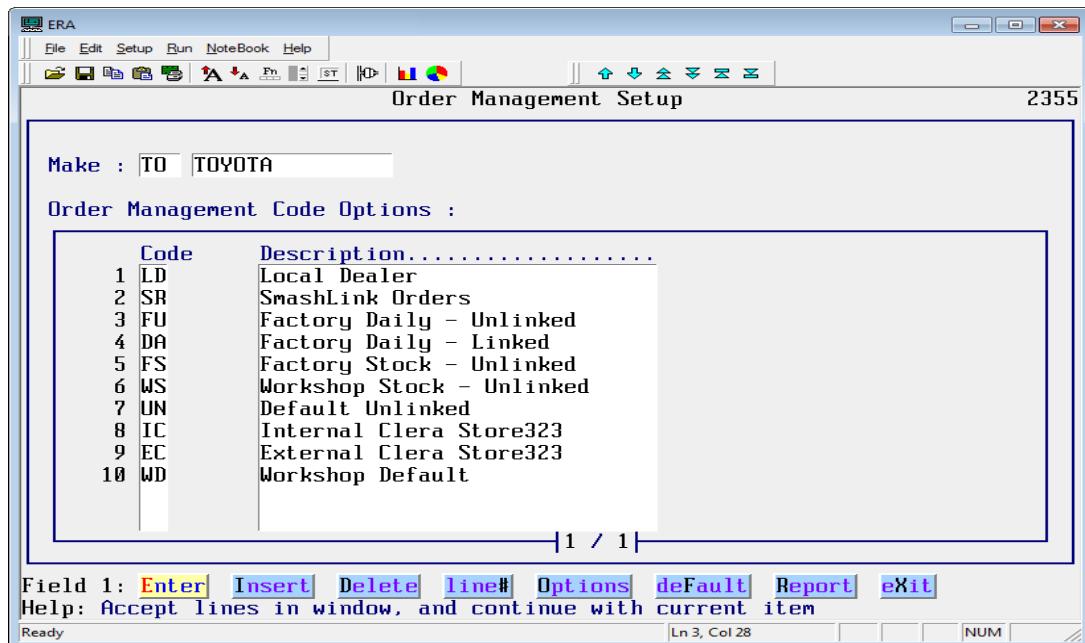
Select **Options** from the command line and the following screen will be displayed:
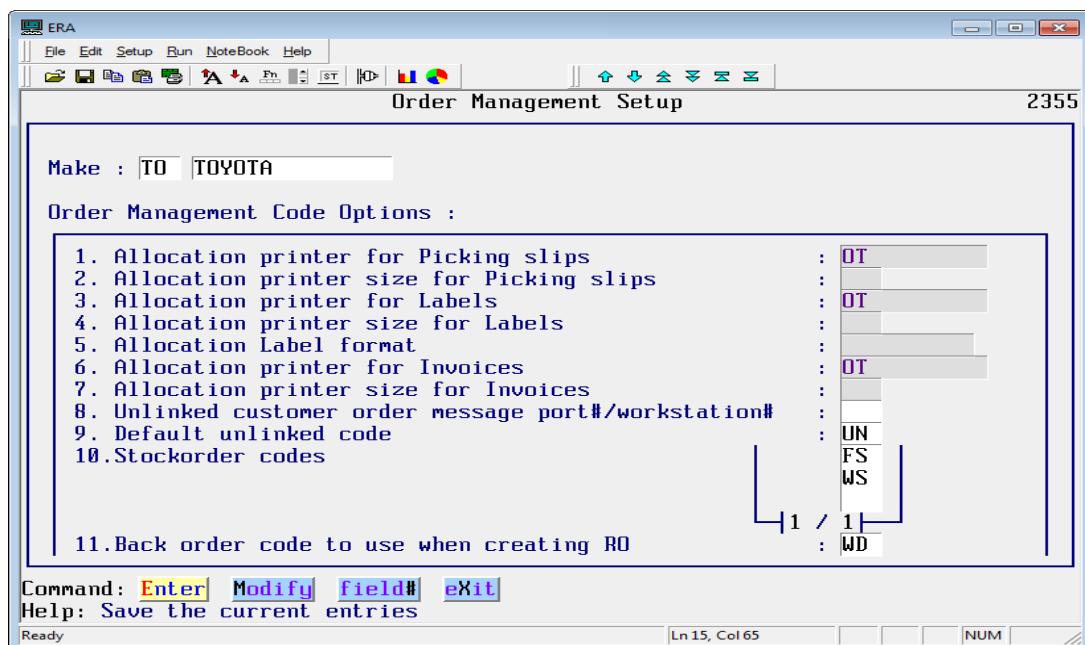
10. Stockorder codes	Enter the **transaction codes**, or select the transaction codes from the lookup. **Note**: Only unlinked codes, which are those without a vendor number assigned to them, can be selected.

Select **Enter** to return to the previous screen, and select **Enter** to save the changes.

The Process

To review the unlinked customer backorders prior to running the suggested stock order, select **2111 – Customer Order Maintenance** and the following screen will be displayed:
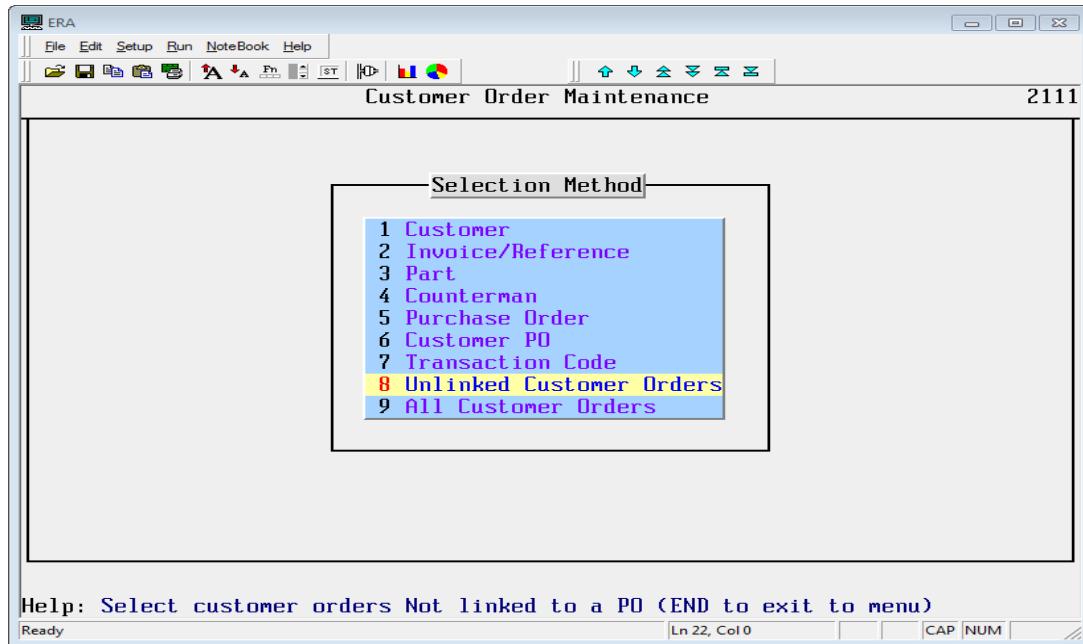
Select method **8 – Unlinked Customer Orders**, then enter the **Make**, and the following screen will be displayed:
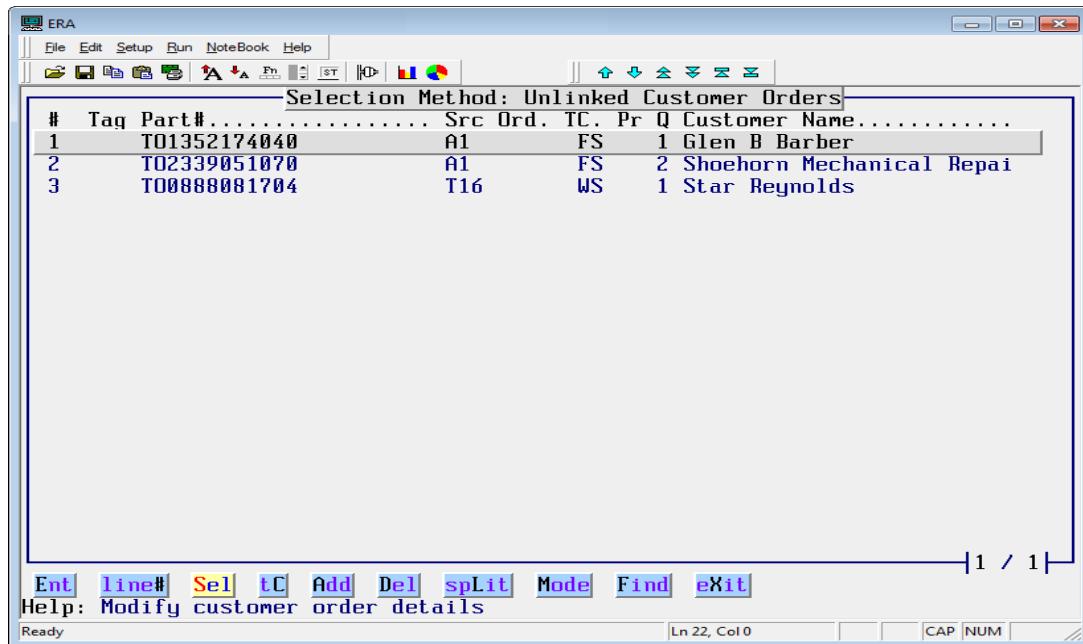
Note: This same review process can be performed from **2112 – Customer Order Inquiry**.

Another method of reviewing the parts to be ordered is by selecting **2116 – Customer Order Reports** and the following screen will be displayed:

—
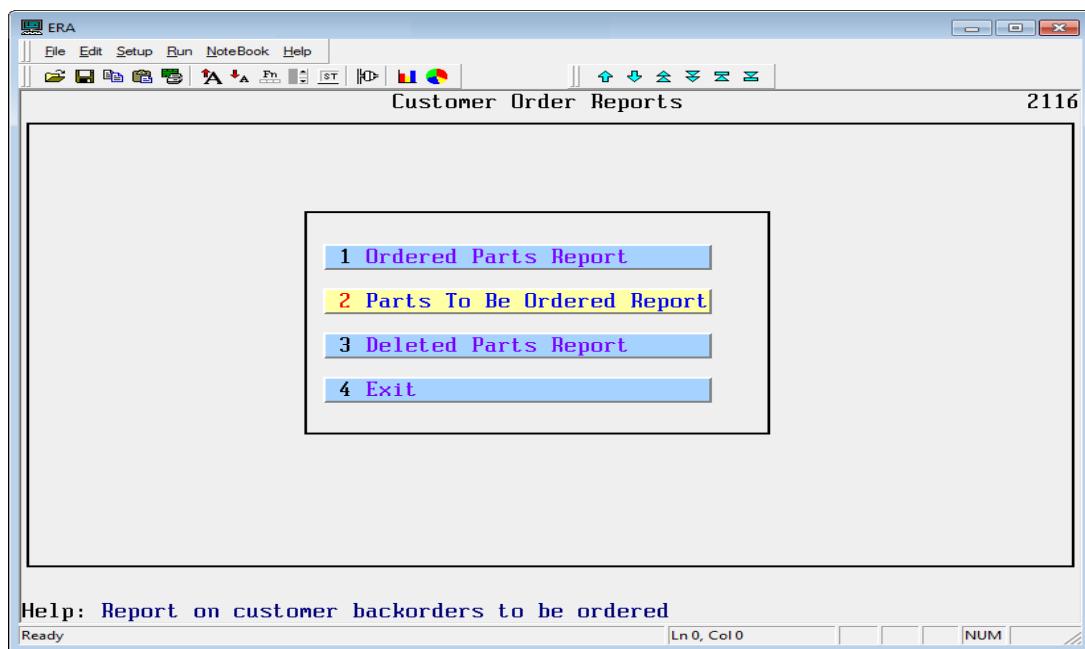
Select option **2 – Parts To Be Ordered Report** and the following screen will be displayed:
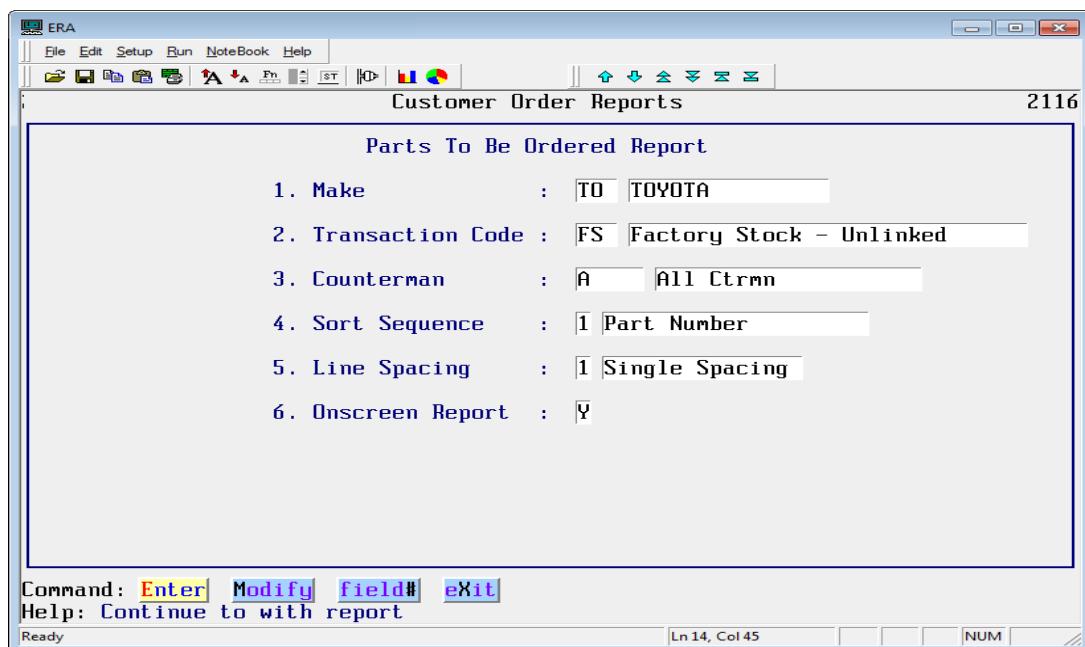
| **Make**	Enter the **make**.
Transaction Code	Enter the **transaction code**.
Counterman	Enter the **counterman** or **A for All** countermen.
Sort Sequence	Enter the required **sort sequence** or select from the lookup: 1 – Part Number 2 – Reference Number 3 – Customer Number 4 – Counterman Number 5 – Transaction Code
Line Spacing	Enter the required **report spacing** or select from the lookup: 1 – Single Spacing 2 – Double Spacing
Onscreen Report	Enter the **report output** option: Y – Onscreen or N – Printer

Select **Enter** to generate the report. Following is an example of the onscreen report output:
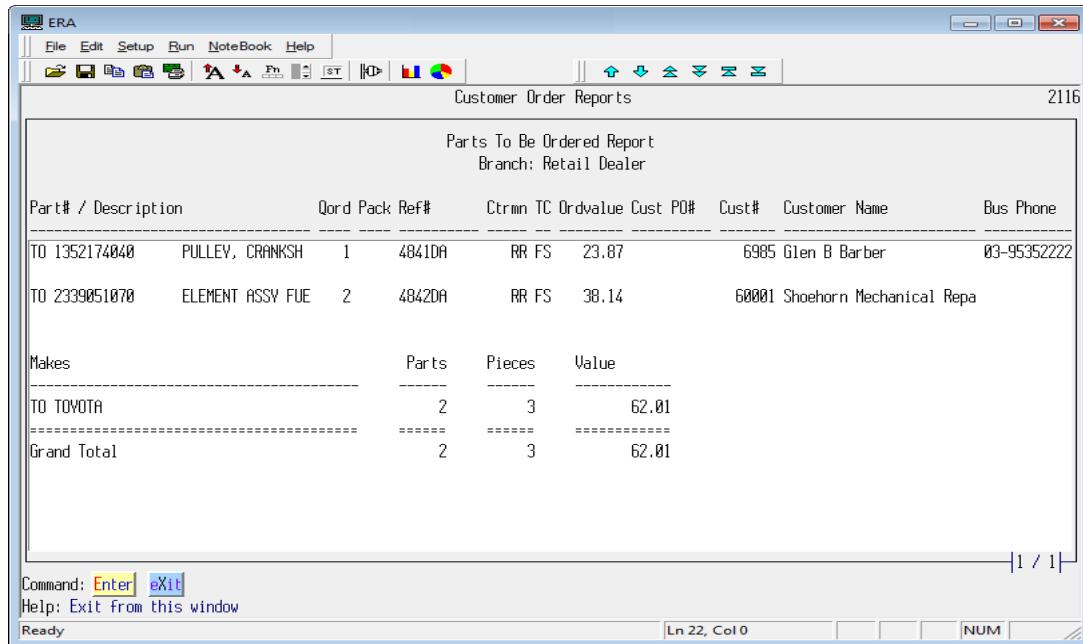
To generate the suggested stock order select **2043 – Stock Order Processing**. Select option **2 – Create Stock Order** and enter the required parameters for parts to be selected. Once the stock order has been created, any customer backorders that have been selected and included will be displayed with the letter **B** next to the Ext Cost column as shown in the following review screen:
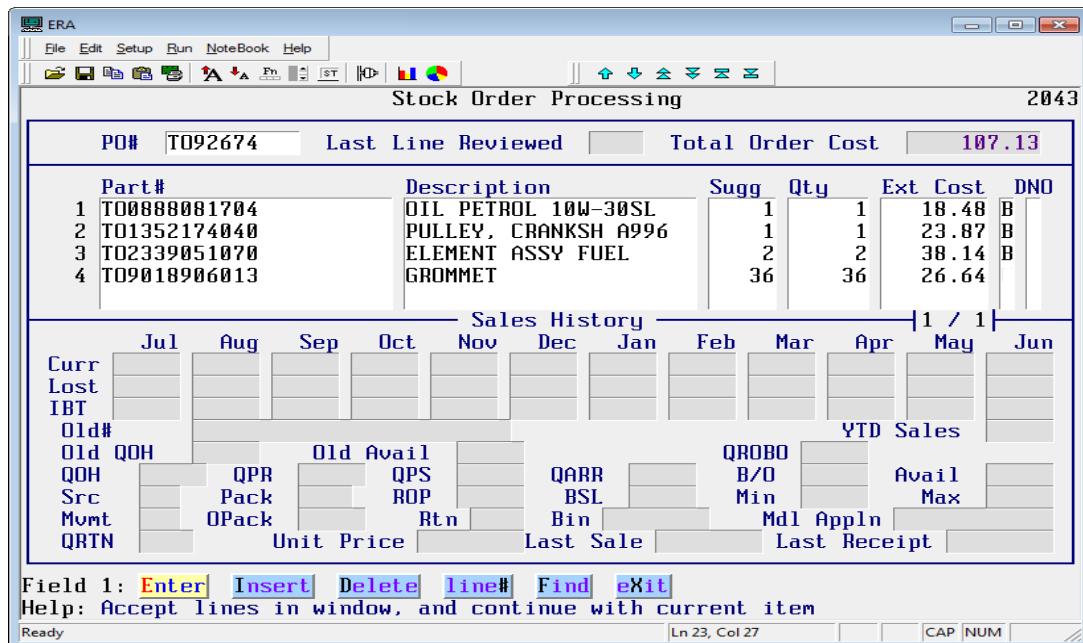
As each line is reviewed, the customer backorder component of the total suggested quantity for the part will be displayed next to the **B/O** heading in the lower half of the screen with the associated part details.

If the suggested order is printed and reviewed on paper, the letter **B** will be displayed next to the suggested order quantity as shown in the following example:

```
              Order Report - S320 - (v9) Main Development                          2046
         PO#  TO92674     PODate     For Order Pad# 800  Unconfirmed               Page    1

Line Part Number/Information          Model Appln   Jan  Feb  Mar  Apr  May  Jun  BSL     QOH  QPR BO Qty Pck   Ord  Ordvalue
     Remarks                                MCD     Jul  Aug  Sep  Oct  Nov  Dec                         OPQTY
---- -----------------------------   ------------ ---- ---- ---- ---- ---- ---- ----   ------ ---- ---------- ----- ---------
    1 TO 0888081704     OIL PETROL 10W-3            0    0    0    0    0    0    0        0   12       1   1    1B     18.48
                                        A5          0    0    0    0    0    0

    2 TO 1352174040     PULLEY, CRANKSH             0    0    0    0    0    0    0        0    0       1   1    1B     23.87
                                        A5          0    0    0    0    0    0

    3 TO 2339051070     ELEMENT ASSY FUE            0    0    0    0    0    0    0        0    9       2   1    2B     38.14
                                        A5          0    0    0    0    0    0

    4 TO 9018906013     GROMMET                     0    0    0    0    0    5    2       27  101       0   1    36     26.64
                                        A4          0    0    0    0    0    0


         Parts     Pieces     Order Value
         -------   -------    --------------


            4        40         107.13
```

If the **B/O Qty** field has been included in the **2335 – Stockorder Headings** setup, then the customer backorder component of the total suggested quantity for the part will be displayed underneath the **BO Qty** heading in the defined position on the report.

Other letters may also be displayed in place of the letter **B** for customer backorders if other scenarios are met:

Letter	Description
C	An unlinked customer backorder exists and it is a DNO (Do Not Order) flagged part.
R	An unlinked customer backorder exists and it is a factory replenishment system controlled part.

Once the stock order has been confirmed, the customer backorder lines then have the purchase order number linked to them, which then precludes them from being suggested in future suggested stock orders as they are no longer unlinked customer backorders.

To be certain that all required backorders have been selected and included, after the stock order has been confirmed a check of **2111 – Customer Order Maintenance**, **2112 – Customer Order Inquiry**, or **2116 – Customer Order Reports** can be re-run as described earlier in this document to confirm that they are no longer unlinked customer backorders.

Benefits

Parts departments needing to include more than one transaction code for customer backorders to be included in suggested stock orders can now do so to more efficiently control the ordering process for these parts.

Hide Vendor Name in Receipt Transaction Inquiry Screens

Overview

The suppliers where parts departments purchase parts from in some markets can be confidential. A new specification option has been created to allow the activation of a flag that will hide the vendor name in the general inquiry transaction screens.

Why

This was a request from the Customer Development Committee (CDC) to enhance existing functionality.

Screens

2022 – Parts Master Enquiry
2024 – Parts Transactions
2102 – Parts Master Maintenance
2327 – Parts Extra Specifications
2521 – Parts Inventory Receipt/Po Inq

Minimum Requirements

ERA2v8

The Setup

To activate the option to hide the vendor name in parts receipt transaction screens, select *2327 – Parts Extra Specifications*, select *1 – All Questions*, then go to page 9 and the following screen will be displayed:
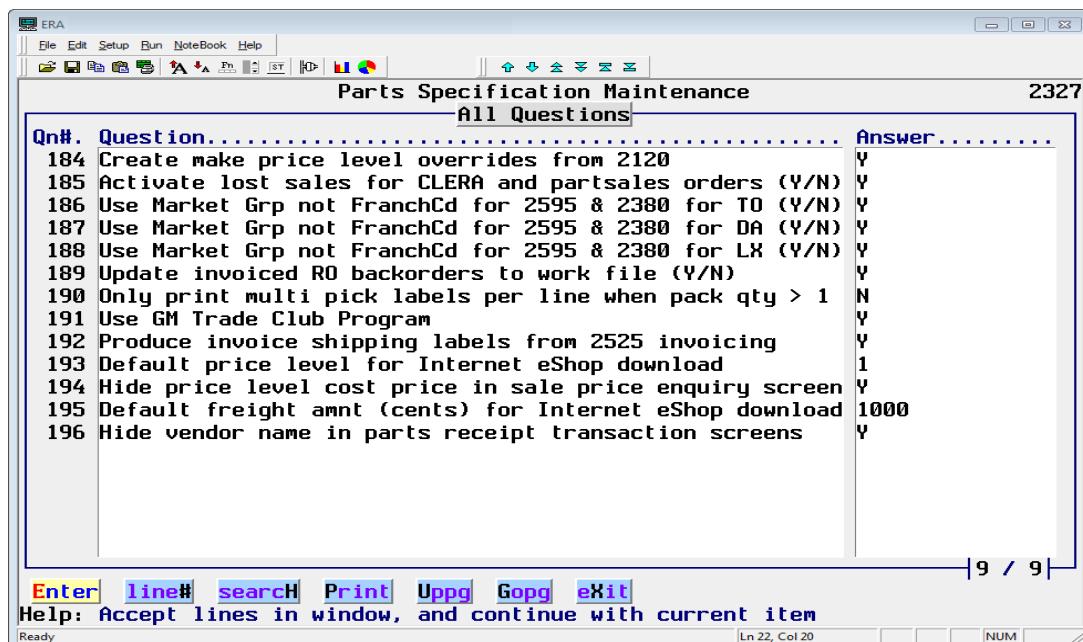
196 – Hide vendor name in parts receipt transaction screens	Enter *Y* for *Yes* to activate the hiding of vendor names, or enter *N* for *No* to not hide vendor names.

Select *Enter* to save the changes.

The Process

When the hide vendor name specification question is activated, the transaction screens that have been modified will display a vendor name of **Vendor nnnn** where **nnnn** is the vendor number, instead of displaying the vendor name for receipt transactions.

Following is an example of a **2024 – Parts Transactions** screen in **80 Column Display** mode showing a hidden vendor name:

Following is an example of a **2024 – Parts Transactions** screen in **132 Column Display** mode showing a hidden vendor name:

Note: This same screen can be accessed from **2022 – Parts Master Enquiry** and **2102 – Parts Master Maintenance** by selecting the **pT** option from the command line.

Following is an example of a parts receipt history inquiry from **2521 – Parts Inventory Receipt/Po Inq** screen in **132 Column Display** mode showing hidden vendor names:

ERAnet V9

Following is an example of a **Receipt Transaction** screen showing a hidden vendor name:

Note: This screen can be accessed from **2024 – Parts Transactions** and **2521 – Parts Inventory Receipt/Po Inq** by selecting the line number for the receipt transaction to be viewed in detail.

The pending receipt details for a part can be accessed from a number of screens. The following methods can be used to access the pending receipt details for a part:

2021 – Multiple Parts Counter	Select the ***O=Ord*** option from the command line.
2022 – Parts Master Enquiry **2102 – Parts Master Maintenance**	Select the ***qPr*** option from the command line.
2031 – User Definable Parts Inq	Select the ***O=Order*** option from the command line.
2035 – Dedicated Parts Counter	Select the ***O=Ord*** option from the command line.
2111 – Customer Order Maintenance **2112 – Customer Order Inquiry**	Select the ***Qpr*** option from the command line when the full customer order information screen is displayed.
2525 – Counter Sales	Enter ***?*** at the Qord prompt, then select option ***3 – Open Orders***.

Following is an example of the ***Outstanding Order Summary*** on-screen report showing hidden vendor names which can be accessed from the pending receipts screen by selecting the ***Order-summary*** option:

Benefits

Parts departments who have a need to hide the vendor name for parts purchases can now do so to protect the confidential nature of this information.

2525 – Password Protection for Sale Type Changes

Overview

The sale type for a parts invoice controls the accounting posting, as well as subsequent parts sales reporting functions. This sale type is allocated to a customer, and is used for each invoice raised for that customer. The sale type for an invoice can be changed during the invoicing process. The function of changing this sale type for an invoice can now be password protected if required to ensure only authorised changes are made where required.

Why

This change was made at the request of the Customer Development Committee.

Screens

2120 – Entity Master
2525 – Counter Sales
2564 – Passwords

Minimum Requirements

ERA2v8

The Setup

To activate password control for sale type changes in *2525 – Counter Sales*, select *2564 – Passwords* and the following screen will be displayed:
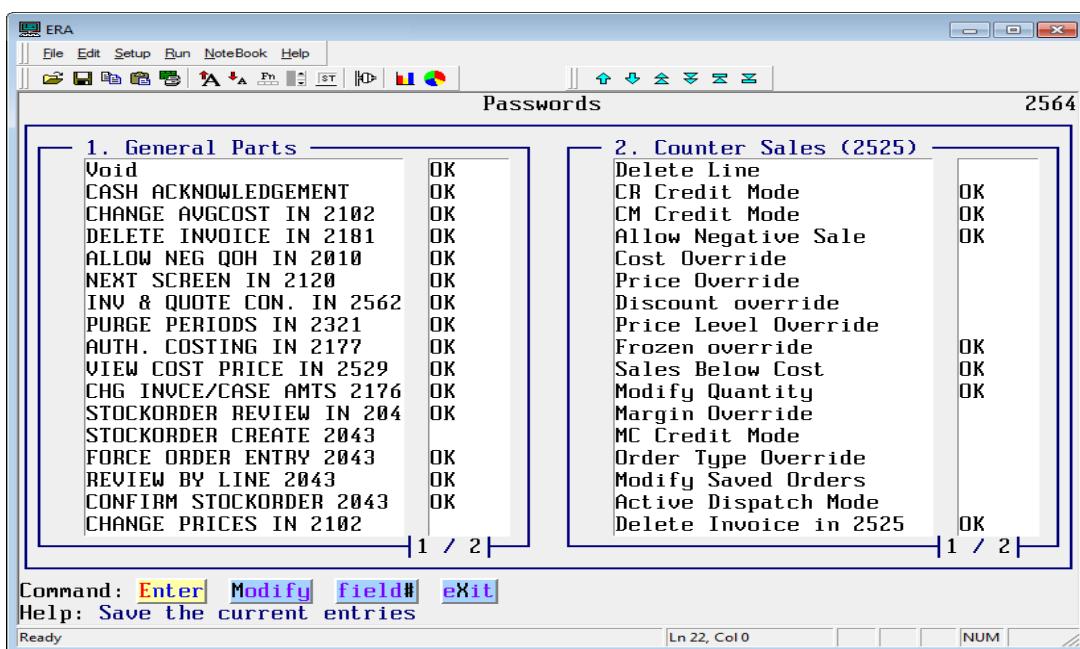
Select field *2 – Counter Sales (2525)*, then *Nxtpg* from the command line, and update line *27 – Sale Type Override* with the required password as shown in the following screen:
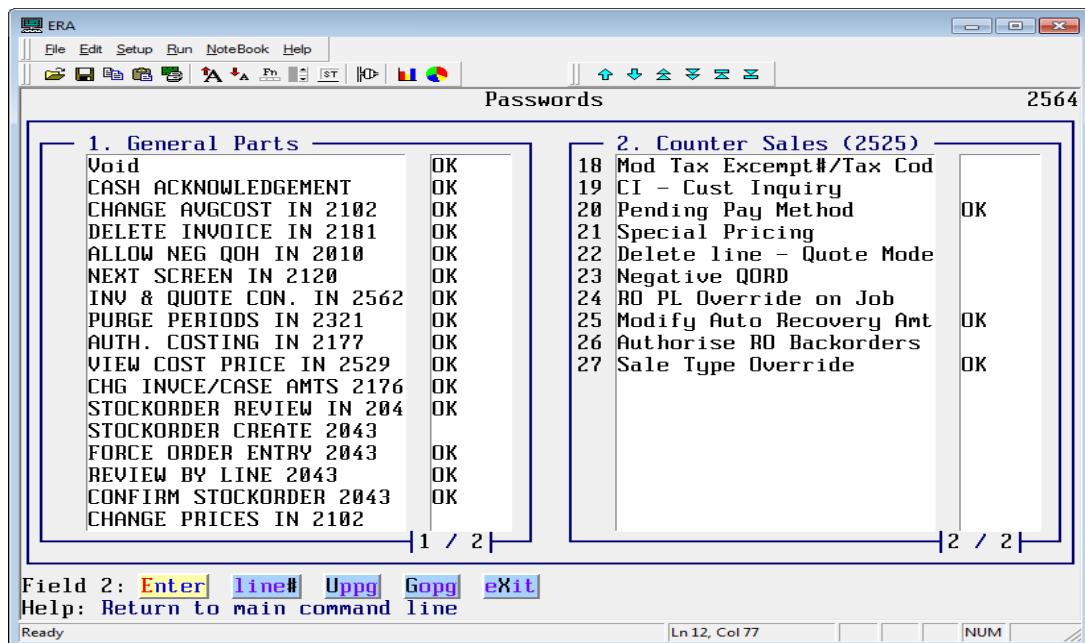
Select **Enter** from the command line to save the changes.

The Process

Select **2525 – Counter Sales**, and create an invoice for the required customer and parts details. Select **E=Ent** and the following screen will be displayed:
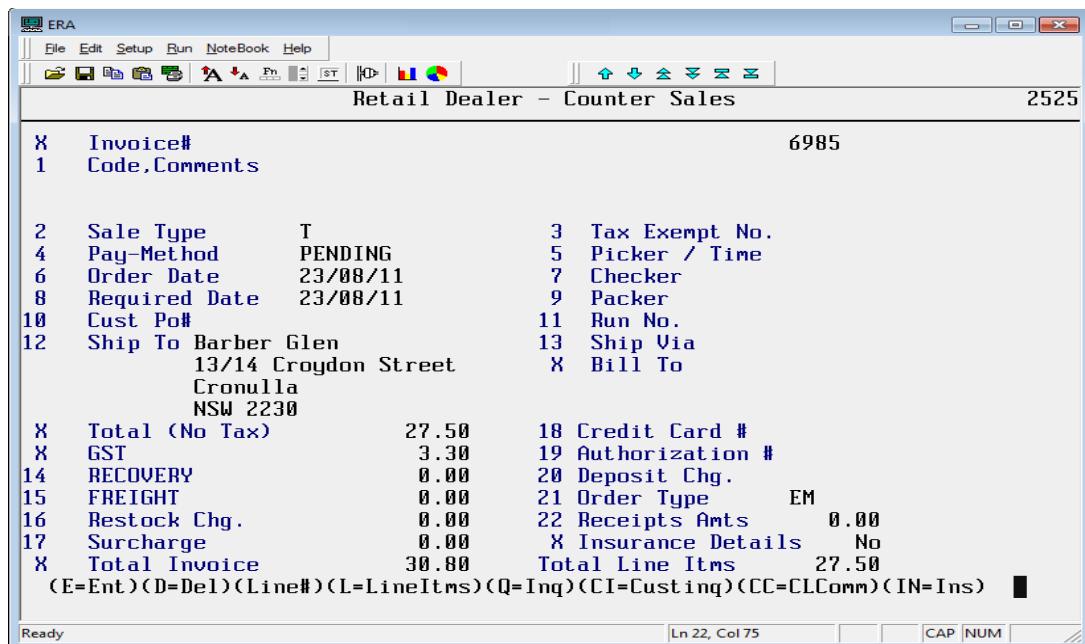
To change the sale type of the invoice, select field **2 – Sale Type**. If a password has been setup to control this function, the following password prompt will be displayed:
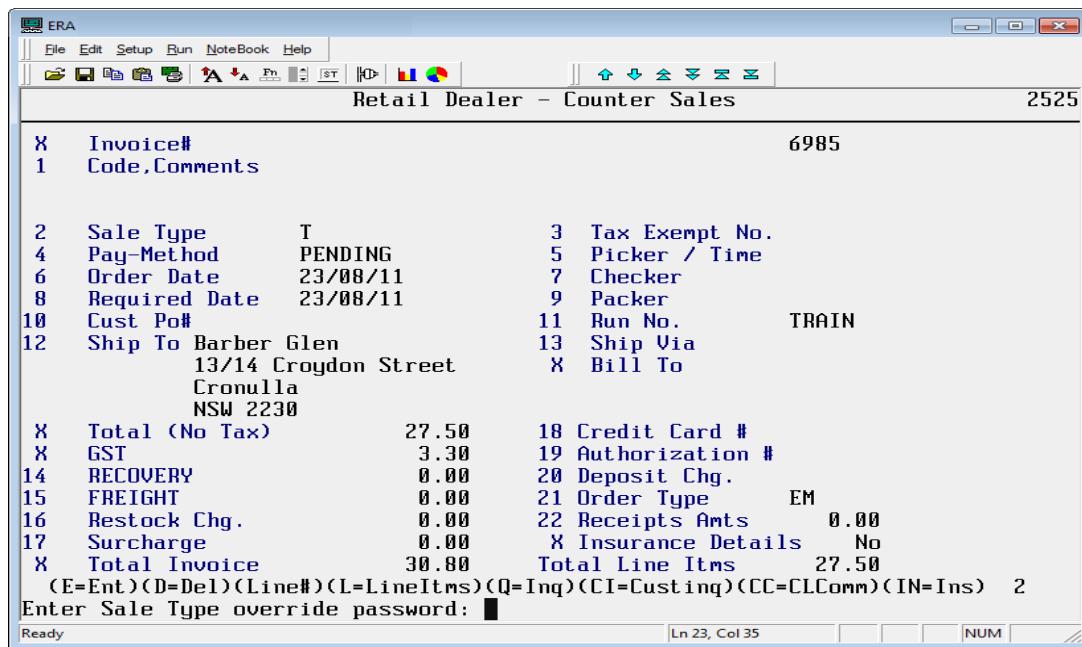
Enter the required password and the user will then be able to alter the sale type as per existing functionality. If the password is not entered correctly, the sale type cannot be altered.

Note: If a password has not been setup to control this function, the sale type can be altered without the prompt for password input.

If a customer has an incorrect sale type allocated and needs to be permanently changed, select *2120 – Entity Master*, and enter the required *Entity ID* or search for the customer using the standard search functionality. Select the *Customer* option from the command line, followed by the *Parts Details* option. Select field *1 – Parts Details* and the following screen will be displayed:
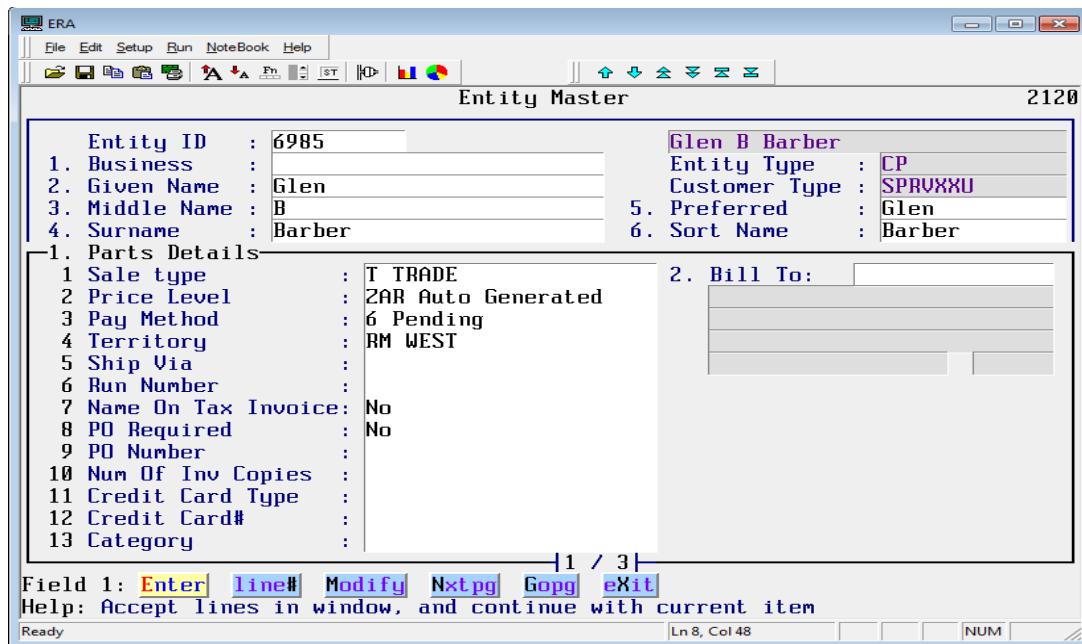
1 – Sale Type	Enter the *Sale type* or select a valid sale type from the available lookup.

Select *Enter* from the command line to return to the previous screen, and then select *Ent* from the command line to save the changes for the customer.

Benefits

If the password control is setup, only authorised users will be able to alter the sale type of an invoice ensuring correct posting of accounting transactions and parts sales reporting.

2525 – Price Change Check for Quotes and Invoices

Enhancement

Overview

Changes have been made to 2525 – Counter Sales to allow a check to be performed on a quote or open invoice to determine if any prices have changed since the parts were originally entered. Price updates can occur between the original entry of a part onto an invoice or quote, and this reporting function allows these changes to be quickly highlighted to allow possible action to be taken to maximise profitability where appropriate.

Important to Note

The process of performing the price variance check in the areas described in the documentation does not alter any pricing on either quotes or invoices. It is a reporting function only. Any variances that are reported need to be considered for the impact they will have on the transaction being performed, and appropriate update action taken if necessary.

Why

This change was made at the request of the Customer Development Committee (CDC) to enhance existing functionality.

Screens

2525 – Counter Sales

Minimum Requirements

ERA2v8

The Changes

Quotes

To determine if any prices have changed for parts on a quote, select *2525 – Counter Sales* and switch to quote mode. Enter the *quote number* using existing functionality, and the following screen will be displayed:

Enter *PV – PrcVar* from the main command line or select *O=Opt* from the main command line and the following screen will be displayed:

Select the *PV=PrcVar* option to perform the price variance check.

If no price variances are found, the following screen will be displayed:

If price variances are found, the following screen will be displayed:

ERAnet V9

Ln#	This field will display the *line number* for the part on the quote.
Part#	This field will display the *part number* including the make code.
Description	This field will display the *part description*.
Qty Ord	This field will display the *quote quantity* for the part.
Qty Shp	This field is *not applicable* for quotes, and will display *N/A*.
Quote Price	This field will display the *quoted price* for the part.
Current Price	This field will display the *current price* for the part if it were to be repriced to current pricing. **Note**: The repriced value displayed in this field reports the current price for the part without any overrides.
CWI	This field is *not applicable* for quotes, and will display a *blank value*.
PL	This field will display the *price level* for the part from the quote.
Ovr	This field will display *Y* for *Yes* if a *sale price override* has been performed on the part, or will display a blank value if no sale price override has been performed.

Select *Enter* or *eXit* from the command line to return to the previous screen.

Quote Transfer

When quotes are being transferred to invoices or repair orders, the price variance check is automatically performed.

If no variances are found, the user will not be notified in any way and the transfer process will continue without interruption.

If any variances are found, the price variances screen will be displayed as described earlier in this document. Select *Enter* or *eXit* from the command line, and the following message will be displayed:
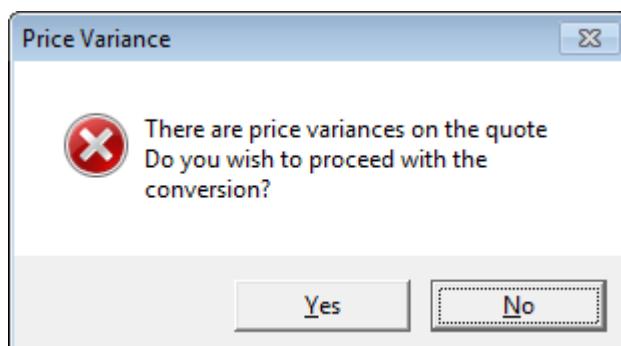
Select **No** to cancel the quote transfer and return to quote screen, or **Yes** to continue with the quote transfer and proceed to the invoicing screen.

Subject to the terms of the original quote, customer notification may be required if changes need to be made to quoted prices. By cancelling the transfer, these changes can then be made to the quote as required, and then the quote can be re-sent to the customer for approval.

Proceeding with the quote transfer still allows for changes to be made in the invoicing mode of **2525 – Counter Sales** prior to finalising the invoice.

Note: If a partial quote transfer is performed, only the parts being transferred will be checked during the price variance reporting process.

Invoicing

To determine if any prices have changed for parts on an open invoice, select **2525 – Counter Sales** and enter the **invoice number** using existing functionality, and the following screen will be displayed:

Enter **PV – PrcVar** from the main command line or select **O=Opt** from the main command line and the following screen will be displayed:

Select the **PV=PrcVar** option to perform the price variance check.

If no price variances are found, the following screen will be displayed:
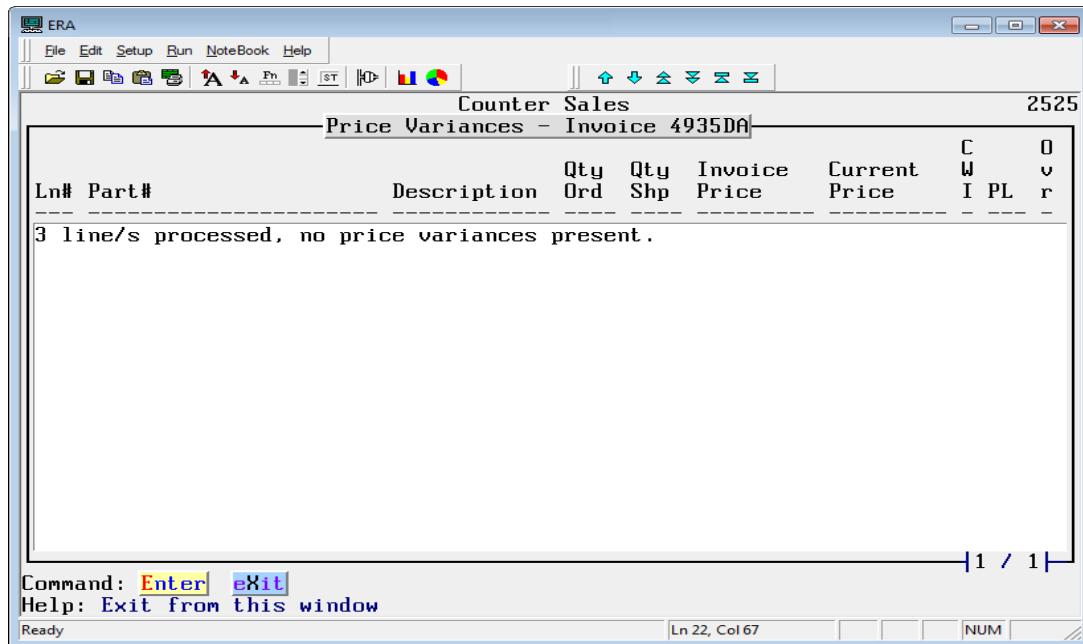
If price variances are found, the following screen will be displayed:
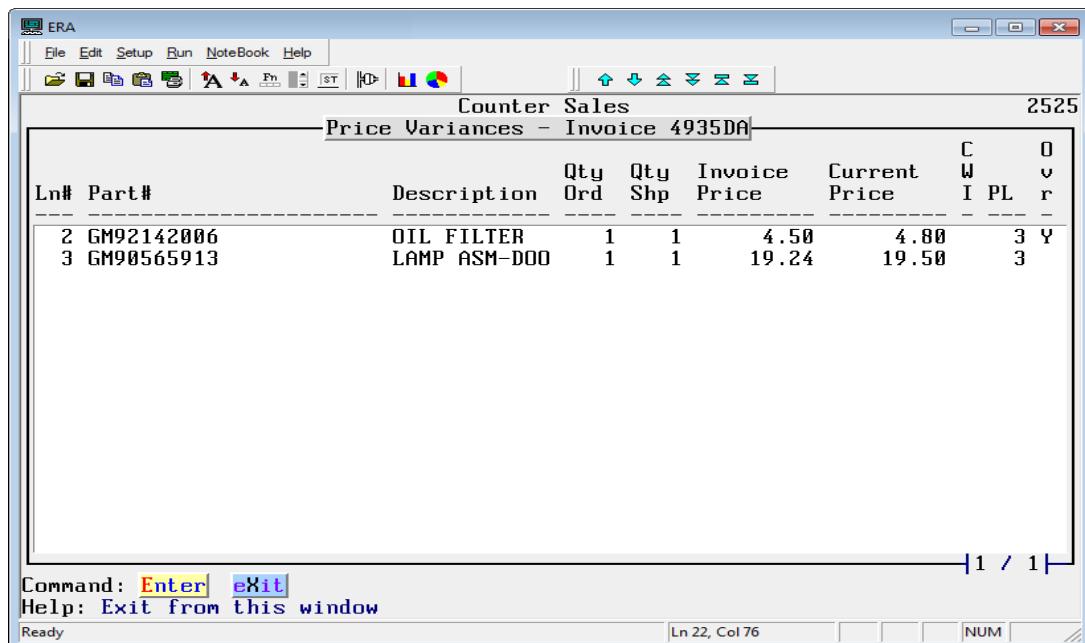
Ln#	This field will display the *line number* for the part on the invoice.
Part#	This field will display the *part number* including the make code.
Description	This field will display the *part description*.
Qty Ord	This field will display the *ordered quantity* for the part.
Qty Shp	This field will display the *shipped quantity* for the part.
Invoice Price	This field will display the *invoice price* for the part.
Current Price	This field will display the *current price* for the part if it were to be repriced to current pricing. **Note**: The repriced value displayed in this field reports the current price for the part without any overrides.
CWI	This field is applicable for open repair order invoices and will display the C-Customer, W-Warranty, or I-Internal *repair order sale type* for the part.
PL	This field will display the *price level* for the part from the invoice.
Ovr	This field will display *Y* for *Yes* if a *sale price override* has been performed on the part, or will display a blank value if no sale price override has been performed.

Select *Enter* or *eXit* from the command line to return to the previous screen.

Benefits

Better visibility of price changes that have occurred from the original input of parts onto quotes or invoices is now available for parts users. The price variance function provides a quick view of the status of the document to allow decisions affecting profitability of a sale to be made prior to the transaction being finalised.

2525 – Internal CLERA Invoice Comments

Enhancement

Overview

When placing Internal CLERA orders from within 2525 – Counter Sales, users can now enter up to 3 lines of comments to be sent with the order. These comments will then print on the supplying store's picking slip and invoice. These comments can be used for shipping instructions or any specific requirements for the order being transferred. This new feature is in addition to the existing options of being able to transfer the ship-via information and/or the ship-to information.

Important to Note

The same comments field is used for both internal CLERA and external CLERA comments. If different transaction codes are entered on the invoice, comments which are entered are transferred to all remote supplying dealers or branches for the transaction codes used.

If the ordering dealer uses an Internal CLERA transaction code which is flagged for Internal SOCS automated processing, the comments will be ignored and not transferred to the supplying store.

Why

This change was made at the request of the Customer Development Committee (CDC) to enhance existing functionality.

Screens

2525 – Counter Sales

Minimum Requirements

ERA2v8

The Process

Select **2525 – Counter Sales**, and enter the customer order requirements. For invoice lines that need to be ordered from a Internal CLERA store, enter a **Internal CLERA transaction code** as shown in the following screen:

```
ERA                                                                    ⬜ ⬜ ✕
  File  Edit  Setup  Run  NoteBook  Help
  🖿 🖫 🗎 🗎 🖶  🔠 ⬇🔠 ᴾⁿ ▯ ꜱᴛ  |➡  ⬛🟦 🔵       ⬆ ⬇ ⬆ ⬇ ⬇ ⬇
                      Retail Dealer - Counter Sales                        2525

 Invoice#   Cust #   Name                    Phone         Pay     Ctrmn Ot Pl
            6985     Glen B Barber          (03)9535-2222  PENDING RR    DA ZAR
 Make TO    Cust Po#             Tax EX#                   ID#
 Ln# Part# / Description............ Qord Qshp List.... Sale.... Extended Tc Pl
   1 TO 9018906013      GROMMET         5    0    1.20    1.32     0.00 IC 10




 AVAI         BN1          DET                             ~GP$      0.00
 SRC          BN2          LIST                            ~GP%       0.0
 STS          PACK         TRADE                           Tot       0.00
 New#                      Old#                            Tax       0.00
 Remarks                                                   Bal       0.00
 (A=Add)(D=Del)(E=Ent)(M=Mod)(Pn=Pg#)(O=Cls)(R=Reprice)(Q=Inq)(CI=Custinq)

 Ready                                         Ln 22, Col 74           NUM
```

Select **E=Ent** from the command line to display the shipping and totals details as shown in the following screen:

```
ERA                                                                    ⬜ ⬜ ✕
  File  Edit  Setup  Run  NoteBook  Help
  🖿 🖫 🗎 🗎 🖶  🔠 ⬇🔠 ᴾⁿ ▯ ꜱᴛ  |➡  ⬛🟦 🔵       ⬆ ⬇ ⬆ ⬇ ⬇ ⬇
                      Retail Dealer - Counter Sales                        2525

  X    Invoice#                              6985
  1    Code,Comments


  2    Sale Type       T            3    Tax Exempt No.
  4    Pay-Method      PENDING      5    Picker / Time
  6    Order Date      25/08/11     7    Checker
  8    Required Date   25/08/11     9    Packer
 10    Cust Po#                    11    Run No.
 12    Ship To Barber Glen         13    Ship Via
               13/14 Croydon Street  X   Bill To
               Cronulla
               NSW 2230
  X    Total (No Tax)       0.00   18 Credit Card #
  X    GST                  0.00   19 Authorization #
 14    RECOVERY             0.00   20 Deposit Chg.
 15    FREIGHT              0.00   21 Order Type      DA
 16    Restock Chg.         0.00   22 Receipts Amts      0.00
 17    Surcharge            0.00    X Insurance Details     No
  X    Total Invoice        0.00      Total Line Itms       0.00
   (E=Ent)(D=Del)(Line#)(L=LineItms)(Q=Inq)(CI=Custinq)(CC=CLComm)(IN=Ins)  ▮

 Ready                                         Ln 22, Col 75           NUM
```

To enter comments to be sent to the supplying store, select **CC=CLComm** and the following screen will be displayed:

```
ERA                                                        _ □ ✕
 File  Edit  Setup  Run  NoteBook  Help
 ⬚ 🖫 📋 📋 🖩  🗛 ⬇🗛 🅿 ▌ ST  |❙▷  ❚❙ ●    ⬆ ⬇ ⬆ ⬇ ⬆ ⬇
                  Retail  Dealer  -  Counter  Sales                    2525
    X    Invoice#                                     6985
    1    Code,Comments

    2    Sale Type        T           3   Tax Exempt No.
    4    Pay-Method       PENDING     5   Picker / Time
    6    Order Date       25/08/11    7   Checker
    8    Required Date    25/08/11    9   Packer
    0    Cust Po#                     11  Run No.
    2    Ship To Barber Glen          13  Ship Via
               13/14 Croydon Street   X   Bill To
               Cronulla
               NSW 2230
    X    Total (No Tax)        0.00   18  Credit Card #
        ┌─CLERA Supplier Comments─┐       Authorization #
        │                         │       Deposit Chg.
        │ 1.                      │       Order Type     DA
        │ 2.                      │       Receipts Amts      0.00
        │ 3.                      │       Insurance Details   No
        └─────────────────────────┘   tal Line Itms      0.00
 Command:  Enter   Modify   field#   Remove-comments   eXit
 Help:  Save the current entries
 Ready                                  Ln 20, Col 36              NUM
```

Enter up to 3 lines of supplier comments to be transferred with the order as shown in the following screen:

```
ERA                                                        _ □ ✕
 File  Edit  Setup  Run  NoteBook  Help
 ⬚ 🖫 📋 📋 🖩  🗛 ⬇🗛 🅿 ▌ ST  |❙▷  ❚❙ ●    ⬆ ⬇ ⬆ ⬇ ⬆ ⬇
                  Retail  Dealer  -  Counter  Sales                    2525
    X    Invoice#                                     6985
    1    Code,Comments

    2    Sale Type        T           3   Tax Exempt No.
    4    Pay-Method       PENDING     5   Picker / Time
    6    Order Date       25/08/11    7   Checker
    8    Required Date    25/08/11    9   Packer
    0    Cust Po#                     11  Run No.
    2    Ship To Barber Glen          13  Ship Via
               13/14 Croydon Street   X   Bill To
               Cronulla
               NSW 2230
    X    Total (No Tax)        0.00   18  Credit Card #
        ┌─CLERA Supplier Comments─┐       Authorization #
        │                         │       Deposit Chg.
        │ 1. These grommets are just for    Order Type     DA
        │ 2. stock, so don't bother sending Receipts Amts      0.00
        │ 3. them over until we order again Insurance Details   No
        └─────────────────────────┘   tal Line Itms      0.00
 Command:  Enter   Modify   field#   Remove-comments   eXit
 Help:  Save the current entries
 Ready                                  Ln 20, Col 36              NUM
```

If the supplier comments need to be removed prior to the order being sent, select the **Remove-comments** option from the command line.

To save the supplier comments, select **Enter** from the command line to return to the shipping and totals screen:
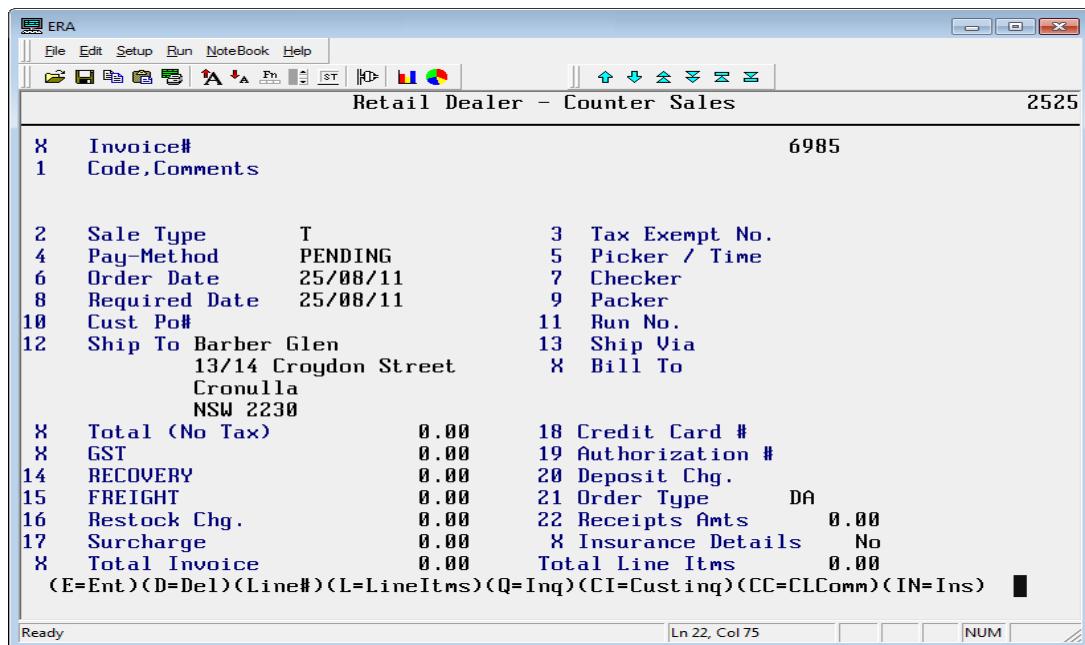
When the user saves the invoice, produces a picking slip, or invoices the customer order, the Internal CLERA order will be transferred with the supplier comments that have been entered.

Below is an example of the picking slip produced for this order at the supplying store, with the 3 lines of comments transferred through to the notes field:

These comments will then also be printed on the supplying store's invoice.

Benefits

Dealers using Internal CLERA to place parts orders can now transfer supplier comments specific to a particular order, negating the need to make special phone calls to co-ordinate any special requirements for the order.

Activation Key

CLERA-INTERNAL

2557 – Customer Sales By Franchise – Setup and Report

Enhancement

Overview

The Customer Sales By Franchise report setup has been changed to allow dealers who have a large number of parts makes, to be able to define which makes print on the report and in what sequence.

The number of makes that can be printed on the report is dependent on the printing options available to the dealership. The standard report allows up to 9 makes to be printed. If a landscape printer has been setup for the dealer, then up to 17 makes can be printed in a compressed font.

Why

This change was made at the request of the Customer Development Committee (CDC) to enhance existing functionality.

Screens

2552 - Cust Sls By Franchise - Extract
2553 - Cust Sls By Franchise - Report
2557 - Cust Sls By Franchise - Setup

The Setup

Select **2557 – Cust Sls By Franchise - Setup** and the following screen will be displayed:

5 - Makes to report in sequence	This field allows the user to add up to 17 makes. These makes will display in the Customer sales by Franchise report in the sequence that they have been entered. Makes can be added by selecting the *Insert* option from the command line, or they can be deleted by selecting the *Delete* option from the command line.

Once the user has entered all of the relevant details, select **Enter** from the command line to save the changes.

Note: This make setup must be installed prior to the 2552 extract and 2553 printing steps.

The Process

Once the setup has been completed, select **2552 - Cust Sls By Franchse –Extract** and the following screen will be displayed:
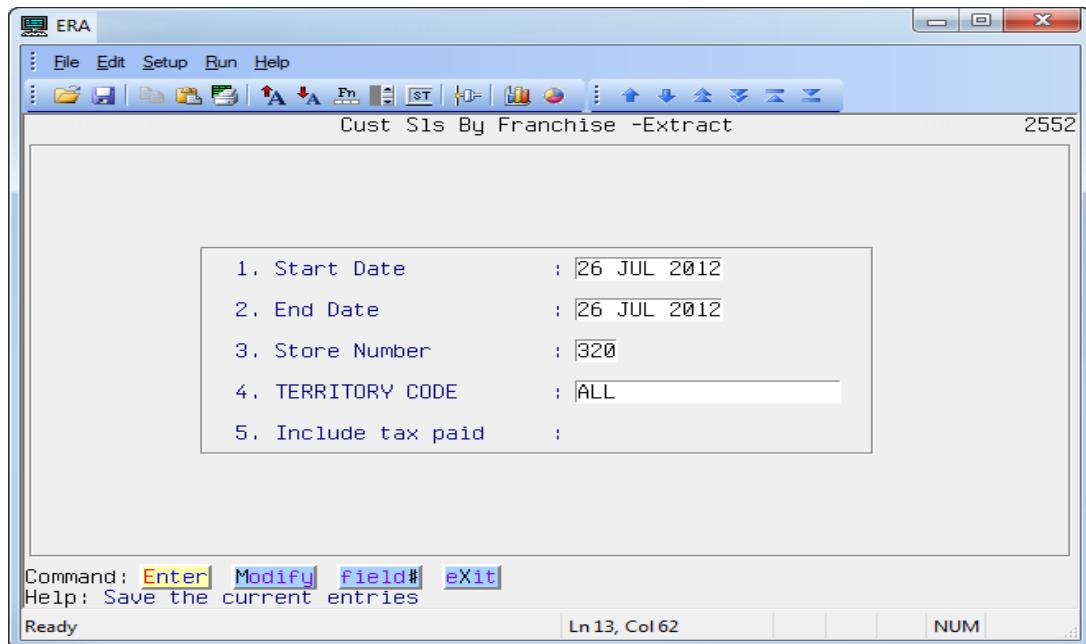
When the user has entered all the details, select **Enter** from the command line to extract the sales data for the Customer Sales By Franchise Report.

After running the Customer Sales Extract, select **2553 – Cust Sls By Franchise – Report** and the following screen will be displayed:
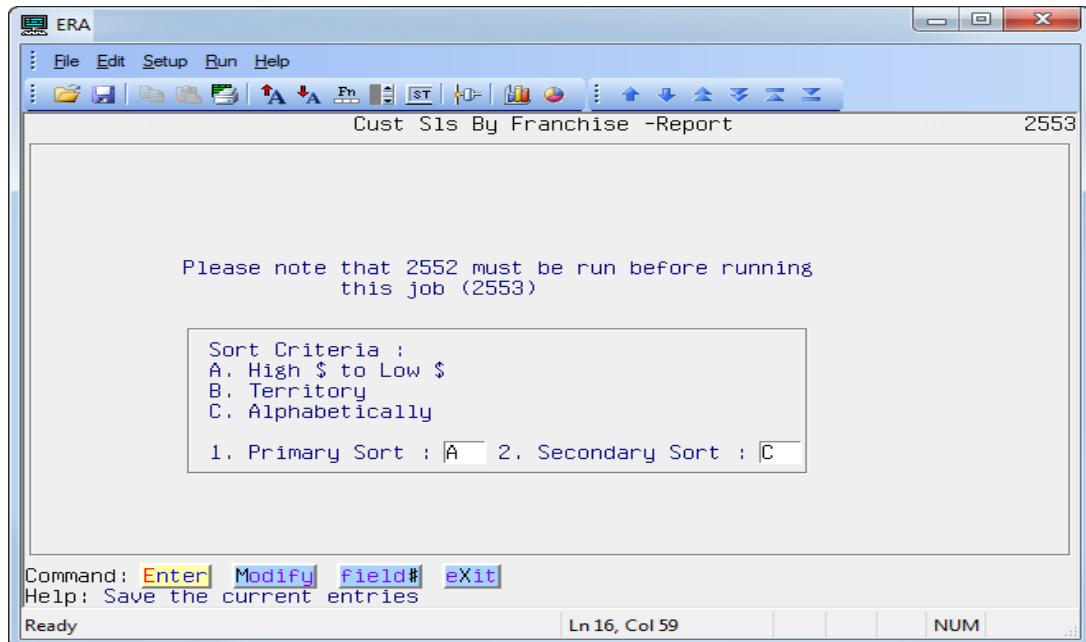
Once the user has entered the sort criteria, select **Enter** from the command line and the following screen will be displayed:
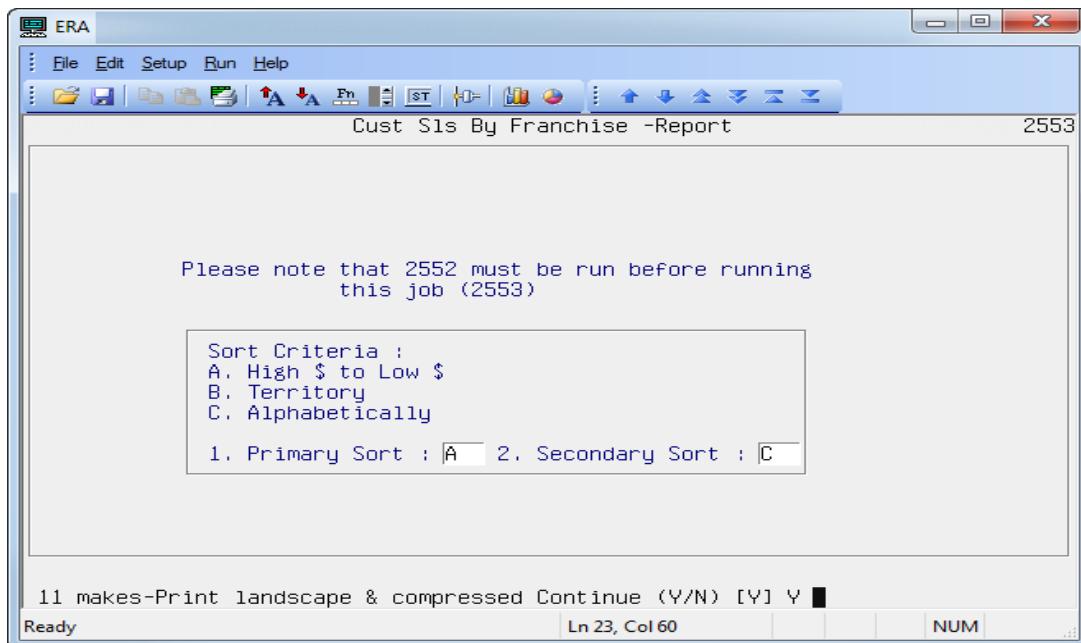
Note: The user will only get the above question if they do have more than 9 makes in the 2557 – Cust Sls By Franchise – Setup.

Press enter to get the report and the following screen will be displayed:
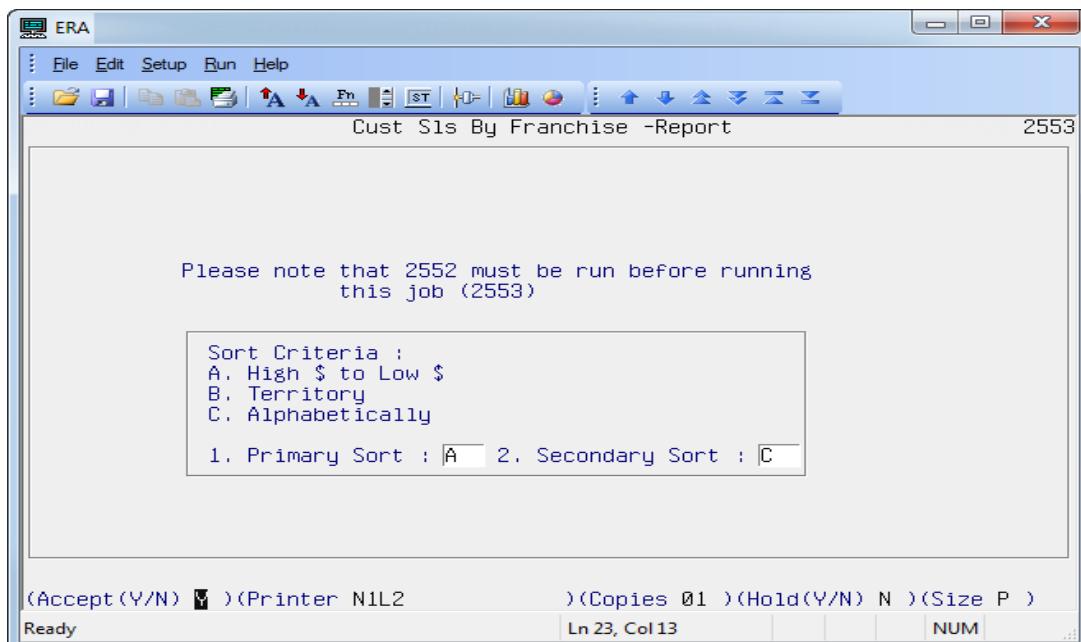
Enter the required *printer details* to get the report and return to the main menu.

Following is a sample report:

```
        Customer Sales By Franchise (01/06/12 - 30/06/12)                        2553
                Tax paid excluded      Store # : ALL                      Page    1

Customer No.   Name              HOLDEN MITSUBI FORD   KI   PEUGEOT SUZUKI SV   PROTON SKODA PORSCHE DULUX  MM    PM    KH   RA   FE   NG   Total
-------------- --------------------------------- ------ ------- ------- ------- ------- ------- ------- ------- ------- ------- ------- ------- ------- ------- ------- ------- ------- ----------


6217           RAPID ACCIDENT MANAGEMENT SERV  2704   2395    0    0      0    617    0    0    0    0   23030  1781  1421   34    0    0    0   31982
23416          PANEL BODY II                   3833      0    0    0      0      0 -187    0    0    0       0     0     0    0    0    0    0    3646
23484          PANEL BODY SHOP (BRUNSWICK)     2172   1520    0    0      0      0    0    0    0    0    6003   820   415   12    0    0    0   10942
23083          PANEL BODY SHOP BOX HILL        2657    590    0    0      0      0    0    0    0    0    4435  1093   603   11    0    0    0    9389
23104          PANEL BODY SHOP CHELTENHAM      4594   5698    0    0      0    -26    0    0    0    0    6026   649   316    0    0    0    0   17257
23140          PANEL BODY SHOP MALVERN         2630    989    0    0      0    909    0    0    0  528    6823  1206   642   17    0    0    0   13744
23420          PANEL BODY SHOPS (COLLINGWOOD)  1871    112    0    0      0      0    0    0    0    0    4967   315   433    0    0    0    0    7698
23410          PANEL BODY SHOPS (FOOTSCRAY)    5972   1688    0    0      0   1093    0    0    0    0    8471  1284   834   77    0    0    0   19419
23423          PANEL BODY SHOPS (HAWTHORN)     1406   1717    0    0      0      0    0    0    0    0    7951  1053   580    0    0   77    0   12784
23421          PANEL BODY SHOPS (KEW)          2122      0    0    0      0    306    0    0    0    0    6045  1093  1007    0    0    0    0   10573
23160          PANEL BODY SHOPS BORONIA        2728    638    0    0      0   2099    0    0    0    0    7587   907   649   23    0    0    0   14631
23103          PANEL BODY SHOPS CAULFIELD      5803   1167    0    0      0    498    0    0    0    0    7763  1076  1157    0    0    0    0   17464
23134          PANEL BODY SHOPS GLEN IRIS      5528   2400    0    0      0      0    0    0    0    0    7109  1010   559    0    0    0    0   16606
23136          PANEL BODY SHOPS HALLAM         5805    912    0    0      0    528   28    0    0    0   11779  1295   931    0    0    0    0   21278
23009          PANEL BODY SHOPS MOORABBIN      5765   2105    0    0      0     31    0    0    0    0    6975  1416   881    0    0    0    0   17173
23424          PANEL BODY SHOPS NTH MELBORNE   5271    353    0    0      0   2141 2372    0    0    0    7688  1085  1393    0    0    0    0   20303
23090          PANEL BODY SHOPS NUNAWADING     2419   2186    0    0      0    646    0    0    0    0    6124  2091  1403   25    0    0    0   14894
23176          PANEL BODY SHOPS P/L DANDENONG  7407   1688   41    0      0      0    0    0    0    0       0     0     0    0    0    0    0    9136
23153          PANEL BODY SHOPS SCORESBY P/L   3628   2846    0    0      0    565    0    0    0    0    8286  1091   706    0    0    0    0   17122
23144          PANEL BODY SHOPS WAVERLEY       6924   2156    0    0      0    397    0    0    0    0    7245   781  1443    0    0    0    0   18946
-------------- --------------------------------- ------ ------- ------- ------- ------- ------- ------- ------- ------- ------- ------- ------- ------- ------- ------- ------- ------- ----------
Total                                         81239  31160   41    0      0   9804 2213    0    0  528  144307 20046 15373  199    0   77    0  304987
                                              ====== ====== ====== ====== ====== ====== ====== ====== ====== ====== ====== ====== ====== ====== ====== ====== ====== ==========
```

Benefits

Dealers with a large amount of parts makes are now able to view more detail across the page of the Customer Sales By Franchise report.

Parts Special Pricing Reports

Enhancement

Overview

A new reporting option has been added into 2565 – Price Level Codes. This Specials Reports option will allow dealers to help manage and provide better visibility of the special pricing setups that they have entered against part numbers, either by price level or by customer number.

Why

This change was made at the request of the Customer Development Committee (CDC) to enhance existing functionality.

Screens

2102 – Parts Master Maintenance
2022 – Parts Master Enquiry
2565 – Price Level Codes

The Process

Special prices can be maintained per part and be controlled by either a price level or customer number, or a combination of both. **2102 – Parts Master Maintenance** is used to maintain special pricing. To access part special pricing, select the **Spec Price** field and enter **Y** for Yes to display the special price sub-screen as shown below:
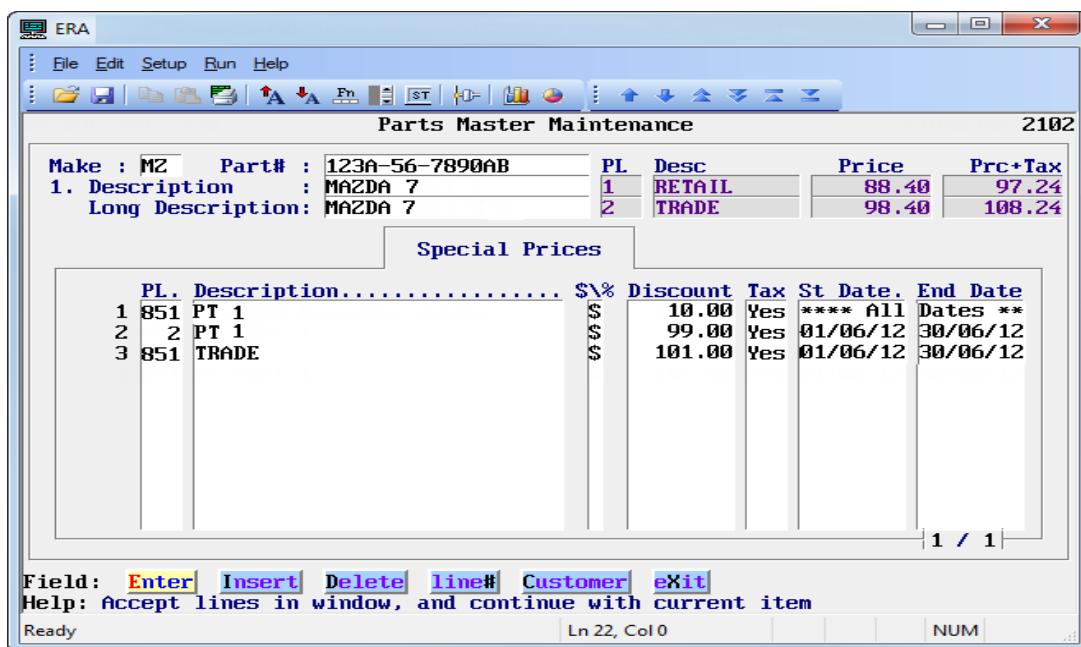
To toggle between price level and customer number based specials, select the **Customer** or **Price-level** options from the command line.

Note: Special prices can also be viewed from **2022 – Parts Master Enquiry** by selecting the **Qry** option from the command line, followed by selecting the **Special Prices** field name.

To review special prices that have been setup for parts, select **2565 – Price Level Codes** and the following screen will be displayed:
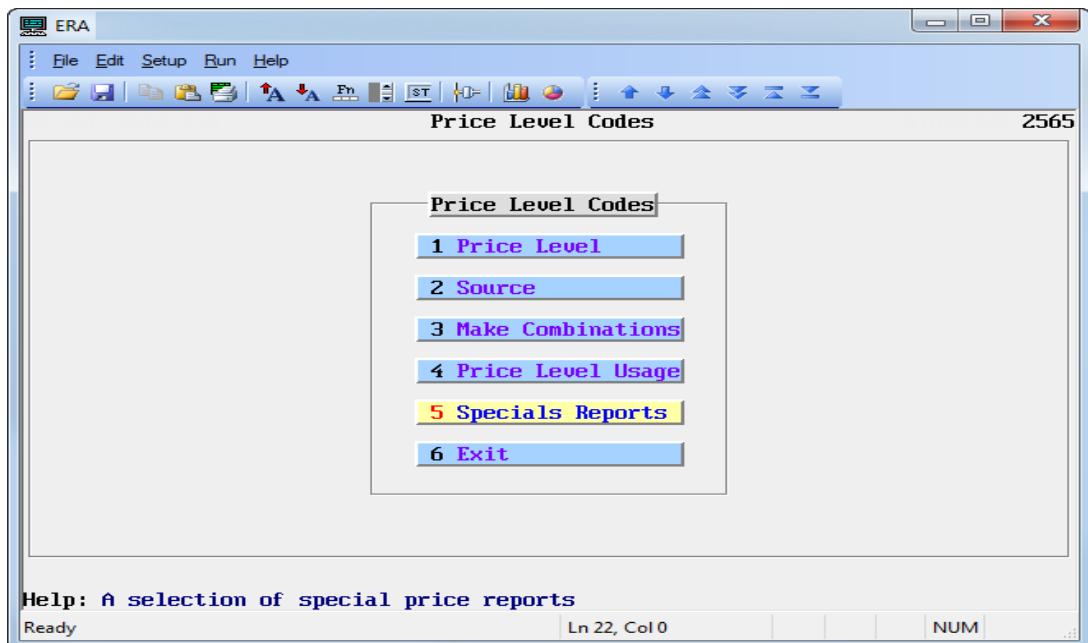
Select option 5 **Specials Reports** and the following screen will be displayed:
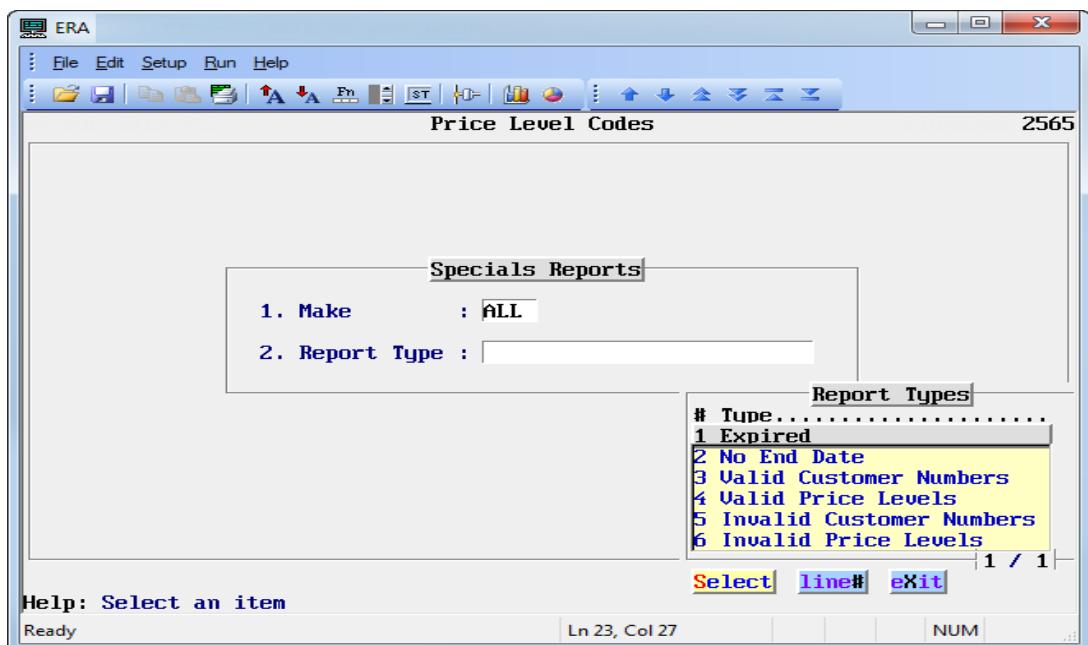
1 - Make	Enter a valid **make** or select a make from the lookup. **Note:** Make ALL can be entered or selected to report on all part makes.
2 - Report Type	Select a required **report type** from the lookup.

For all of the reporting options, the user is required to select the **Output to Screen** or **Output to Printer** option from the Report Options lookup.

The Report Type that is selected determines which parts are selected for display in the report. Following is a list of the report types:

ERAnet V9

1 - Expired

This report will display the part numbers in the selected make/s which have a special price assigned to either a customer number and/or price level, and the **End Date** for the special price is today or prior. Following is an example of an Expired report:
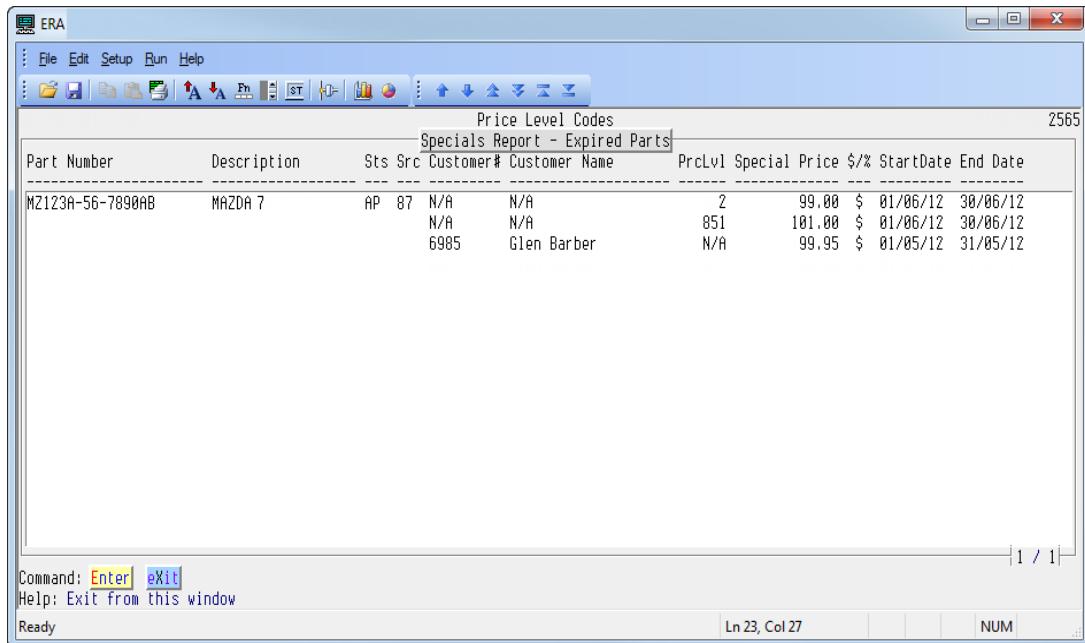
```
ERA                                                                            ☐ ▢ ✕
File  Edit  Setup  Run  Help

🗁 🖫 🖺 🖺 🖨 ↑A ↓A 🔤 📑 ST ↔ 🏭 🌐   ⬆ ⬇ ⬆ ⬇ ⬆ ⬇

                                Price Level Codes                          2565
                        ┌Specials Report - Expired Parts┐
Part Number         Description       Sts Src Customer# Customer Name    PrcLvl Special Price $/% StartDate End Date
--------------------  ------------------  --- --- -------- --------------  ------ ------------- --- --------- --------
MZ123A-56-7890AB    MAZDA 7           AP  87  N/A      N/A                  2        99.00  $  01/06/12  30/06/12
                                              N/A      N/A                851       101.00  $  01/06/12  30/06/12
                                              6985     Glen Barber         N/A       99.95  $  01/05/12  31/05/12




                                                                          ┌1 / 1┐
Command: Enter  eXit
Help: Exit from this window
Ready                                          Ln 23, Col 27              NUM
```

2 - No End date

This report will display the part numbers in the selected make/s which have a special price assigned to either a customer number and/or price level, and there has been no **End Date** defined for the special price. Following is an example of a No End Date report:
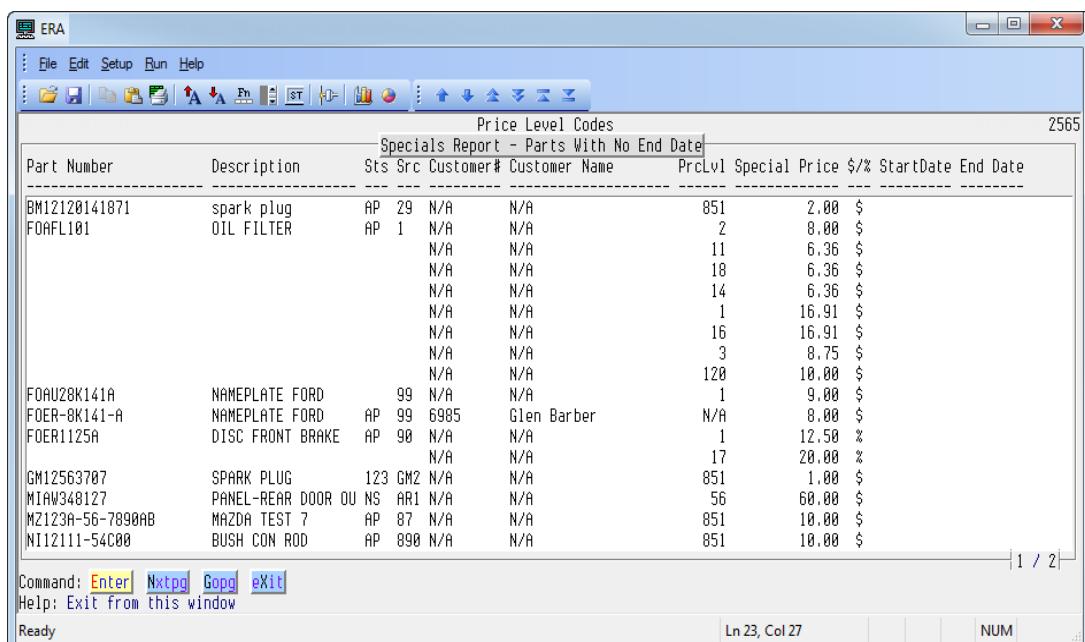
```
ERA                                                                            ☐ ▢ ✕
File  Edit  Setup  Run  Help

🗁 🖫 🖺 🖺 🖨 ↑A ↓A 🔤 📑 ST ↔ 🏭 🌐   ⬆ ⬇ ⬆ ⬇ ⬆ ⬇

                                Price Level Codes                          2565
                    ┌Specials Report - Parts With No End Date┐
Part Number         Description       Sts Src Customer# Customer Name    PrcLvl Special Price $/% StartDate End Date
--------------------  ------------------  --- --- -------- --------------  ------ ------------- --- --------- --------
BM12120141871       spark plug        AP  29  N/A      N/A                851         2.00  $
F0AFL101            OIL FILTER        AP  1   N/A      N/A                  2         8.00  $
                                              N/A      N/A                 11         6.36  $
                                              N/A      N/A                 18         6.36  $
                                              N/A      N/A                 14         6.36  $
                                              N/A      N/A                  1        16.91  $
                                              N/A      N/A                 16        16.91  $
                                              N/A      N/A                  3         8.75  $
                                              N/A      N/A                120        10.00  $
F0AU28K141A         NAMEPLATE FORD        99  N/A      N/A                  1         9.00  $
F0ER-8K141-A        NAMEPLATE FORD    AP  99  6985     Glen Barber        N/A         8.00  $
F0ER1125A           DISC FRONT BRAKE  AP  90  N/A      N/A                  1        12.50  %
                                              N/A      N/A                 17        20.00  %
GM12563707          SPARK PLUG        123 GM2 N/A      N/A                851         1.00  $
MIAW348127          PANEL-REAR DOOR OU NS AR1 N/A      N/A                 56        60.00  $
MZ123A-56-7890AB    MAZDA TEST 7      AP  87  N/A      N/A                851        10.00  $
NI12111-54C00       BUSH CON ROD      AP  890 N/A      N/A                851        10.00  $
                                                                          ┌1 / 2┐
Command: Enter  Nxtpg  Gopg  eXit
Help: Exit from this window
Ready                                          Ln 23, Col 27              NUM
```

3 - Valid Customer Numbers

This report will display the part numbers in the selected make/s which have a special price assigned to a valid customer number, regardless of the date range that has been setup. Following is an example of a Valid Customer Numbers report:
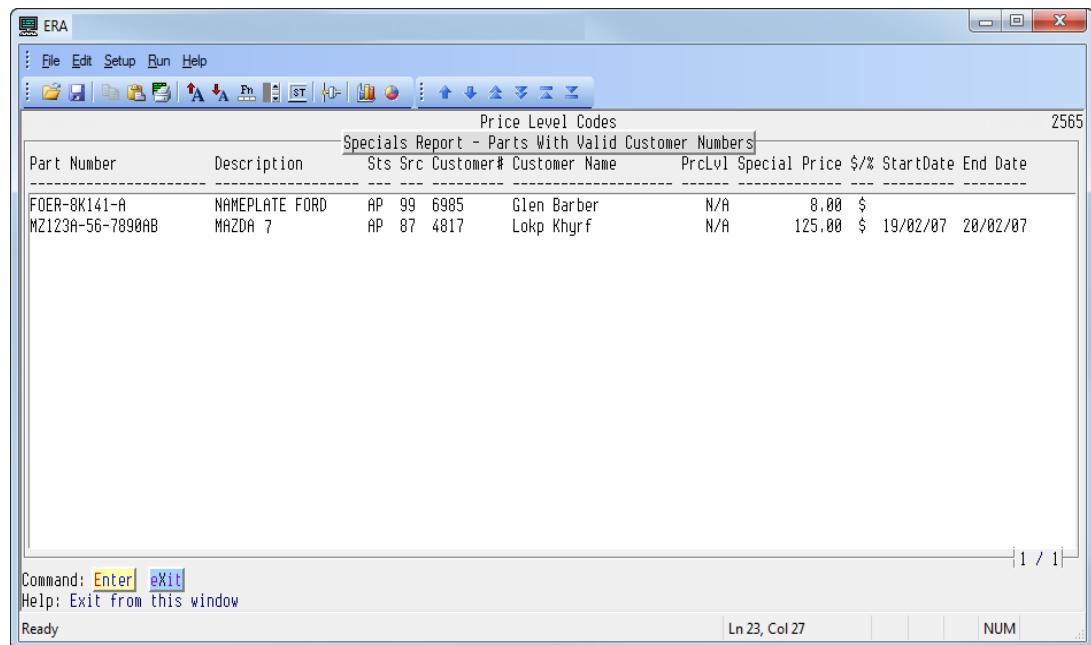
```
Price Level Codes                                                    2565
                 Specials Report - Parts With Valid Customer Numbers
Part Number          Description        Sts Src Customer# Customer Name      PrcLvl Special Price $/% StartDate End Date
---------------      ------------       --- --- -------- ----------------    ------ ------------- --- --------- --------
FOER-8K141-A         NAMEPLATE FORD     AP  99  6985     Glen Barber          N/A         8.00   $
MZ123A-56-7890AB     MAZDA 7            AP  87  4817     Lokp Khyrf           N/A       125.00   $   19/02/07  20/02/07

                                                                                                            1 / 1
Command: Enter  eXit
Help: Exit from this window
Ready                                                     Ln 23, Col 27              NUM
```

4 - Valid Price Levels

This report will display the part numbers in the selected make/s which have a special price assigned to a valid price level, regardless of the date range that has been setup. Following is an example of a Valid Price Levels report:
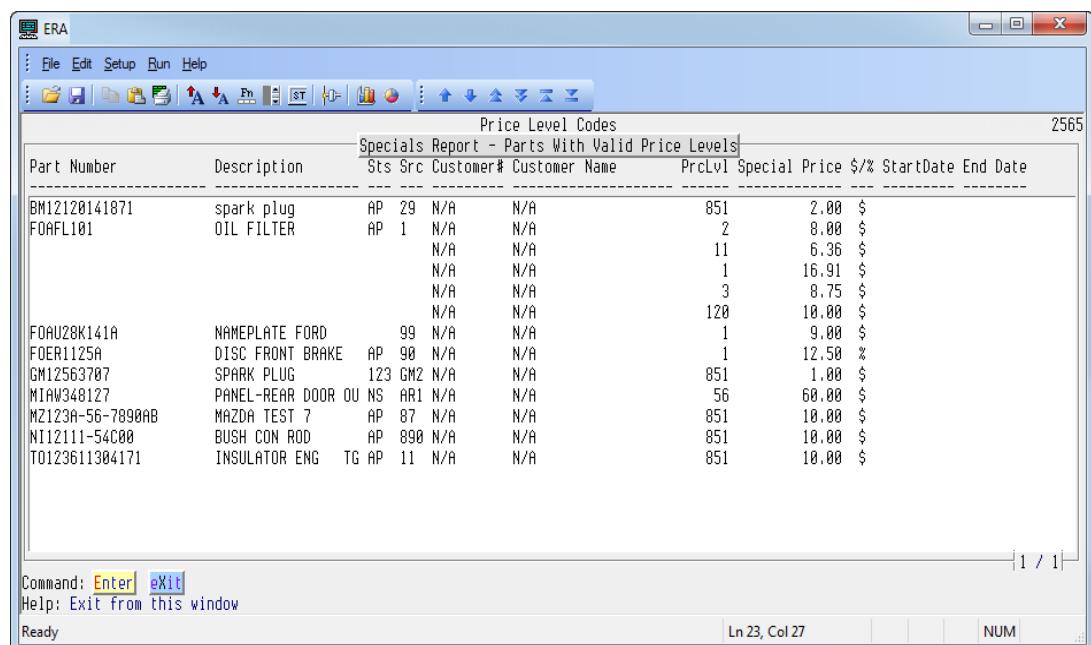
```
Price Level Codes                                                    2565
                 Specials Report - Parts With Valid Price Levels
Part Number          Description        Sts Src Customer# Customer Name      PrcLvl Special Price $/% StartDate End Date
---------------      ------------       --- --- -------- ----------------    ------ ------------- --- --------- --------
BM12120141871        spark plug         AP  29  N/A      N/A                  851        2.00   $
FOAFL101             OIL FILTER         AP  1   N/A      N/A                  2          8.00   $
                                            N/A      N/A                  11         6.36   $
                                            N/A      N/A                  1         16.91   $
                                            N/A      N/A                  3          8.75   $
                                            N/A      N/A                  120       10.00   $
FOAU28K141A          NAMEPLATE FORD         99  N/A      N/A                  1          9.00   $
FOER1125A            DISC FRONT BRAKE   AP  90  N/A      N/A                  1         12.50   %
GM12563707           SPARK PLUG         123 GM2 N/A      N/A                  851        1.00   $
MIAW348127           PANEL-REAR DOOR OU NS  AR1 N/A      N/A                  56        60.00   $
MZ123A-56-7890AB     MAZDA TEST 7       AP  87  N/A      N/A                  851       10.00   $
NI12111-54C00        BUSH CON ROD       AP  890 N/A      N/A                  851       10.00   $
TO123611304171       INSULATOR ENG   TG AP  11  N/A      N/A                  851       10.00   $

                                                                                                            1 / 1
Command: Enter  eXit
Help: Exit from this window
Ready                                                     Ln 23, Col 27              NUM
```

ERAnet V9

5 - Invalid Customer Numbers

This report will display the part numbers in the selected make/s which have a special price assigned to an invalid customer number, regardless of the date range that has been setup. A customer number is invalid when it no longer exists in the CUSTOMER file. Following is an example of an Invalid Customer Numbers report:
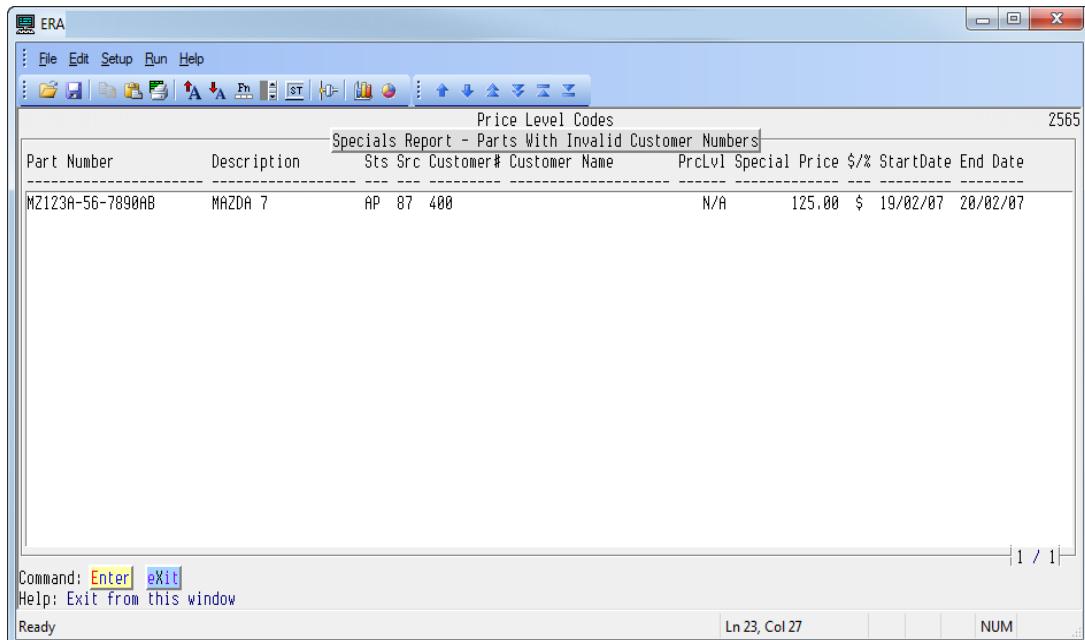
```
ERA
File  Edit  Setup  Run  Help

                          Price Level Codes                                    2565
              Specials Report - Parts With Invalid Customer Numbers
Part Number        Description      Sts Src Customer# Customer Name    PrcLvl Special Price $/% StartDate End Date
-------------------- ----------------- --- --- -------- ------------------- ------ ------------- --- --------- --------
MZ123A-56-7890AB    MAZDA 7          AP  87  400                            N/A      125.00  $  19/02/07  20/02/07




                                                                          1 / 1
Command: Enter  eXit
Help: Exit from this window
Ready                                                    Ln 23, Col 27              NUM
```

6 - Invalid Price Levels

This report will display the part numbers in the selected make/s which have a special price assigned to an invalid price level, regardless of the date range that has been setup. A price level is invalid when it no longer exists in the price level file. Following is an example of an Invalid Price Levels report:
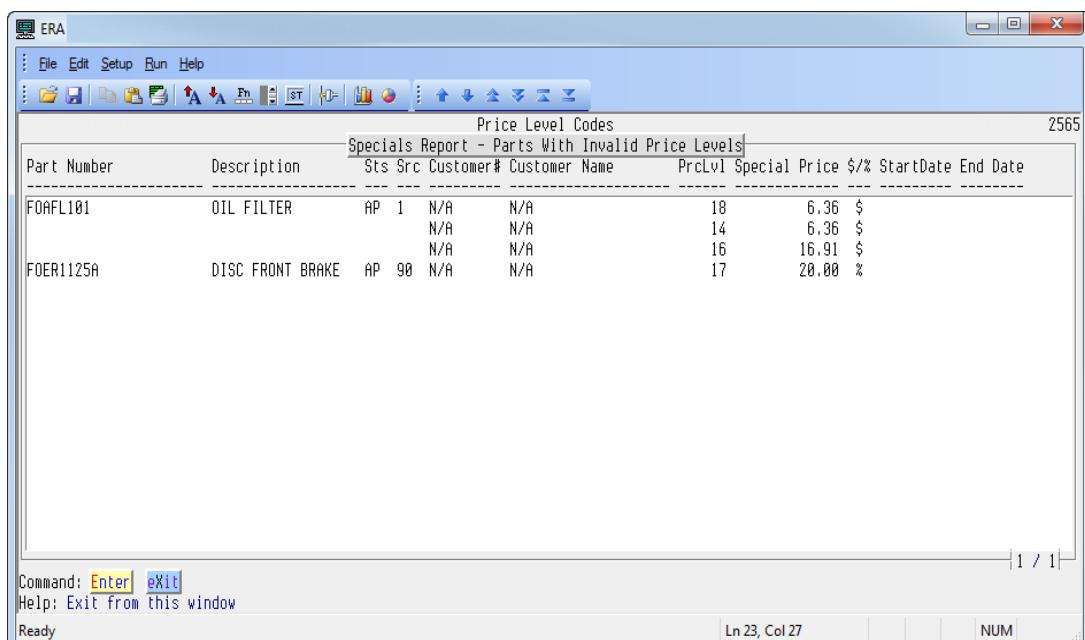
```
ERA
File  Edit  Setup  Run  Help

                          Price Level Codes                                    2565
                Specials Report - Parts With Invalid Price Levels
Part Number        Description      Sts Src Customer# Customer Name    PrcLvl Special Price $/% StartDate End Date
-------------------- ----------------- --- --- -------- ------------------- ------ ------------- --- --------- --------
FOAFL101           OIL FILTER        AP  1   N/A      N/A                18       6.36  $
                                          N/A      N/A                14       6.36  $
                                          N/A      N/A                16      16.91  $
FOER1125A          DISC FRONT BRAKE  AP  90  N/A      N/A                17      20.00  %




                                                                          1 / 1
Command: Enter  eXit
Help: Exit from this window
Ready                                                    Ln 23, Col 27              NUM
```

The reports are all sorted in part number sequence and formatted in the same way regardless of the report option as shown below:

Part Number	This column displays the **part number** including the make code.
Description	This column displays the **description** of the part.
Sts	This column displays the **status code** of the part.
Src	This column displays the **source code** of the part.
Customer #	This column displays the **customer number**, or **N/A** will be displayed if it is a price level based special.
Customer Name	This column displays the **customer name**, or **N/A** will be displayed if it is a price level based special.
Prc Lvl	This column displays the **price level** of the part, or **N/A** will be displayed if it is a customer number based special.
Special Price	This column displays the **special price** of the part.
$/%	This column displays the special type of **$** or **%** for the part.
Start Date	This column displays the **start date** of the special price of the part.
End date	This column displays the **end date** of the special price of the part.

Benefits

Dealers are now able to review all of the parts with special price details, which will highlight any maintenance that may be required.

Invoice Reprint Password for Branch Transfers

Enhancement

Overview

The reprinting of parts invoices has the ability to be password protected. This password has previously applied to all invoice types. A new password option has now been created to allow separate control over the printing of branch transfer invoices if required.

Why

This change was made at the request of the Customer Development Committee (CDC) to enhance existing functionality.

Screens

2529 – Invoice Inquiry
2564 – Passwords

The Setup

To review and update the parts application passwords, select **2564 – Passwords** and the following screen will be displayed:
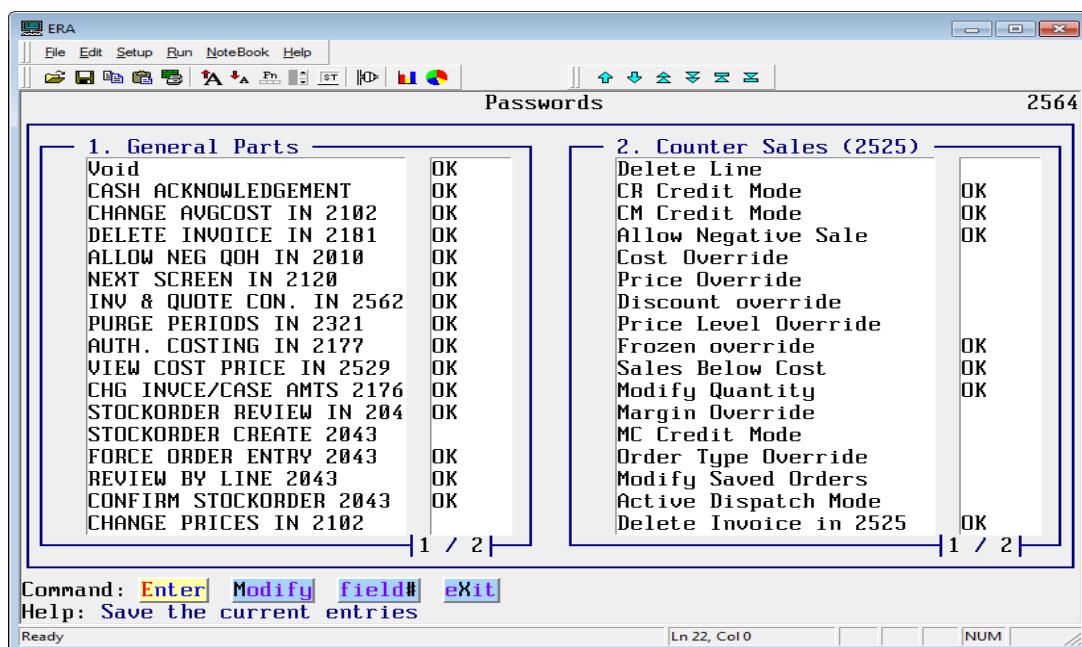
Select **1 – General Parts**, followed by **N-Nxtpg** and the following screen will be displayed:
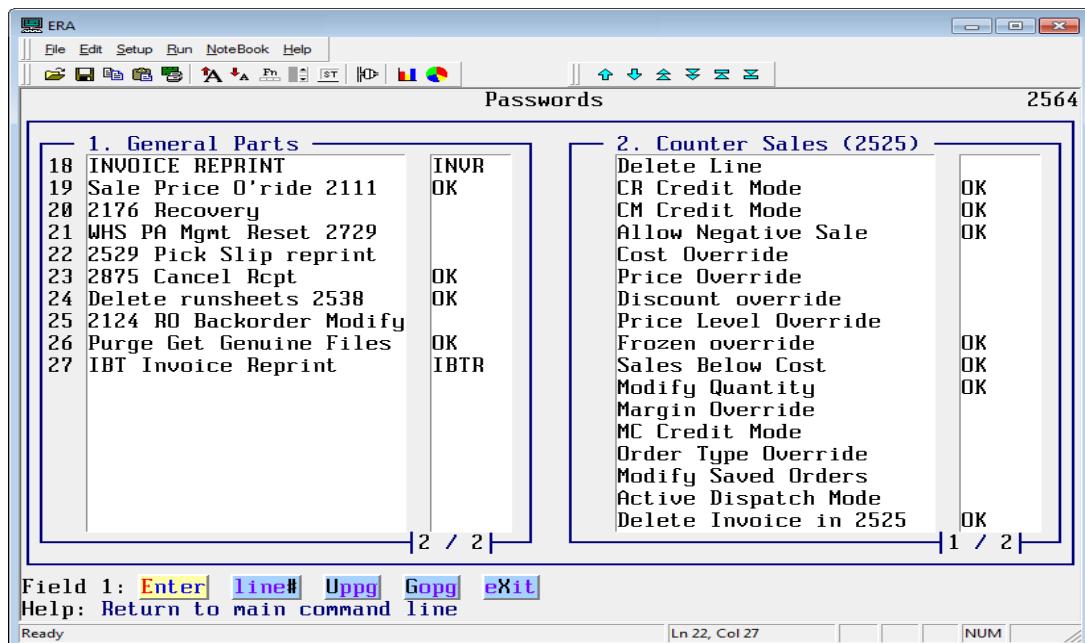
Password Type	Description
18 – Invoice Reprint	This password is used to control the reprinting of non Internal Branch Transfer invoices. **Note**: If a password for line 27 is not setup, this password will also apply for Internal Branch Transfer invoices.
27 – IBT Invoice Reprint	This password is used to control the reprinting of Internal Branch Transfer invoices.

The following table shows how the passwords are applied based on the combinations of how the two password fields may be set up, and the type of invoice being printed:

Line 18 Invoice Reprint Password Setup	Line 27 IBT Invoice Reprint Password Setup	Password Required for Invoice Reprint	Password Required for IBT Invoice Reprint
Yes	Yes	Line 18 password	Line 27 password
No	Yes	None required	Line 27 password
Yes	No	Line 18 password	Line 18 password
No	No	None required	None required

The Process

To reprint a branch transfer invoice, select **2529 – Invoice Inquiry** and enter the **Invoice Number** to be reprinted and the following screen will be displayed:
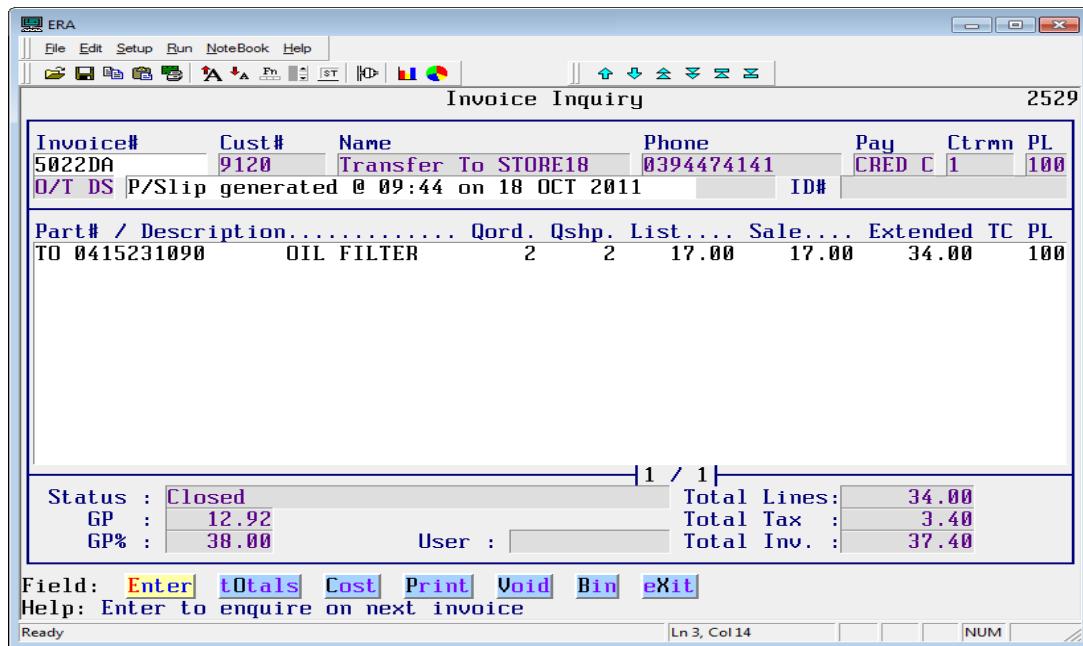
Select the **Print** option from the command line, and the following input field will be displayed if the IBT Invoice Reprint password has been setup:
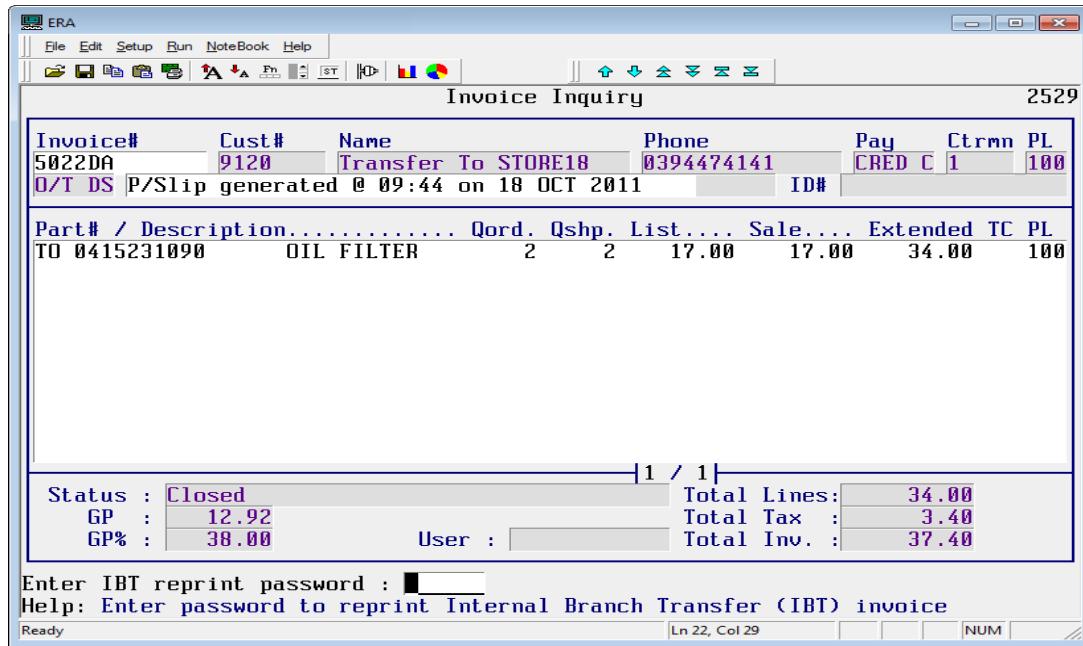
Enter the **IBT Invoice Reprint password** to proceed with the reprint process.

The following input field will be displayed if the IBT Invoice Reprint password has not been setup, but the Invoice Reprint password has been setup:
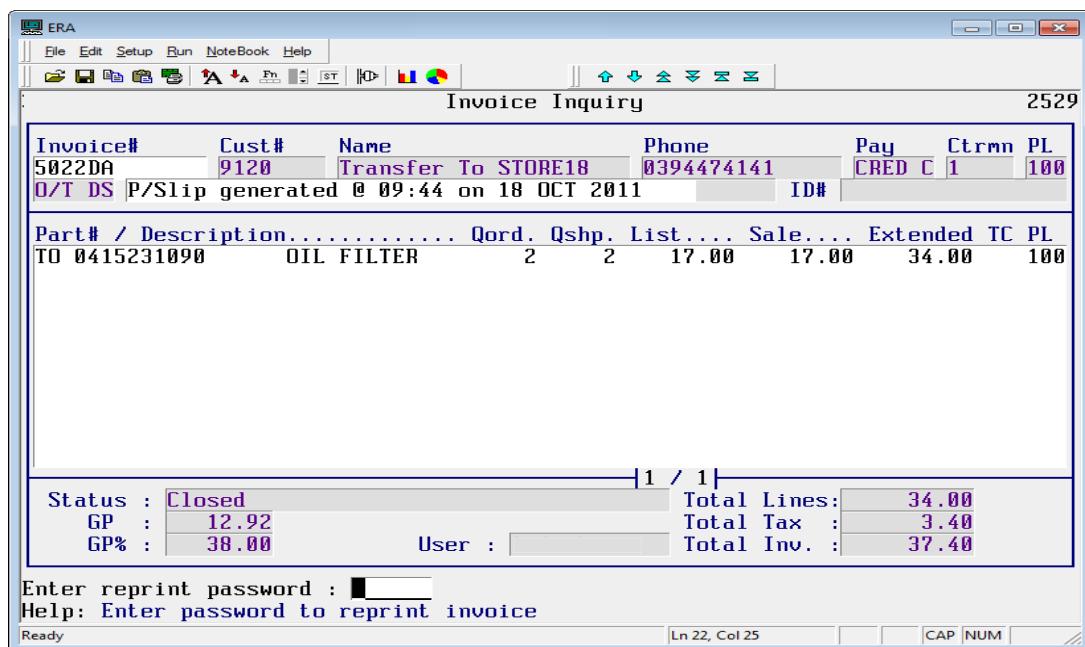
Enter the **Invoice Reprint password** to proceed with the reprint process.

Note: If neither reprint password is setup, no password prompt will appear for the user.

Benefits

Parts departments wanting to have better control of the reprinting of branch transfer invoices can now control that by setting up a different password for those invoice types.

One step Receipting to Accounting – Accounts by Make

Overview

Parts departments using onestep receipting to accounting are now able to define different general ledger accounts by make for the posting of the entries to the non inventory accounts. This does not alter the inventory account allocation as it remains controlled by the purchase order code allocated to the make, with source override options.

Important to Note

The parts make to be used to control the make specific accounting will be that of the first part number being receipted from an invoice. If parts of mixed makes are being receipted in a single invoice and onestep receipting make override accounting is required, then a review of business processes and accounting treatment may be necessary.

Why

This was a request from the Customer Development Committee (CDC) to enhance existing functionality.

Screens

0154 – Misc. Jnl. Entries Inquiry
0886 – Onestep Parts Receipting
2351 – Receipting PO Codes Setup
2875 – Onestep Receipt Finalisation
6971 – Purchase Order Code Maint

Minimum Requirements

ERA2v8

The Setup

To setup parts onestep receipting to accounting general ledger posting accounts, select *0886 – Onestep Parts Receipting*, enter the *Store Number* and the following screen will be displayed:
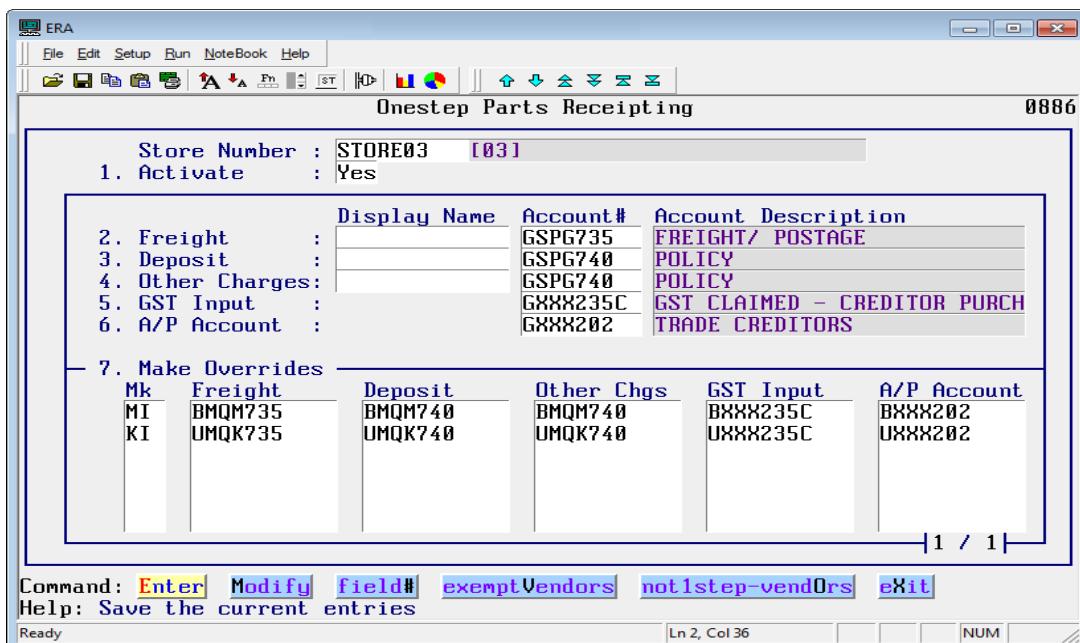
2 – Freight	Enter the *default account number for the Freight amount* to be posted to.
3 – Deposit	Enter the *default account number for the Deposit amount* to be posted to.
4 – Other Charges	Enter the *default account number for the Other Charges amount* to be posted to.
5 – GST Input	Enter the *default account number for the GST Input amount* to be posted to.
6 – A/P Account	Enter the *default account number for the A/P Account amount* to be posted to.

If any of the parts makes in the store have different accounting requirements for these postings, select field *7 – Make Overrides*, and enter the make override account details as required:

Mk	Enter the *parts make* for the override accounting to apply to.
Freight	Enter the *make specific account number for the Freight amount* to be posted to.
Deposit	Enter the *make specific account number for the Deposit amount* to be posted to.
Other Chgs	Enter the *make specific account number for the Other Charges amount* to be posted to.
GST Input	Enter the *make specific account number for the GST Input amount* to be posted to.
A/P Account	Enter the *make specific account number for the A/P Account amount* to be posted to.

The *Display Name* fields for Freight, Deposit and Other Charges apply to all makes being receipted.

Select *Enter* to save the changes.

Note: If a make override has been entered, all the default accounts are ignored for the processing of that make. Only makes requiring overrides to the default need to be entered.

To review inventory account general ledger posting setups, select *2351 – Receipting PO Codes Setup* and the following screen will be displayed:

The *Src* field will display *Yes* if source override details have been setup. Select the line number to review the source override details if they exist.

The *PO Code* for the make can then be entered in *6971 – Purchase Order Code Maint* as shown in the following screen:

Field **2 – Debit Account No** will display the general ledger account number to be used for the inventory posting.

The Process

Once a parts receipt has been performed, the receipt finalisation screen will display the make code which is to be used for the accounting treatment in the **Mk** field as shown in the following screen:

Note: This make field will be displayed for all receipts, irrespective of whether make override accounting is in place.

The make will also be displayed in the Receipts Requiring Finalisation to Accounting screen. Select **2875 – Onestep Receipt Finalisation**, and the following screen will be displayed:
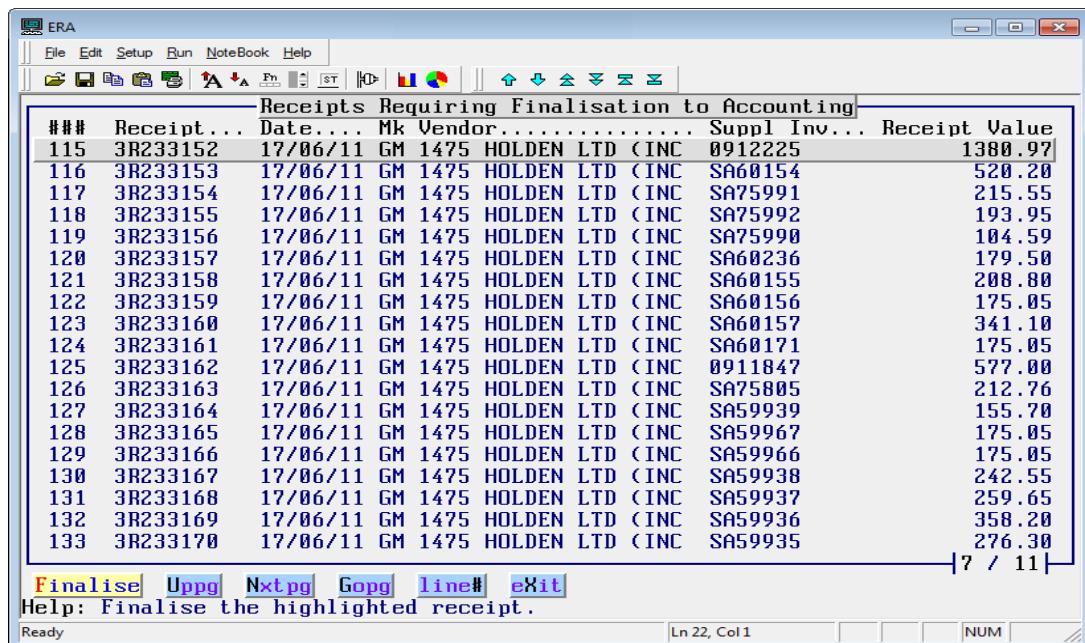
Following is an example of a receipt journal generated from the make override accounting setup:
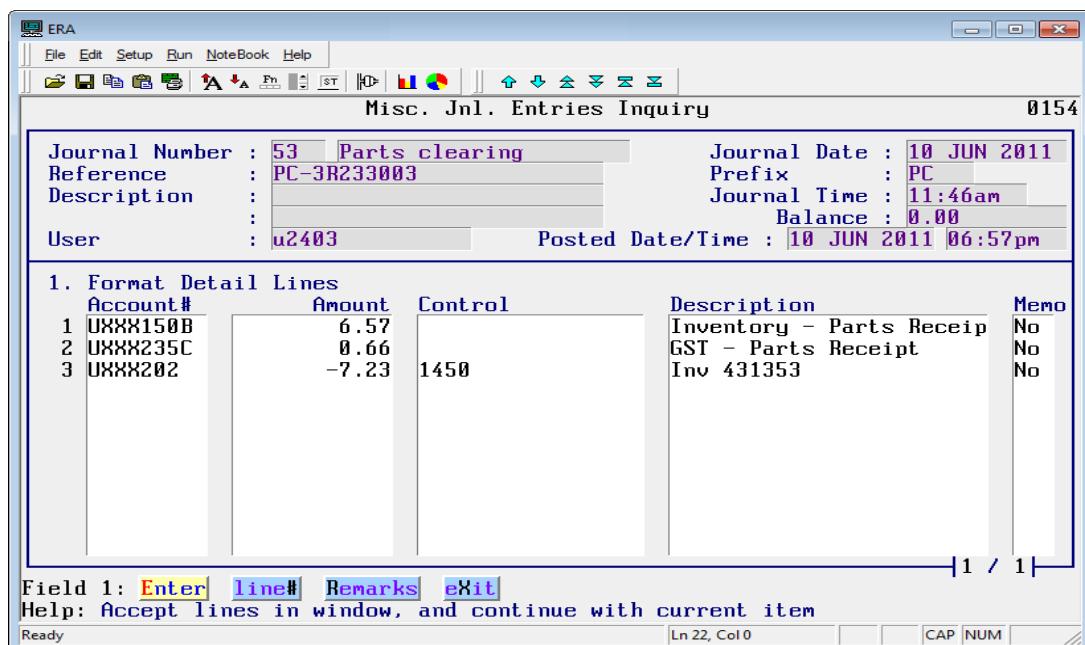
Benefits

Parts departments who have make specific accounting requirements for onestep parts receipting are now able to set them up and generate the correct accounting journals for posting.

One step Receipting to Accounting – Vendors not to Finalise

Overview

Parts departments using onestep receipting to accounting are now able to define vendor numbers for which receipts are not to be finalised using the onestep method. This will generally be used for suppliers who generate daily or weekly invoices, and thereby necessitate that a consolidation of the receipts into one accounts payable posting occurs.

Why

This was a request from the Customer Development Committee (CDC) to enhance existing functionality.

Screens

0068 – General Purchase (9)
0886 – Onestep Parts Receipting
2875 – Onestep Receipt Finalisation

Minimum Requirements

ERA2v8

The Setup

To setup parts onestep receipting vendors not to be finalised, select *0886 – Onestep Parts Receipting*, enter the *Store Number* and the following screen will be displayed:
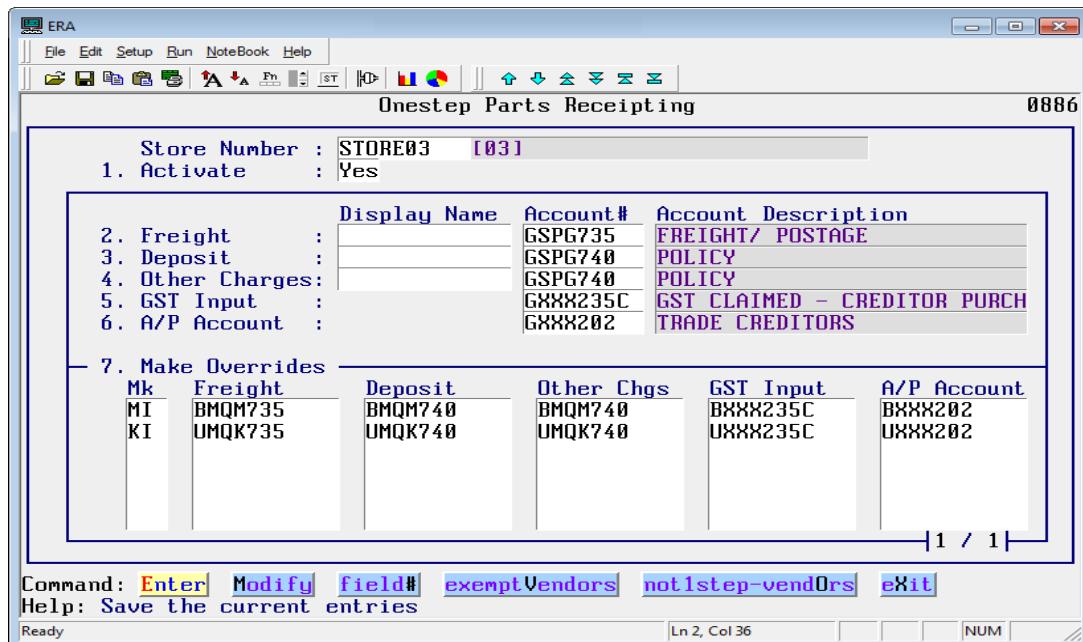
Select *not1step-vendOrs* from the command line and the following screen will be displayed:
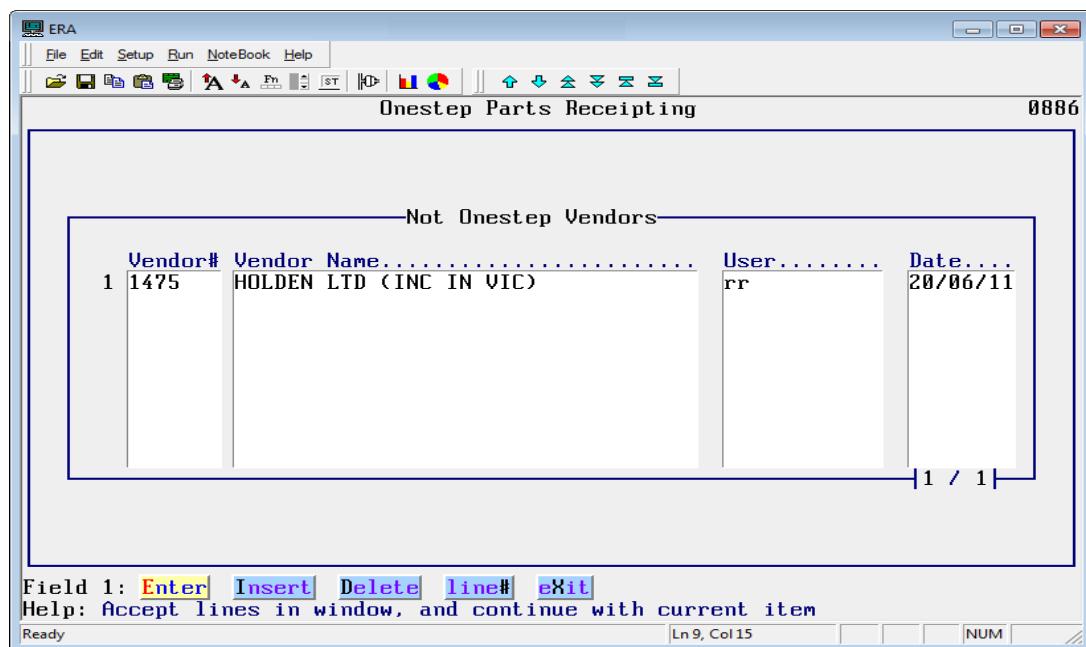
Enter or search for the **Vendor Number** required for each supplier to prevent onestep receipts being finalised for.

Select **Enter** to return to the previous screen, and then **Enter** to save the changes.

The Process

Once a parts receipt has been performed, if the vendor is one which has been setup not to be finalised, then the receipt finalisation screen will not display. The following message will appear instead:
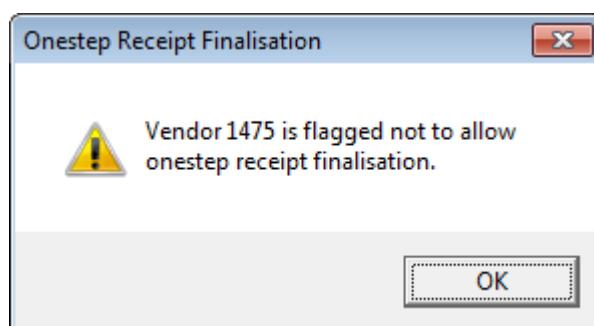
Select **Ok** to acknowledge the message and continue the receipt processing.

The unfinalised receipt will then appear in **2875 – Onestep Receipt Finalisation** as shown in the following screen:

These receipts cannot be finalised from here, as the **Finalise** option will display the same message box as seen at the completion of the receipt process:
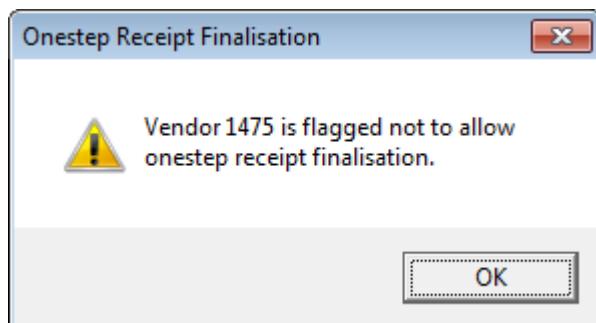
These receipts must be finalised by **0068 – General Purchases (9)** using the receipt reference number as per existing functionality, at which point they will then be removed from the unfinalised receipts screen.

Benefits

Parts departments who have vendors that receipts should not be processed for via the onestep receipting to accounting method are now able to define these and control the posting process as required.

RF Barcode Scanner – Part Query Information

Enhancement

Overview

When performing the part query function on the RF barcode scanners, the user can now choose to display a lot more information about the part, including stocking and movement parameters.

Why

This change was made at the request of the Customer Development Committee.

Minimum Requirements

ERA2v8
RFolution! Service Integrated RF Barcode Scanners

The Changes

Select the **Part Query** function from the scanner menu and the following screen will be displayed:

Select the **Part Search** or **Location Search** option as required, scan the barcode for the relevant option and the following screen will be displayed for the part:

Select **F3-DTL** and the following **Parts Details** menu screen will be displayed:

ERAnet V9

Option 1 – Quantity Details

Select option *1 – Quantity Details* and the following screen will be displayed:

Field	Description
QOH	This field will display the *quantity on hand* for the part.
Avail	This field will display the *quantity available* for the part.
QPR	This field will display the *quantity pending receipt* for the part.
QARR	This field will display the *quantity arrived* for the part.
QPS	This field will display the *quantity pending shipment* for the part.
CMTD	This field will display the *quantity committed* for the part.
QRTN	This field will display the *quantity pending return binning* for the part.
QCUS	This field will display the *quantity of customer backorders* for the part.
Sts	This field will display the *status* of the part.
QROBO	This field will display the *quantity of arrived repair order backorders* for the part.
New#	This field will display the *new number* for the part if it is superseded.
Price	This field will display the *price* of the part, calculated using the price level defined in *2327 – Parts Extra Specifications* question *161 – PRICE LEVEL TO PRINT ON BARCODE LABELS.*

Select *F1-EXIT* to return to the previous menu.

Option 2 – Reorder Details

Select option *2 – Reorder Details* and the following screen will be displayed:

Field	Description
ROP	This field will display the *re-order point* for the part.
BSL	This field will display the *best stocking level* for the part.
MIN	This field will display the *minimum quantity* for the part.
MAX	This field will display the *maximum quantity* for the part.
SRC	This field will display the *source* for the part.
STS	This field will display the *status* for the part.
MCD	This field will display the *movement code* for the part.
Pack	This field will display the *pack quantity* for the part.
DNO	This field will display the *do not order flag* for the part.
OPack	This field will display the *overpack quantity* for the part.

Select *F1-EXIT* to return to the previous menu.

Option 3 – Movements by Month

Select option *3 – Movements by Month* and the following screen will be displayed:

Field	Description
SLS	This column will display the *sales quantity* per month for the part.
IBT	This column will display the *internal branch transfer sales quantity* per month for the part.
HITS	This column will display the *product hits quantity* per month for the part.
RCPT	This column will display the *receipted quantity* per month for the part.

Note: M1 will display the current month values, and then M2 through to M5 are the respective previous 4 months.

Select *F1-EXIT* to return to the previous menu.

ERAnet V9

Option 4 – Status Dates

Select option **4 – Status Dates** and the following screen will be displayed:

```
**S320-PART DETAILS***
GM92142003
Entry:     24/01/09
Last Sale: 12/08/11
Last Rcpt: 06/07/11
Last Adj : 23/04/10



               F1-EXIT
   DENSO
```

Field	Description
Entry	This field will display the **entry date** for the part.
Last Sale	This field will display the **last sale date** for the part.
Last Rcpt	This field will display the **last receipt date** for the part.
Last Adj	This field will display the **last adjustment date** for the part.

Select **F1-EXIT** to return to the previous menu.

Option 5 – SSN Details

Select option **5 – SSN Details**. Following is an example of a part that has been superseded with a new number:

```
**S320-PART DETAILS***
GM92142003
New# (RBH)
GM92142003A
SSN Date: 18/08/11
Old#/s
<none>

               F1-EXIT
   DENSO
```

Following is an example of a part that replaces old numbers:

```
**S320-PART DETAILS***
GM8944567411
New#
<none>
SSN Date:
Old#/s
GM8944304111
GM8944567412
               F1-EXIT
   DENSO
```

Field	Description
New#	This field will display the **new number** for the part if it has been superseded. If a new number does not exist for the part, then **<none>** will be displayed.
SSN Date	This field will display the **supersession date** for the part if it has been superseded.

Old#	This field will display the **old number** for the part. If an old number does not exist for the part, **<none>** will be displayed. If more than one old number exists, the most recent two will be shown.

Select **F1-EXIT** to return to the previous menu.

Option 6 – Exit

Select option **6 – Exit** to exit the part details menu and return to the **PART DETAILS** screen as shown in the following example:

Benefits

RF barcode scanner users are now able to display more information about each part to assist with warehousing functions and decisions.

RF Barcode Scanner – Display of User Id

Enhancement

Overview

When performing functions on the RF barcode scanners, the user id that the scanner has been logged on with will now display in a number of the processing screens. The display of the user id in these screens will allow the scanner user to ensure that the audited work they are about to perform is going to be logged against the correct user id.

Why

This change was made at the request of the Customer Development Committee.

Minimum Requirements

ERA2v8
RFolution! Service Integrated RF Barcode Scanners

The Changes

Case Unpacking

After a user selects the *Case Unpacking* option, either with or without putaway control, the following *CONFIRM CASE* screen will be displayed showing the *User*:
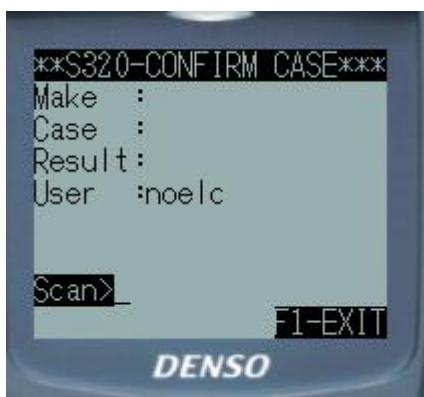
Putaway

After a user selects the *Putaway* option, the following *PART PUTAWAY* screen will be displayed showing the *User*:

Picking

After a user selects the *Picking* option and then selects the picking area, the following *Invoice Pick* screen will be displayed showing the *User*:
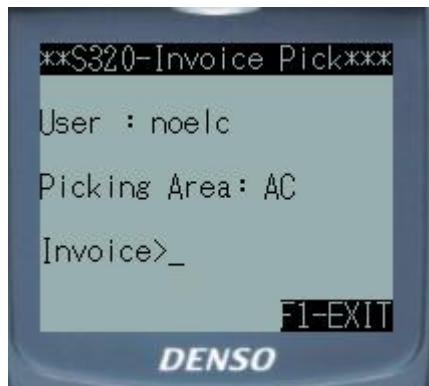
Part Query – Bin Location Changes

After a user selects the *Part Query* option, then scans the part or location, the following screen will be displayed showing the part details:

To change the bin location for the part, select *F4-MAINT*, then option *2 – Bin Locn Change* and the following *Location Change* screen will be displayed showing the *User*:

<u>Stocktake</u>

After a user selects the **Stocktake** option and then confirms the list number to be used, there are four count modes available. The user is shown in each of these four count modes.

Following is an example of the **Auto Cnt-Batch Loc** screen showing the **User**:
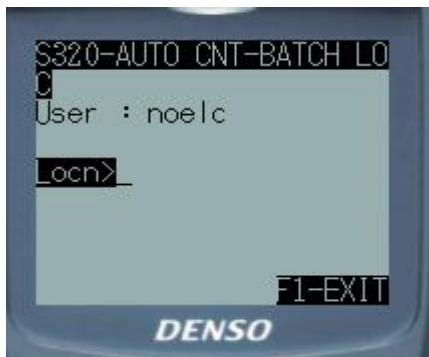
Following is an example of the **Auto Cnt-Check Loc** screen showing the **User**:
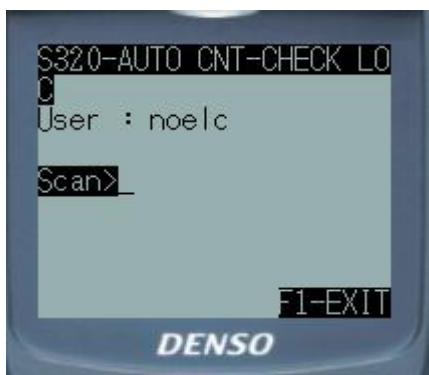
Following is an example of the **Interactive - Part** screen showing the **User**:
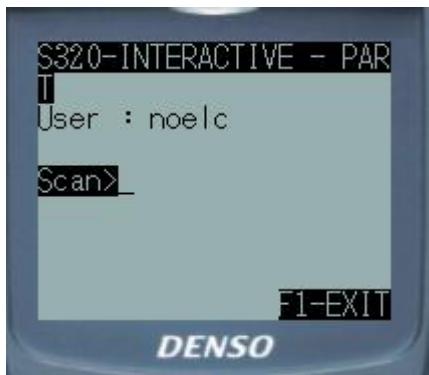
Following is an example of the **Interactive - Locn** screen showing the **User**:

RF Unit Details

After a user selects the **RF Unit Details** option, the following **RFolution Unit Details** screen will be displayed showing the **User**:
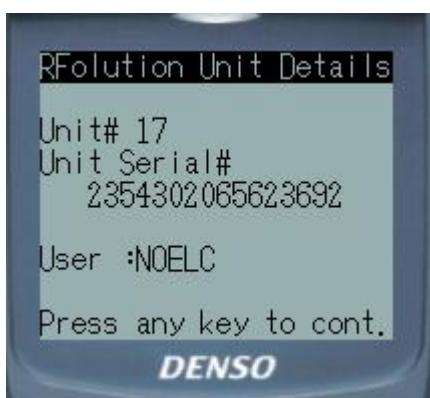
Benefits

RF barcode scanner users are now able to confirm the correct user id is logged into the scanner prior to performing auditable functions.

2182 – Monthly Procedure

Enhancement

Overview

The enhancement has been made in 2182 – Monthly Procedure. When the dealers queue the monthly procedure, the job scheduler update screen will now be displayed to enter the required detail. The queued item can be reviewed via 6950 – Job Scheduler Maintenance as per existing functionality.

Why

This change was made at the request of the Customer Development Committee (CDC) to enhance existing functionality.

Screens

2182 – Monthly Procedure
6950 – Job Scheduler Maintenance

The Process

Enter *Q2182* from the Main Menu and the following screen will be displayed:
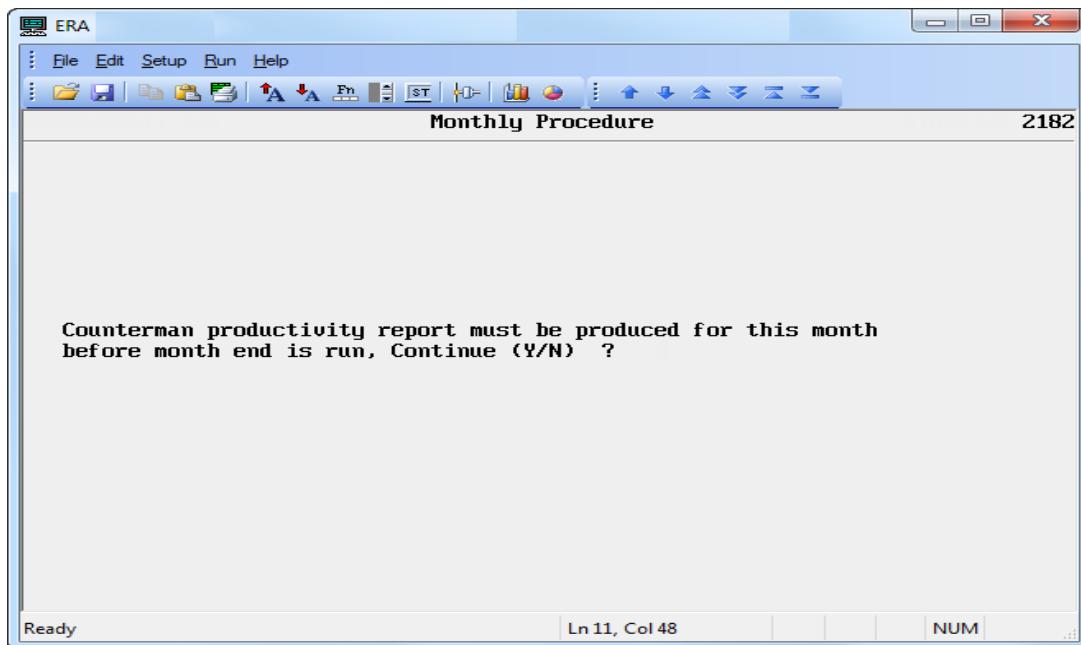
Enter *Y* for yes to continue the process and the following screen will be displayed:
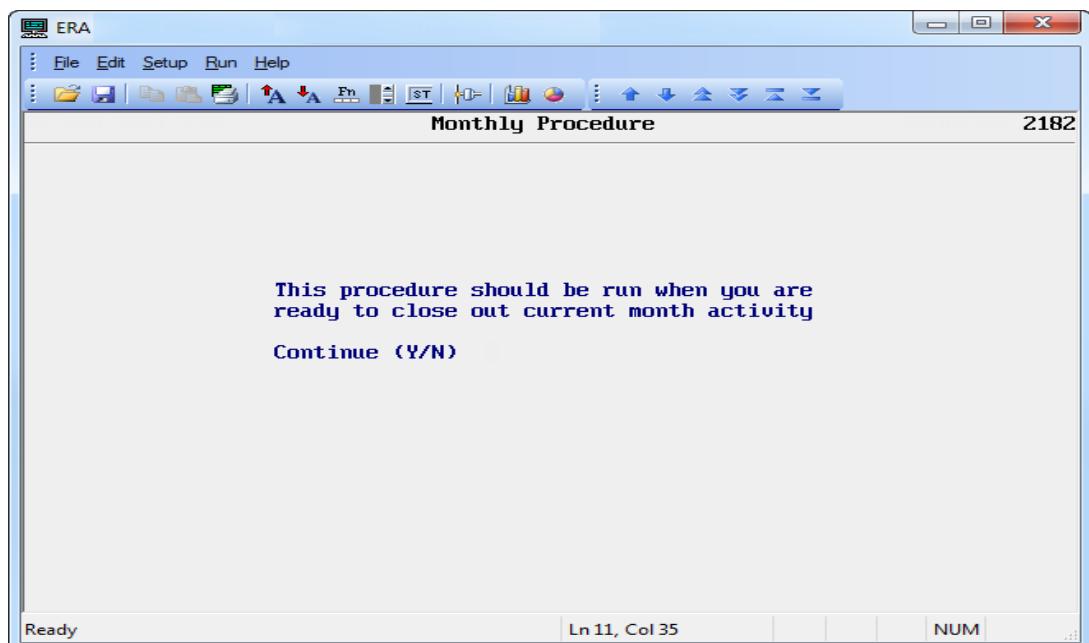
Enter **Y** for yes and the following screen will be displayed:
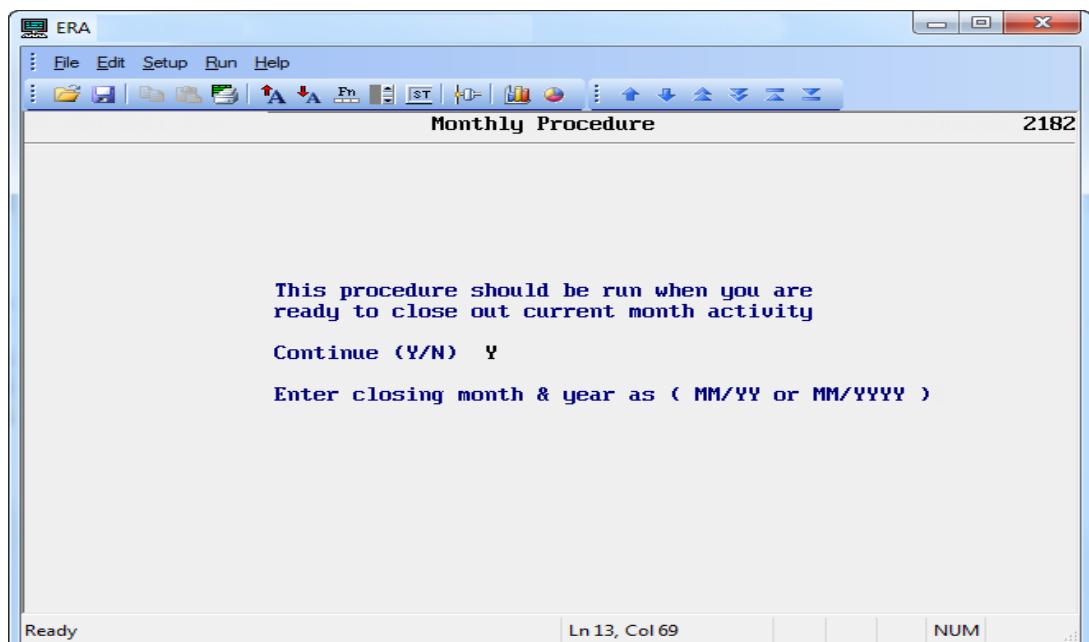
Enter the required month to close and the following pop up message will be displayed:
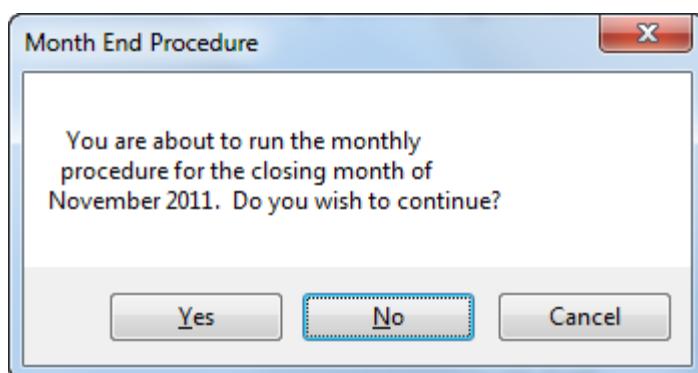
Select **Yes** to continue and the following new pop up job scheduler update screen will be displayed:
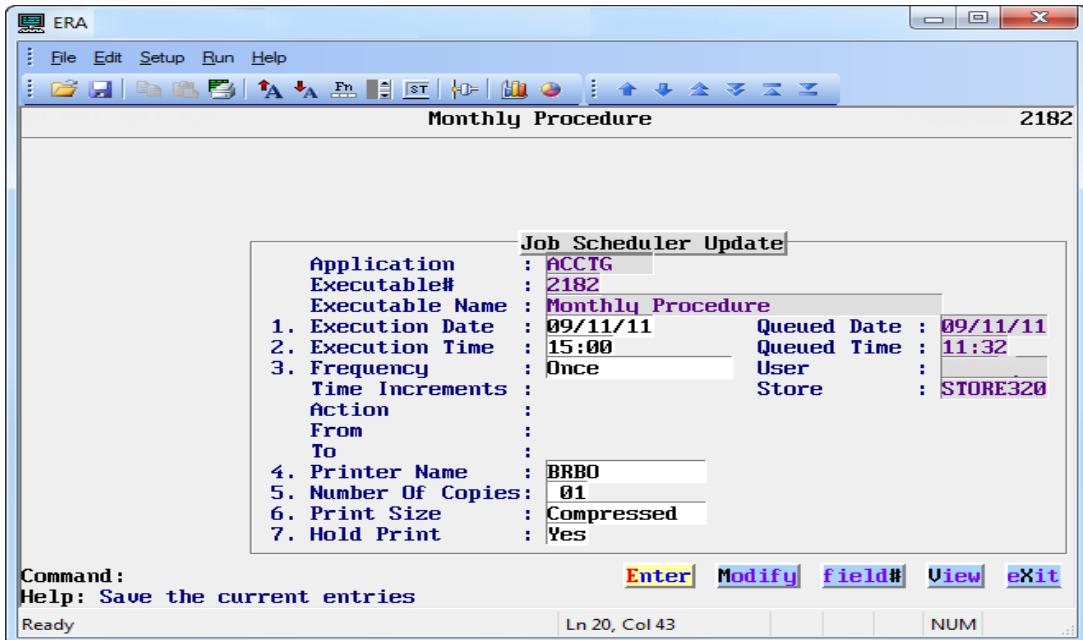
1 – Execution Date	Enter the required *execution date*.
2 – Execution Time	Enter the required *execution time*.
3 – Frequency	Select a *frequency* from the look up. **Note:** Dealer will only get *Once* from the lookup.
4 – Printer Name	Enter the *printer name* or select a printer from the look up.
5 – Number of copies	Enter the *number of copies* that are required.
6 – Print Size	Enter the *size* or select a size from the look up.
7 – Hold Print	Enter *Y* for yes to hold the print file or enter *N* to not to hold the print file.

Select *Enter* from the command line to save the changes.

Benefits

Dealers are now able to enter the scheduler details while they are queuing the Monthly Procedure via 2182. This allows the correct scheduling detail to be entered without needing to update the queued item in 6950 – Job Scheduler Maintenance.

Parts Report Queuing Update

Enhancement

Overview

Enhancements have been made to a number of parts reports so that when they are being queued to run, the job scheduler update screen will now be displayed to enter the required detail. The queued item can be reviewed via 6950 – Job Scheduler Maintenance as per existing functionality.

Why

This change was made at the request of the Customer Development Committee (CDC) to enhance existing functionality.

Screens

2161 – Inventory Update
2213 – Monthly Analysis Rpt
2221 – Aged Inventory Value Rpt
2223 – Extended Value Report
2252 – Parts To Be Deleted Report
2541 – Cashier Edit List
6950 – Job Scheduler Maintenance

The Process

Enter **Q executable** from the Main Menu, then answer the run time prompts for the function as per existing functionality. The following pop up job scheduler update screen will then be displayed:

1 – Execution Date	Enter the required *execution date*.
2 – Execution Time	Enter the required *execution time*.
3 – Frequency	Select a *frequency* from the look up.
4 – Printer Name	Enter the *printer name* or select a printer from the look up.
5 – Number of copies	Enter the *number of copies* that are required.
6 – Print Size	Enter the *size* or select a size from the look up.
7 – Hold Print	Enter *Y* for yes to hold the print file or enter *N* to not to hold the print file.

Select *Enter* from the command line to save the changes.

Benefits

Dealers are now able to enter the scheduler details while they are queuing a number of reports. This allows the correct scheduling detail to be entered without needing to update the queued item in 6950 – Job Scheduler Maintenance.