



CHOICE AWARD LSH AUTO

11 May 2020



David Ko

*Technician
Mercedes-Benz Melbourne*

LSH Auto Australia Choice Award – 1ST Quarter 2020

We are excited to announce Mercedes-Benz Melbourne's first quarter recipient of the LSH Auto Choice Award; David Ko – Technician.

Joining Mercedes-Benz Melbourne in September 2017, David has displayed dedication, resourcefulness and teamwork when it comes to providing the best service for our customers. *"David embraces change and offers support where necessary. During these difficult times (Covid19), David has been operating the carwash as we have been short staffed, and his efforts are remarkable and certainly appreciated. David steps up the challenge every time and only contributes positive energy"*

Steve Williams sat down with David to discuss his time with Mercedes-Benz Melbourne and his nomination for the Choice Awards.

What do you enjoy the most about your role?

I enjoy making the customer happy and satisfied. As a technician we receive a problematic vehicle and we fix the problem. I enjoy the problem solving and solution-based part of my role.

When you were told that you had been nominated for the Choice Award what were your initial thoughts?

I couldn't believe it. Our Workshop staff are extremely hard working and I am honoured to be receiving an award which I see as being on their behalf.

Why do you think people feel you're a positive influence on the culture at MBM?

I am honestly not sure; I try to always maintain a positive outlook on life and keep my mind in a positive space. Maybe this type of attitude/behavior is good for the team to be around.

What is it that motivates you to get out of bed every day?

My life and my family. I enjoy what I do.

What do you get up to outside work?

Personally, I really enjoy camping with the family or just spending quality time together with the family, making memories and enjoying new and good experiences together.



You've nominated The Smith Family, why did you choose this charity?

During COVID19 many families are in very difficult situations, such as not being able to provide for their family due to loss of income. This type of burden can cause big problems for the whole family, and I believe charities such as The Smith Family can be of help for children which may be suffering within those disadvantaged homes.



The Smith Family is a national, independent children's charity helping disadvantaged Australians to get the most out of their education, so they can create better futures for themselves.

If you would like to donate, get involved or seek information on the programs and resources offered by The Smith Family, you contact them at;

- Online Donations: <https://www.thesmithfamily.com.au/donate>
- Get Involved: <https://www.thesmithfamily.com.au/get-involved>
- Contact number: 1300 326 459

With David's selection he and his guest will receive an invitation to the Choice Award Benefit where he will be recognised for his contributions and will have the chance to be awarded the Annual Choice Award which will be presented to the person who has continued to exhibit the noted attributes and influenced their work and/or local community in a positive way.

Thank you to all managers who submitted nominations, we truly appreciate your support.

John Good
Managing Director

Charles McComb
Head of Human Resources