



CHOICE AWARD LSH AUTO

21 January 2020



Nathan Owen

*Assistant Service Manager
Mercedes-Benz Sydney*

LSH Auto Choice Award – 4th Quarter 2019

We are excited to announce Mercedes-Benz Sydney's fourth quarter recipient of the LSH Auto Choice Award; Nathan Owen - Assistant Service Manager.

Joining Mercedes-Benz Sydney as an apprentice in 2004, Nathan became a qualified technician in 2008 and moved into a Service Advisor role in 2011. In 2018 Nathan was promoted to Assistant Service Manager where he is known for his "can do attitude" & willingness to always lend a hand, no matter the time place.

Zoe sat down with Nathan to discuss his time with Mercedes-Benz Sydney and his nomination for the Choice Awards.

What do you enjoy the most about your role?

I like that every day is different from the next, each day has its own set of challenges; what I enjoy the most is to problem solve complex issues. It's very gratifying to see our customer leaving happy knowing that we have done everything we can to help them.



When you were told that you had been nominated for the Choice Award what were your initial thoughts?

I feel honoured that I have been acknowledged for something I love doing each & every day.

Why do you think people feel you're a positive influence on the culture at MBS?

I would hope it's because of my willingness to help others and solve problems.

What is it that motivates you to get out of bed every day?

The Service team, they truly make it a great place to come each day. Also, I'm very passionate about the brand, even though I've been with Mercedes-Benz for over 16 years I'm still learning something new about our vehicles daily, it's really exciting.

What do you get up to outside work?

Travelling overseas, catching up with friends & family.

You've nominated Beyond Blue, why did you choose this charity?

This charity holds a special place for me, I want to see this charity supported as much as possible to assist other people.



Established in 2000 Beyond Blue has become a nation leader in the mental health sector raising public awareness of depression, anxiety and suicide prevention. Partnering with all tiers of government, the health sector and their corporate, community and media partners Beyond Blue, through their research and support programs have become advocates for positive change. Their research continues to shape the dialogue relating to mental illness while their resources and programs tackle the stigma, prejudice and discrimination associated with mental illness.

If you would like to make a donation, get involved or seek information on the programs and resources offered by Beyond Blue, you contact them at;

- Online Donations: <https://www.beyondblue.org.au/get-involved/make-a-donation>
- Get Involved: <https://www.beyondblue.org.au/get-involved/make-a-donation>
- Get Support: <https://www.beyondblue.org.au/get-involved/make-a-donation>
- 24 hour/ 7 days a week phone number: 1300 22 4636

With Nathan's selection he and his guest will receive an invitation to the Choice Award Benefit where he will be recognised for his contributions and will have the chance to be awarded the Annual Choice Award which will be presented to the person who has continued



to exhibit the noted attributes and influenced their work and/or local community in a positive way.

Thank you to all managers who submitted nominations, we truly appreciate your support.

John Good
Managing Director

Charles McComb
Head of Human Resources