



CHOICE AWARD LSH AUTO

29 November 2019



Trevor Cook

*Senior Detailer – New Vehicle Sales
Mercedes-Benz Brisbane – Breakfast Creek Wharf*

LSH Auto Choice Award – 3rd Quarter 2019

We are extremely excited to announce the 3rd quarter winner of the LSH Choice Award for 2019; Trevor Cook / Senior Detailer New Vehicle Sales at Breakfast Creek Wharf.

Trevor comes from a strong background in the automotive industry; he was a qualified automotive electrician before moving into transport and then trying his hand as part of a successful home improvement team.

Trevor was happy to sit down with Tamika to discuss his nomination.

What do you enjoy the most about your role?

The sense of pride and accomplishment I get when applying the final touches to a customer's new pride and joy. I love seeing the customers reactions when they are introduced to their new car for the first time and knowing that my team had a role to play in the overall experience.

When you were told that you had been nominated for the LSH Auto Choice Award what were your initial thoughts?

I thought someone had made a mistake! I was in shock and lost for words. I feel truly grateful that I was even nominated! There are so many amazing people in our team that are deserving of this award.

**Why do you think you were nominated for the LSH Auto Choice Award?**

My team and I work hard every day to ensure that we continue to provide an exceptional customer experience for every delivery.

What is it that motivates you to get out of bed every day?

I come from a hard-working family and it is important for me to set an example for my children by working hard and doing the best I can every day.

Do you have any hobbies or interests outside of work?

We are currently in the process of renovating our home so that takes up a lot of my time. But in what spare time I have left I love spending time with my family as well as fishing and building retro arcade games.

You have nominated Buy a Bale to make a contribution to. Why is it that you chose this charity?

Farmers in Queensland and Northern NSW need our help to keep their cattle, sheep and horses alive through one of the worst droughts in living history and after the cessation of live cattle exports, no wet season and unbelievable fires.



Alongside Rurl Aid, Buy A Bale is a not-for-profit organisation dedicated to providing tangible resources to drought, flood or fire affected communities. We provide anything that is needed, stock feed, water, financial assistance and Volunteers. We also offer a 24/7 helpline and on the ground counselling services to our farmers.

If you would like to join Trevor in supporting Buy A Bale, you can donate by visiting their website <https://www.buyabale.com.au> or by contacting 1300 327 624.

With Trevor's selection he and his guest will receive an invitation to the LSH Auto Choice Award Gala where he will be recognised for his contributions and will have the chance to be awarded The Annual Choice Award which will be presented to the person who has continued to exhibit the noted attributes and influenced their work and/or local community in a positive way.

Thank you to all of the managers who submitted nominations, we truly appreciate your support.

John Good
Managing Director

Charles McComb
Head of Human Resources