



CHOICE AWARD LSH AUTO

29 November 2019



Sophie Cook

*Service Advisor
Mercedes-Benz Sydney*

LSH Auto Choice Award – 3rd Quarter 2019

We are excited to announce Mercedes-Benz Sydney's third quarter recipient of the LSH Auto Choice Award; Sophie Cook – Service Advisor.

Sophie joined Mercedes-Benz Sydney in August 2015 as a Service Advisor and recently has completed her C-Service Training & is now a Certified Service Advisor. Sophie is known for her positive presence and is highly regarded by our clients. "Sophie can always be counted for her dedication to MBS and her willingness to always help our guest!"

Zoe sat down with Sophie to discuss her time with Mercedes-Benz Sydney and her nomination for the Choice Awards.

What do you enjoy the most about your role?

To help all our clients! I'm always keeping them updated with the progress of their vehicle, I think it's the communication that keeps the clients at ease. I have built great relationships over my time at Mercedes-Benz Sydney, remembering their name makes them feel like a part of the family at Mercedes-Benz Sydney

When you were told that you had been nominated for the Choice Award what were your initial thoughts?



I was surprised. I'm grateful that the company and my peers recognize my contributions to the Team.

Why do you think people feel you're a positive influence on the culture at MBS?

I come into work with a happy positive attitude, I enjoy working with a great team and I think this shows; we all support one another.

What is it that motivates you to get out of bed every day?

The staff I work with make it a great place to come each day. I have worked for the brand these past 8 years and I'm very passionate about Mercedes-Benz and I'm still learning something new about our vehicles daily, it's really exciting.

What do you get up to outside work?

Evening walks, catching up with friends & family.

You've nominated Beyond Blue, why did you choose this charity?

This charity holds a special place for me, I want to see this charity supported as much as possible to assist other people.



Established in 2000 Beyond Blue has become a nation leader in the mental health sector raising public awareness of depression, anxiety and suicide prevention. Partnering with all tiers of government, the health sector and their corporate, community and media partners Beyond Blue, through their research and support programs have become advocates for positive change. Their research continues to shape the dialogue relating to mental illness while their resources and programs tackle the stigma, prejudice and discrimination associated with mental illness.

If you would like to make a donation, get involved or seek information on the programs and resources offered by Beyond Blue, you contact them at;

Online Donations: <https://www.beyondblue.org.au/get-involved/make-a-donation>

Get Involved: <https://www.beyondblue.org.au/get-involved/make-a-donation>

Get Support: <https://www.beyondblue.org.au/get-involved/make-a-donation>

24 hour/ 7 days a week phone number: 1300 22 4636

With Sophie's selection she and her guest will receive an invitation to next year's Choice Award Benefit where she will be recognised for her contributions and will have the chance to be awarded The Annual Choice Award which will be presented to the person who has continued to exhibit the noted attributes and influenced their work and/or local community in a positive way.



Thank you to all managers who submitted nominations, we truly appreciate your support.

John Good
Managing Director

Charles McComb
Head of Human Resources